

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, October 18, 2023 9:33:36 AM
Last Modified: Wednesday, October 18, 2023 9:35:18 AM
Time Spent: 00:01:41
IP Address: 107.77.233.82

Page 2

Q1 **0**
How often do you visit the DOAS website?

Q2
What was your first impression when you entered the website?
It's different

Q3 **0**
How would you describe our website?

Q4 **0**
Select the persona/audience that best represents you.

Q5 **0**
How easy is it to find the information you need on our current website?

Q6 **0**
Did it take more or less time than you expected to find what you were looking for on our website?

Q7 **0**
Do you find our search feature useful?

Q8 **0**
How easy is it to understand the content on the website?

Q9

7

On a scale of 1-10, what is your overall impression of the DOAS website?

Q10

If you had any issues while on our website, please describe below:

Not able to locate training that was available on the old site.

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, October 12, 2023 5:01:18 PM
Last Modified: Friday, October 20, 2023 6:56:41 AM
Time Spent: Over a day
IP Address: 167.192.187.66

Page 2

Q1 **1-5 times per week**

How often do you visit the DOAS website?

Q2
What was your first impression when you entered the website?

Great new look!

Q3 **Amazing**

How would you describe our website?

Q4 **State Employees**

Select the persona/audience that best represents you.

Q5 **Very easy**

How easy is it to find the information you need on our current website?

Q6 **About the time expected**

Did it take more or less time than you expected to find what you were looking for on our website?

Q7 **Very easy**

Do you find our search feature useful?

Q8 **Very easy**

How easy is it to understand the content on the website?

Q9

9

On a scale of 1-10, what is your overall impression of the DOAS website?

Q10

Respondent skipped this question

If you had any issues while on our website, please describe below:

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, October 23, 2023 9:14:55 AM
Last Modified: Monday, October 23, 2023 9:16:58 AM
Time Spent: 00:02:03
IP Address: 47.4.206.66

Page 2

Q1 **More than once per day**

How often do you visit the DOAS website?

Q2
What was your first impression when you entered the website?

More professional, simplified layout. It's beautiful from a professional viewpoint.

Q3 **Amazing**

How would you describe our website?

Q4 **State Employees**

Select the persona/audience that best represents you.

Q5 **Very easy**

How easy is it to find the information you need on our current website?

Q6 **Less time**

Did it take more or less time than you expected to find what you were looking for on our website?

Q7 **Very easy**

Do you find our search feature useful?

Q8 **Very easy**

How easy is it to understand the content on the website?

Q9

10

On a scale of 1-10, what is your overall impression of the DOAS website?

Q10

If you had any issues while on our website, please describe below:

All issues addressed
