```
1
00:00:00,205 --> 00:00:03,622
(bright energetic music)
2
00:00:14,880 --> 00:00:15,713
- Good evening.
3
00:00:15,713 --> 00:00:17,340
It's that time, Georgia.
4
00:00:17,340 --> 00:00:18,600
- You know it comes around daily,
5
00:00:18,600 --> 00:00:19,980
almost like clockwork, Beth.
6
00:00:19,980 --> 00:00:23,160
- The very definition of clockwork, Tony.
7
00:00:23,160 --> 00:00:24,600
Welcome to "HR Hour."
8
00:00:24,600 --> 00:00:25,433
- Thank you for joining us.
9
00:00:25,433 --> 00:00:26,370
I'm Tony Harris.
10
00:00:26,370 --> 00:00:27,870
- And I'm Beth Pilgreen.
11
00:00:27,870 --> 00:00:30,060
Tonight, we're giving you
an exclusive sneak peek
12
00:00:30,060 --> 00:00:33,780
inside a beneficial program
for State of Georgia employees.
13
00:00:33,780 --> 00:00:35,190
You know it.
- You love it.
```

14 00:00:35,190 --> 00:00:36,540 - You want it. - You need it. 15 00:00:36,540 --> 00:00:37,710 - Flyin' perks. 16 00:00:37,710 --> 00:00:38,760 - Bendable bonuses. 17 00:00:38,760 --> 00:00:39,775 - Fluid favors. 18 00:00:39,775 --> 00:00:40,870 - Adaptable advantages. 19 00:00:40,870 --> 00:00:42,510 - Maybe we should stop alliterating 20 00:00:42,510 --> 00:00:43,500 and tell them what it is. 21 00:00:43,500 --> 00:00:44,550 - Pretty good idea, Beth. 22 00:00:44,550 --> 00:00:47,638 We're talking about, drum roll please, Beth. 23 00:00:47,638 --> 00:00:48,540 (hands patter) 24 00:00:48,540 --> 00:00:51,000 Flexible benefits. 25 00:00:51,000 --> 00:00:52,170 Felt good to get that off my chest. 26 00:00:52,170 --> 00:00:54,990 - Oh, that's way too much

```
buildup for an intro.
27
00:00:54,990 --> 00:00:56,940
Now, finally onto our story.
28
00:00:56,940 --> 00:00:58,770
The Department of Administrative Services
29
00:00:58,770 --> 00:01:00,780
Human Resources Administration
30
00:01:00,780 --> 00:01:03,540
offers the competitive
flexible benefits program
31
00:01:03,540 --> 00:01:05,100
to State of Georgia employees
32
00:01:05,100 --> 00:01:07,590
as part of a Total Rewards package.
33
00:01:07,590 --> 00:01:09,780
The program provides a
wide range of coverage
34
00:01:09,780 --> 00:01:11,850
levels to advocate total wellness
35
00:01:11,850 --> 00:01:14,250
and protection for you and your family.
36
00:01:14,250 --> 00:01:18,450
It's voluntary, fully insured,
and 100% employee funded.
37
00:01:18,450 --> 00:01:21,690
- Employees pay 100% of the premiums
38
00:01:21,690 --> 00:01:22,560
- I just said that.
39
```

```
00:01:22,560 --> 00:01:24,180
- Which includes an administrative fee
40
00:01:24,180 --> 00:01:26,100
for each option you select.
41
00:01:26,100 --> 00:01:28,620
The flexible benefits program is comprised
42
00:01:28,620 --> 00:01:31,920
of dental, vision, life
insurance, accidental death
43
00:01:31,920 --> 00:01:34,410
and dismemberment,
flexible spending accounts,
44
00:01:34,410 --> 00:01:37,470
short-term and long-term
disability, long-term care,
45
00:01:37,470 --> 00:01:39,900
critical illness, and legal plan options.
46
00:01:39,900 --> 00:01:42,780
I might need to peruse those legal plan
47
00:01:42,780 --> 00:01:44,340
options myself, Beth.
48
00:01:44,340 --> 00:01:46,470
- Please don't tell us why.
49
00:01:46,470 --> 00:01:49,410
Premiums for dental,
vision, accidental death,
50
00:01:49,410 --> 00:01:51,840
and dismemberment and
the flexible spending
51
00:01:51,840 --> 00:01:54,420
```

```
accounts plan options are pre-taxed,
52
00:01:54,420 --> 00:01:56,700
which reduces your taxable income.
53
00:01:56,700 --> 00:01:58,800
Can we say, yay?
54
00:01:58,800 --> 00:02:01,080
You have the option to
pay premiums for employee
55
00:02:01,080 --> 00:02:04,680
life insurance on a pre or post-tax basis.
56
00:02:04,680 --> 00:02:06,630
All other plan option premiums
57
00:02:06,630 --> 00:02:09,180
are deducted on a post-tax basis.
58
00:02:09,180 --> 00:02:11,700
- New hires have 31
days from your hire date
59
00:02:11,700 --> 00:02:13,950
to enroll in the Flexible
Benefits Program.
60
00:02:13,950 --> 00:02:16,470
To prepare you to enroll,
an enrollment packet
61
00:02:16,470 --> 00:02:19,230
detailing the flexible
benefits plan options
62
00:02:19,230 --> 00:02:21,360
will be mailed to your home address.
63
00:02:21,360 --> 00:02:23,043
They know where you live.
```

```
64
00:02:24,180 --> 00:02:27,540
- During this time, you may
also enroll eligible dependents.
65
00:02:27,540 --> 00:02:29,880
Contact your human
resources representative
66
00:02:29,880 --> 00:02:32,910
with questions about your
dependents' eligibility.
67
00:02:32,910 --> 00:02:36,930
You may also enroll newly
eligible adult disabled dependents
68
00:02:36,930 --> 00:02:39,241
who meet the definition
of a disabled dependent
69
00:02:39,241 --> 00:02:42,300
at the time of your new hire enrollment.
70
00:02:42,300 --> 00:02:44,880
- Now on to the available plan options,
71
00:02:44,880 --> 00:02:46,500
starting with dental insurance
72
00:02:46,500 --> 00:02:49,710
for employee, spouse, and spawn.
73
00:02:49,710 --> 00:02:52,170
- Uh, I think Tony means children.
74
00:02:52,170 --> 00:02:53,760
- I think they know what I mean.
75
00:02:53,760 --> 00:02:54,903
- What do you mean?
```

76 00:02:56,520 --> 00:02:59,640 - Cigna's Dental, HMO is in-network only coverage 77 00:02:59,640 --> 00:03:04,170 with no deductible, co-insurance or maximum benefit limits. 78 00:03:04,170 --> 00:03:07,530 Dental implant benefits, and orthodontia coverage 79 00:03:07,530 --> 00:03:11,460 are available under the Cigna Dental HMO plan option. 80 00:03:11,460 --> 00:03:15,120 Cigna's Dental PPO Options, Select, Select Mid, 81 00:03:15,120 --> 00:03:19,710 and Select Plus have in-network and out-of-network benefits. 82 00:03:19,710 --> 00:03:22,560 The Select Mid and Select Plus options include 83 00:03:22,560 --> 00:03:26,010 dental implant benefits and orthodontia coverage. 84 00:03:26,010 --> 00:03:27,810 Did you ever have braces, Beth? 85 00:03:27,810 --> 00:03:29,040 - Oh, absolutely, Tony. 86 00:03:29,040 --> 00:03:30,753 I actually just got 'em removed. 87 00:03:31,620 --> 00:03:32,490

```
- Wow.
(tooth sparkle dings)
88
00:03:32,490 --> 00:03:34,560
Now that is a winning smile, Beth.
89
00:03:34,560 --> 00:03:35,940
You know what our viewers need
90
00:03:35,940 --> 00:03:37,860
to appreciate a smile like that?
91
00:03:37,860 --> 00:03:41,160
- What is a board certified
orthodontist for 600, Tony?
92
00:03:41,160 --> 00:03:43,680
- No, Beth, good vision.
93
00:03:43,680 --> 00:03:46,380
Anthem Blue Cross Blue
Shield offers Select Plan
94
00:03:46,380 --> 00:03:48,930
and Select Plus Plan
vision insurance options
95
00:03:48,930 --> 00:03:51,677
for employees, spouse, and spawn.
96
00:03:51,677 --> 00:03:53,820
- [Beth] (clears throat) Children.
97
00:03:53,820 --> 00:03:55,200
- [Tony] While these
options provide coverage
98
00:03:55,200 --> 00:03:57,480
for eye exams and eyeglass lenses
99
00:03:57,480 --> 00:04:00,000
every year, co-payments do apply.
```

100 00:04:00,000 --> 00:04:03,210 There are in-network and out-of-network benefits. 101 00:04:03,210 --> 00:04:05,820 - [Beth] Another available plan option is MetLife 102 00:04:05,820 --> 00:04:10,380 life insurance for employee, spouse, and children, 103 00:04:10,380 --> 00:04:13,620 and accidental death and dismemberment for employees. 104 00:04:13,620 --> 00:04:16,020 You may elect up to 10 times your pay 105 00:04:16,020 --> 00:04:18,928 to a maximum benefit of \$2 million. 106 00:04:18,928 --> 00:04:21,450 - Whoa, those are some big bucks, Beth. 107 00:04:21,450 --> 00:04:22,800 - Well, that's what they call me outside 108 00:04:22,800 --> 00:04:24,960 of work, Tony, Big Bucks Beth. 109 00:04:24,960 --> 00:04:27,720 The new hire eligibility period grants a one-time 110 00:04:27,720 --> 00:04:29,790 opportunity to choose designated levels 111 00:04:29,790 --> 00:04:32,850 of employee and spouse life insurance coverage

112 00:04:32,850 --> 00:04:35,820 without providing evidence of insurability. 113 00:04:35,820 --> 00:04:38,670 - Employees and eligible dependents can also enjoy 114 00:04:38,670 --> 00:04:42,300 the Wageworks dependent care flexible spending account 115 00:04:42,300 --> 00:04:44,730 and healthcare flexible spending account. 116 00:04:44,730 --> 00:04:46,950 Once you enroll in a flexible spending account, 117 00:04:46,950 --> 00:04:50,010 you may submit claims for services incurred on 118 00:04:50,010 --> 00:04:51,990 or after the first of the month, 119 00:04:51,990 --> 00:04:53,190 after you have completed one 120 00:04:53,190 --> 00:04:55,110 full calendar month of employment. 121 00:04:55,110 --> 00:04:58,290 - During your 31 day new hire eligibility period, 122 00:04:58,290 --> 00:05:00,450 you have a one-time opportunity to sign up 123 00:05:00,450 --> 00:05:02,400 for short-term disability coverage

124 00:05:02,400 --> 00:05:05,820 without being subject to a late entrant waiting period. 125 00:05:05,820 --> 00:05:08,460 If you do not enroll within this 31 day period, 126 00:05:08,460 --> 00:05:11,490 you'll be subject to the late enrollment penalty. 127 00:05:11,490 --> 00:05:14,610 You can choose a 7 day or 30 day waiting period. 128 00:05:14,610 --> 00:05:18,240 If approved, short-term disability benefits become payable 129 00:05:18,240 --> 00:05:20,340 after you have been continuously disabled 130 00:05:20,340 --> 00:05:24,420 for 7 days, option A, or 30 days, option B. 131 00:05:24,420 --> 00:05:26,610 Long-term disability benefits become payable 1.32 00:05:26,610 --> 00:05:28,800 after you have been continuously disabled 133 00:05:28,800 --> 00:05:31,200 for 180 calendar days. 134 00:05:31,200 --> 00:05:33,990 If you do not enroll within this 31 day period,

135

00:05:33,990 --> 00:05:36,750 you'll need to complete a statement of health form. 136 00:05:36,750 --> 00:05:40,140 Your requested long-term disability coverage will not become 137 00:05:40,140 --> 00:05:44,310 effective until your evidence of insurability is approved. 138 00:05:44,310 --> 00:05:47,880 - Next up, UNUM long-term care benefits 139 00:05:47,880 --> 00:05:51,390 are for the employee, spouse, parents, and parents-in-aw. 140 00:05:51,390 --> 00:05:54,210 They provide a wide range of personal care, health, 141 00:05:54,210 --> 00:05:56,460 and social services for people of all ages 142 00:05:56,460 --> 00:05:59,880 who suffer a chronic disease or long-lasting disability. 143 00:05:59,880 --> 00:06:03,120 Now, these services can be provided in a nursing facility, 144 00:06:03,120 --> 00:06:05,670 an adult daycare center, or at home, 145 00:06:05,670 --> 00:06:07,860 and can involve some nursing care. 146 00:06:07,860 --> 00:06:10,080 You have a one-time opportunity to sign up

147 00:06:10,080 --> 00:06:12,360 for long-term care insurance without 148 00:06:12,360 --> 00:06:14,703 providing evidence of insurability. 149 00:06:14,703 --> 00:06:18,960 Voya offers four plan options, critical illness insurance, 150 00:06:18,960 --> 00:06:22,470 accident insurance, hospital indemnity insurance, 151 00:06:22,470 --> 00:06:25,380 and cancer insurance that are all available 152 00:06:25,380 --> 00:06:28,590 to employees, their spouses and children. 153 00:06:28,590 --> 00:06:31,230 All plan options include annual wellness benefits 154 00:06:31,230 --> 00:06:33,180 for each enrolled family member. 155 00:06:33,180 --> 00:06:36,510 There are no evidence of insurability requirements 156 00:06:36,510 --> 00:06:38,430 or late enrollment penalties. 157 00:06:38,430 --> 00:06:40,260 And talk about news you can use, Beth. 158 00:06:40,260 --> 00:06:43,260 There are MetLife legal plans offering Select,

159 00:06:43,260 --> 00:06:45,990 Select Plus, and Select Premium options. 160 00:06:45,990 --> 00:06:50,220 These plans provide access to attorneys as if on a retainer 161 00:06:50,220 --> 00:06:54,120 through a network of pre-qualified attorneys. 162 00:06:54,120 --> 00:06:55,470 - [Beth] What are you doing there? 163 00:06:55,470 --> 00:06:57,630 - I'm just searching through attorneys, Beth. 164 00:06:57,630 --> 00:06:59,910 - Ah, please reference the summary plan 165 00:06:59,910 --> 00:07:02,490 description documents for more details. 166 00:07:02,490 --> 00:07:04,230 While my co-host seeks counsel 167 00:07:04,230 --> 00:07:06,240 for his questionable legal issues, 168 00:07:06,240 --> 00:07:08,880 I'll tell you how to enroll in your flexible benefits. 169 00:07:08,880 --> 00:07:13,880 Simply access the enrollment portal at Gabreeze.ga.gov. 170 00:07:14,400 --> 00:07:17,130 You can contact the GA Breeze Benefits Center

171 00:07:17,130 --> 00:07:21,540 with questions or for enrollment assistance at 877-342-7339. 172 00:07:23,820 --> 00:07:26,520 The benefits center is available Monday through Friday 173 00:07:26,520 --> 00:07:29,340 between 8:00 AM and 5:00 PM Eastern. 174 00:07:29,340 --> 00:07:32,970 And we fact check this insider detail, 175 00:07:32,970 --> 00:07:35,550 you can also enroll in the Flexible Benefits Program 176 00:07:35,550 --> 00:07:38,910 during the year if you experience a qualifying event 177 00:07:38,910 --> 00:07:41,430 or in the fall during open enrollment. 178 00:07:41,430 --> 00:07:42,963 You heard it here first. 179 00:07:43,950 --> 00:07:46,050 Okay, Tony, this is the part where we need you 180 00:07:46,050 --> 00:07:47,760 to explain what happens after new hires 181 00:07:47,760 --> 00:07:49,680 enroll in their flexible benefits. 182 00:07:49,680 --> 00:07:52,140 - Did you say you need me, Beth?

183

00:07:52,140 --> 00:07:54,660 - I mean, I just need you to read the teleprompter. 184 00:07:54,660 --> 00:07:57,660 - Oh, you need a Tony Harris-185 00:07:57,660 --> 00:07:59,610 - Breakdown, a Tony Harris breakdown. 186 00:07:59,610 --> 00:08:00,663 Sure, why not? - Ha! 187 00:08:02,790 --> 00:08:04,710 Your flexible benefits become effective 188 00:08:04,710 --> 00:08:06,150 on the first day of the following month 189 00:08:06,150 --> 00:08:08,010 after you have completed a full calendar 190 00:08:08,010 --> 00:08:09,870 month of continuous employment. 191 00:08:09,870 --> 00:08:12,090 Generally, your flexible spending account 192 00:08:12,090 --> 00:08:13,950 contributions are deducted twice a month. 193 00:08:13,950 --> 00:08:17,310 All other premiums are deducted at the end of the month. 194 00:08:17,310 --> 00:08:19,080 You'll receive identification cards 195 00:08:19,080 --> 00:08:23,070 for certain plan options from the flexible benefits vendors.

196 00:08:23,070 --> 00:08:24,990 Contact your flexible benefits vendors directly 197 00:08:24,990 --> 00:08:27,780 with questions regarding any of the plan options. 198 00:08:27,780 --> 00:08:30,150 - Ah, nicely done, Tony. 199 00:08:30,150 --> 00:08:32,910 A treasure trove of resources such as flexible 200 00:08:32,910 --> 00:08:35,130 benefits rates, summary plan descriptions 201 00:08:35,130 --> 00:08:39,148 and more are available at Gabreeze.ga.gov., 202 00:08:39,148 --> 00:08:44,148 dos.ga.gov, and team.ga.gov/my-benefits. 203 00:08:45,900 --> 00:08:48,960 Supporting employees in their efforts to prioritize work 204 00:08:48,960 --> 00:08:51,240 and personal needs is high priority 205 00:08:51,240 --> 00:08:53,430 for the Department of Administrative Services 206 00:08:53,430 --> 00:08:55,620 Human Resources Administration. 207 00:08:55,620 --> 00:08:56,910 What a mouthful.

208 00:08:56,910 --> 00:08:59,760 This agency invests in the employee experience 209 00:08:59,760 --> 00:09:02,670 with various programs promoting work-life balance. 210 00:09:02,670 --> 00:09:05,550 What is that? They are as follows. 211 00:09:05,550 --> 00:09:07,710 The Employee Assistance Program. 212 00:09:07,710 --> 00:09:10,140 Participating state entities have access 213 00:09:10,140 --> 00:09:14,250 to provider referrals, counselors, and training resources. 214 00:09:14,250 --> 00:09:15,630 - [Tony] Flexible work schedules. 215 00:09:15,630 --> 00:09:18,570 Many state entities allow employees to work from home, 216 00:09:18,570 --> 00:09:20,760 work alternative work schedules, 217 00:09:20,760 --> 00:09:22,620 or work a combination of both. 218 00:09:22,620 --> 00:09:25,680 - [Beth] Georgia State Charitable Contributions program. 219 00:09:25,680 --> 00:09:27,840 During the annual charity campaign,

220 00:09:27,840 --> 00:09:30,870 employees can make a one-time monetary charitable 221 00:09:30,870 --> 00:09:33,810 contribution or make a pledge to donate 222 00:09:33,810 --> 00:09:36,570 through payroll deductions withheld throughout the year 223 00:09:36,570 --> 00:09:39,060 to an independent charity or federation. 224 00:09:39,060 --> 00:09:40,740 - You know, it's all about the whales for me, Beth. 225 00:09:40,740 --> 00:09:42,480 I just love sea creatures. 226 00:09:42,480 --> 00:09:43,740 - You know? I do too. 227 00:09:43,740 --> 00:09:44,573 - Hey, did you ever swim with 228 00:09:44,573 --> 00:09:46,110 dolphins in exotic locales? 229 00:09:46,110 --> 00:09:48,660 - Oh no, the ocean is a terrifying place. 230 00:09:48,660 --> 00:09:51,120 And I burn easily. - Fair. 231 00:09:51,120 --> 00:09:52,860 - Ooh, literally. - Yeah. 232

00:09:52,860 --> 00:09:53,760 - Oh. 233 00:09:53,760 --> 00:09:56,070 Then there's the employee purchasing program. 234 00:09:56,070 --> 00:09:58,380 Employees who meet the eligibility requirements 235 00:09:58,380 --> 00:10:00,780 can purchase items and pay for them 236 00:10:00,780 --> 00:10:04,470 through payroll deductions for up to 6 or 12 month terms. 237 00:10:04,470 --> 00:10:06,060 - [Beth] Employee discounts. 238 00:10:06,060 --> 00:10:08,070 Now we're speaking my love language. 239 00:10:08,070 --> 00:10:09,720 Employee discounts are available 240 00:10:09,720 --> 00:10:11,850 for various attractions, shopping, 241 00:10:11,850 --> 00:10:14,640 and there are technology and travel discounts too. 242 00:10:14,640 --> 00:10:16,710 I've got my eye on a new Roomba. 243 00:10:16,710 --> 00:10:19,890 - Recognition is such great affirmation for recipients 244 00:10:19,890 --> 00:10:22,080

of Faithful Service Awards, Beth. 245 00:10:22,080 --> 00:10:23,880 Employees reaching certain milestones 246 00:10:23,880 --> 00:10:25,740 such as years of service are recognized 247 00:10:25,740 --> 00:10:28,560 and awarded certificates and, or lapel pins. 248 00:10:28,560 --> 00:10:31,200 Now I am a big fan of the lapel pins. 249 00:10:31,200 --> 00:10:33,090 In fact, I collect them. 250 00:10:33,090 --> 00:10:35,130 - Whoa, from the looks of that, Tony, 2.51 00:10:35,130 --> 00:10:38,100 seems like you've been here 920 years. 252 00:10:38,100 --> 00:10:41,490 Next up, workers' compensation, return to work. 253 00:10:41,490 --> 00:10:43,950 Employees approved for workers' compensation 254 00:10:43,950 --> 00:10:46,260 received medical and disability benefits 255 00:10:46,260 --> 00:10:48,360 for their injuries resulting in partial 256 00:10:48,360 --> 00:10:51,180 or total incapacity or death.

257

00:10:51,180 --> 00:10:53,280 The Return to Work program is a collaborative 2.5.8 00:10:53,280 --> 00:10:55,200 approach between all parties 259 00:10:55,200 --> 00:10:58,170 that helps medically able employees return to work. 260 00:10:58,170 --> 00:11:00,240 - [Tony] And the final work-life balance program 261 00:11:00,240 --> 00:11:03,000 is the Path to College 529 Plan. 262 00:11:03,000 --> 00:11:06,600 This state sponsor tax advantaged 529 College 263 00:11:06,600 --> 00:11:09,270 Savings Plan helps families and individuals 264 00:11:09,270 --> 00:11:11,250 plan for the cost of education. 265 00:11:11,250 --> 00:11:12,990 You really can't put a price 266 00:11:12,990 --> 00:11:15,300 on higher education benefits, invaluable. 267 00:11:15,300 --> 00:11:17,310 - It is invaluable and it also 268 00:11:17,310 --> 00:11:19,560 has a price, thus the savings plan. 269 00:11:19,560 --> 00:11:22,110

- And that is all for our show on flexible benefits. 270 00:11:22,110 --> 00:11:24,630 To all of the enthusiastic new hires watching, 271 00:11:24,630 --> 00:11:27,300 thank you for tuning in to "HR Hour." 272 00:11:27,300 --> 00:11:29,310 I'm Tony Harris. - And I'm Beth Pilgreen. 273 00:11:29,310 --> 00:11:31,050 - We'll be back at that time... 274 00:11:31,050 --> 00:11:32,283 - Next time. 275 00:11:33,840 --> 00:11:35,850 Oh man, that was so fun. 276 00:11:35,850 --> 00:11:37,800 Look at your lapel pin. 277 00:11:37,800 --> 00:11:39,490 You've got so many, wow. 278 00:11:41,148 --> 00:11:44,398 (soft pulsating music)