

## **HD Supply's Frequently Asked Questions**

- There is confusion and misinformation communicated that Grainger's MRO Statewide Contract is" mandatory" and HD Supply Facilities Maintenance is not?**

**Answer:**

Grainger has a mandatory statewide contract for Lamps and Ballasts (SWC90803) only! The remaining products that Grainger can provide state agencies are under their statewide convenience contract (SWC60741). HD Supply Facilities Maintenance also has a statewide convenience contract that include MRO products and Installation Services.

- Can we use HD Supply's statewide contract to satisfy the bidding requirement.**

**Answer:**

Yes, unless the items that you are searching for is on a mandatory statewide contract.

- Is Home Depot still affiliated with HD Supply?**

**Answer:**

No, Home Depot sold HD Supply in 2007 and is no longer involved. HD Supply is owned by private investment firms.

- Does HD Supply only sell Maintenance Repair Operations (MRO) products?**

**Answer:**

No, HD Supply can source thousands of products through our vendors and sister companies beyond the typical MRO offerings. This includes renovations & installation services.

- Can HD Supply assist us in project management?**

**Answer:**

Yes, HD Supply can assign a project manager to your project that can assist with planning, deliveries, invoicing, credit, forecasting, creative solutions and more.

- I need to be certain that I am compliant with the "Buy American Act", can HD Supply assist me?**

**Answer:**

Yes, we have a Government team that makes it their mission to stay on top of all the requirements for compliancy. This is a key requirement with having a General Services Agreement (GSA) Schedule.

- So, you install products... are you a Georgia Licensed General contractor?**

**Answer:**

Yes, we have our own fully licensed, bonded General Contractors, on staff who manages all of our installations.

- Do you have your own installers?**

**Answer:**

No, we use licensed, professional subcontractors who go through a rigorous application process. All workers are fully legal and their backgrounds are checked.

- What are the purchasing limits under your statewide contract?**

**Answer:**

There isn't a limit to your purchases as long as you are using one of the statewide contracts.

- Are non-catalog items and line item extensions available to purchase under your statewide contract?**

**Answer:**

Yes, as long as they fall under the maintenance, repair and operations product category and not under a mandatory statewide contract.