As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSM010Mgr, Social SvcsSWDL

Min Salary Mid Salary Max Salary \$47,982.94 \$63,351.55 \$78,720.15

### **Job Summary**

Manages the development and administration of policies and programs of social service and community agencies, correctional institutions, rehabilitative services, and related programs that are designed to protect and promote the social welfare of individuals and communities. Directs subordinate supervisors and staff.

# **Entry Qualifications**

Bachelor's degree in a related area from an accredited college or university and two (2) years of job-related supervisory experience in a human service delivery program; or Related certification and one (1) year of job-related supervisory experience in a human service delivery program; or Two (2) years of experience at the lower level Social Svcs Prgm Mgr Spv (SSP023) or equivalent position.

| Job Code | Job Title          | Salary Plan | Grade |
|----------|--------------------|-------------|-------|
| SSM011   | Mgr 2, Social Svcs | SWD         | М     |

Min Salary Mid Salary Max Salary \$53,310.72 \$70,677.24 \$88,043.76

# **Job Summary**

Leads the development and administration of policies and programs of social service and community agencies, correctional institutions, rehabilitative services, and related programs that are designed to protect and promote the social welfare of individuals and communities. Directs subordinate supervisors and staff. Will manage large numbers of agency staff or have large scope of responsibility within agency.

# **Entry Qualifications**

Bachelor's degree in a related area from an accredited college or university and three (3) years of job-related subordinate management experience in a human service delivery program; or Related certification and two (2) years of job-related subordinate management experience in a human service delivery program; or Two (2) years of experience at the lower level Mgr 1, Social Svcs (SSM010) or equivalent position.

| Job Code | Job Title          | Salary Plan | Grade |
|----------|--------------------|-------------|-------|
| SSM012   | Mgr 3. Social Svcs | SWD         | N     |

 Min Salary
 Mid Salary
 Max Salary

 \$59,331.12
 \$78,955.29
 \$98,579.45

#### **Job Summary**

Leads, evaluates, and assists with the development and administration of policies and programs of social service and community agencies, correctional institutions, rehabilitative services, and related programs that are designed to protect and promote the social welfare of individuals and communities. Directs subordinate managers and staff.

#### **Entry Qualifications**

Bachelor's degree in a related area from an accredited college or university and four (4) years of experience, which includes two (2) years of job-related subordinate managerial or supervisory experience in a human service delivery program; or Related certification and three (3) years of job-related subordinate managerial or supervisory experience in a human service delivery program; or Three (3) years of experience at the lower level Mgr 2, Social Svcs (SSM011) or equivalent position.

As of: 2/21/24

Job Title Job Code Salary Plan Grade SSM013 SWD 0 Sr Mgr, Social Svcs

Max Salary Min Salary Mid Salary \$110,484.78 \$66,134.16 \$88,309.47

# **Job Summary**

Directs and controls the development and administration of policies and programs of social service and community agencies, correctional institutions, rehabilitative services, and related programs that are designed to protect and promote the social welfare of individuals and communities. Provides leadership to subordinate managers and staff.

# **Entry Qualifications**

Bachelor's degree in a related area from an accredited college or university and five (5) years of experience, which includes (3) years of subordinate managerial experience in a human service delivery program; or Related certification and four(4) years of subordinate managerial or supervisory experience in a human service delivery program; or Three (3) years of experience at the lower level Mgr 3, Social Svcs (SSM012) or equivalent position.

| Job Code | Job Title        | Salary Plan | Grade |
|----------|------------------|-------------|-------|
| SSM014   | Dir, Social Svcs | SWD         | Р     |

Max Salary Min Salary Mid Salary \$123,937.80 \$73,821.60 \$98,879.70

# **Job Summary**

Oversees the development and administration of policies and programs of social service and community agencies, correctional institutions, rehabilitative services, and related programs that are designed to protect and promote the social welfare of individuals and communities. Provides leadership to subordinate managers and staff.

# **Entry Qualifications**

Bachelor's degree in a related area from an accredited college or university and six (6) years of job-related experience, which includes four (4) years of subordinate managerial or supervisory experience in a human service delivery program; or Related certification and five (5) years of job-related subordinate managerial or supervisory experience in a human service delivery program; or Five (5) years of experience at the lower level Sr Mgr, Social Svcs (SSM013) or equivalent position.

| Job Code    | Job Title                   | Salary Plan | Grade       |
|-------------|-----------------------------|-------------|-------------|
| SSM060      | Mgr, Child Support Services | SWD         | K           |
| Min Salary  | Mid Salary                  |             | Max Salary  |
| \$43 268 09 | \$56 868 62                 |             | \$70,469.15 |

\$56,868.62

#### **Job Summary**

\$43,268.09

Manages the development and administration of a child support branch office, including establishing and enforcing support orders, and investigative, compliance, legal, and clerical support activities. Child Support Services Managers have department-wide responsibilities for various child support programs and, as members of the division's management team; help determine the division's overall direction. Directs subordinate supervisors and staff.

#### **Entry Qualifications**

Bachelor's degree in a related area from an accredited college or university and two (2) years of job-related subordinate supervisory experience in a human service delivery program; or Two (2) years of experience at the lower level Child Support Services Supervisor (SST064) or equivalent position.

As of: 2/21/24

Job Code Job Title Salary Plan Grade SSM061 SWD Mgr 2, Child Support Services

Max Salary Min Salary Mid Salary \$78,720.15 \$47,982.94 \$63,351.55

# **Job Summary**

Leads the development and administration of a child support office policies and programs, including establishing and enforcing support orders, and investigative, compliance, legal, and clerical support activities. Child Support Services Managers have division-wide responsibilities for various child support programs and, as members of the division's management team; help determine the division's overall direction. Directs subordinate managers, supervisors and staff. Will manage large numbers of agency staff; has large scope of responsibility within agency.

# **Entry Qualifications**

Bachelor's degree in a related area from an accredited college or university and three (3) years of job-related subordinate managerial experience in a human service delivery program; or Two (2) years of experience at the lower level Mgr, Child Support Services (SSM060) or equivalent position.

| Job Code   | Job Title                     | Salary Plan | Grade      |
|------------|-------------------------------|-------------|------------|
| SSM062     | Mgr 3, Child Support Services | SWD         | М          |
| Min Salary | Mid Salary                    |             | Max Salary |

\$88,043.76 \$53,310.72 \$70,677.24

#### **Job Summary**

Leads, evaluates and assists in the development and administration of child support offices, including regionally supporting policies and programs, establishing and enforcing support orders, and investigative, compliance, legal, and clerical support activities. Child Support Services Managers have division-wide responsibilities for various child support programs and, as members of the division's management team; help determine the division's overall direction. Directs subordinate managers and staff; has large scope of responsibility within agency.

### **Entry Qualifications**

Bachelor's degree in a related area from an accredited college or university and five (5) years of job-related experience, including three (3) years of job-related subordinate managerial or supervisory experience in a human service delivery program; or Three (3) years of experience at the lower-level Mgr. 2, Child Support Services (SSM061) or equivalent position.

| Job Code | Job Title               | Salary Plan | Grade |
|----------|-------------------------|-------------|-------|
| SSP010   | Vocational Consultant 1 | SWD         | G     |
|          |                         |             |       |

Max Salary Min Salary Mid Salary \$50,350.29 \$31,771.59 \$41,060.94

# **Job Summary**

Under supervision assesses clients' needs and designs and implements rehabilitation programs that may include personal and vocational counseling, training, and job placement.

### **Entry Qualifications**

Bachelor's degree in rehabilitation, social work, education, or other closely related area from an accredited college or university.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP011Vocational Consultant 2SWDH

Min Salary Mid Salary Max Salary \$34,248.75 \$44,467.04 \$54,685.32

# **Job Summary**

Under general supervision, assesses clients' needs and designs and implements rehabilitation programs that may include personal and vocational counseling, training, and job placement.

# **Entry Qualifications**

Bachelor's degree in rehabilitation, social work, education, or a related area from an accredited college or university and two (2) years of job-related experience in vocational rehabilitation, human services, or a related field; or One (1) year of experience at the lower level Vocational Consultant 1 (SSP10) or equivalent position.

| Job Code   | Job Title               | Salary Plan | Grade      |
|------------|-------------------------|-------------|------------|
| SSP012     | Vocational Consultant 3 | SWD         | 1          |
| Min Salary | Mid Salary              |             | Max Salary |

Min Salary Mid Salary \$36,973.63 \$48,213.74 \$59,453.85

#### **Job Summary**

Under broad supervision, assesses clients' needs and designs and implements rehabilitation programs that may include personal and vocational counseling, training, and job placement.

### **Entry Qualifications**

Bachelor's degree in rehabilitation, social work, education, or a related area from an accredited college or university and three (3) years of job-related experience in vocational rehabilitation, human services, or a related field; or One (1) year of experience at the lower level Vocational Consultant 2 (SSP011) or equivalent position.

| Job Code   | Job Title                 | Salary Plan | Grade      |
|------------|---------------------------|-------------|------------|
| SSP013     | Vocational Consultant Spv | SWD         | J          |
| Min Salary | Mid Salary                |             | Max Salary |

\$39,970.99 \$52,335.11

Job Summary
Supervises, guides, and/or instructs the work assignments of subordinate staff. Assesses clients' needs and designs and implements rehabilitation programs that may include personal and vocational counseling, training, and job placement.

Bachelor's degree in rehabilitation, social work, education, or a related area from an accredited college or university and four (4) years of job-related experience in vocational rehabilitation, human services, or a related field, which includes two (2) years in a lead worker, team lead, or supervisory role; or Two (2) years of experience at the lower level Vocational Consultant 3 (SSP012) or equivalent position.

**Entry Qualifications** 

\$64,699.23

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP020Social Svcs Prgm Mgr 1SWDI

Min Salary Mid Salary Max Salary \$36,973.63 \$48,213.74 \$59,453.85

#### **Job Summary**

Under supervision, learns to plan, organize, or manage the activities of social service or community programs. Oversees the program or organization's policies regarding participant involvement, requirements, and benefits.

# **Entry Qualifications**

Bachelor's degree in a related field from an accredited college or university.

| Job Code | Job Title              | Salary Plan | Grade |
|----------|------------------------|-------------|-------|
| SSP021   | Social Svcs Prgm Mgr 2 | SWD         | J     |

 Min Salary
 Mid Salary
 Max Salary

 \$39,970.99
 \$52,335.11
 \$64,699.23

#### **Job Summary**

Under general supervision, plans, organizes, or manages the activities of social service or community programs. Oversees the program or organization's policies regarding participant involvement, requirements, and benefits.

#### **Entry Qualifications**

Bachelor's degree in a related field from an accredited college or university and two (2) years of professional jobrelated experience in a human services field; or Two (2) years of experience at the lower level Social Svcs Prgm Mgr 1 (SSP020) or equivalent position.

|          | , |             |          |
|----------|---|-------------|----------|
| Job Code | Job Title                               | Salary Plan | Grade    |
| SSP022   | Social Svcs Prgm Mgr 3                  | SWD         | К        |
|          |   |             | Mar Cala |

Min Salary Mid Salary Max Salary \$43,268.09 \$56,868.62 \$70,469.15

#### **Job Summary**

Under broad supervision, plans, organizes, or manages the activities of social service or community programs.

Oversees the program or organization's policies regarding participant involvement, requirements, and benefits. May serve as lead worker.

# **Entry Qualifications**

Bachelor's degree in a related field from an accredited college or university and three (3) of professional jobrelated experience in a human services field; or Two (2) years of experience at the lower level Social Svcs Prgm Mgr 2 (SSP021) or equivalent position.

| Job Code | Job Title                | Salary Plan | Grade |
|----------|--------------------------|-------------|-------|
| SSP023   | Social Svcs Prgm Mgr Spv | SWD         | L     |

Min Salary Mid Salary Max Salary \$47,982.94 \$63,351.55 \$78,720.15

#### **Job Summary**

Supervises, guides, and/or instructs the work assignments of subordinate staff. Coordinates the activities of social service or community programs. Oversees the program or organization's policies regarding participant involvement, requirements, and benefits.

# **Entry Qualifications**

Bachelor's degree in a related field from an accredited college or university and five (5) years of job-related experience in a human services field which includes two (2) years in a lead worker, team lead, or supervisory role; or Two (2) years of experience at the lower level Social Svcs Prgm Mgr 3 (SSP022) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP030Social Svcs Prgm Coord 1SWDH

Min Salary Mid Salary Max Salary \$34,248.75 \$44,467.04 \$54,685.32

#### **Job Summary**

Under supervision, plans, manages, and evaluates social services programs. Administers and coordinates the services and program activities in dependency, mental illness, youth development, or physical or developmental disability programs.

# **Entry Qualifications**

Bachelor's degree in a related field from an accredited college or university. Note: Some positions require eligibility for licensure.

| Job Code | Job Title                | Salary Plan | Grade |
|----------|--------------------------|-------------|-------|
| SSP031   | Social Svcs Prgm Coord 2 | SWD         | 1     |
|          |                          |             |       |

Min Salary Mid Salary Max Salary \$36,973.63 \$48,213.74 \$59,453.85

#### **Job Summary**

Under general supervision, plans, manages, and evaluates social services programs. Administers and coordinates the services and program activities in dependency, mental illness, youth development, or physical or developmental disability programs.

#### **Entry Qualifications**

Bachelor's degree in a related field from an accredited college or university and two (2) years of job-related experience; or Two (2) years of experience at the lower level Social Svcs Prgm Coord 1 (SSP030) or equivalent position. Note: Some positions require eligibility for licensure.

| Job Code | Job Title                | Salary Plan | Grade |
|----------|--------------------------|-------------|-------|
| SSP032   | Social Svcs Prgm Coord 3 | SWD         | J     |

 Min Salary
 Mid Salary
 Max Salary

 \$39,970.99
 \$52,335.11
 \$64,699.23

#### **Job Summary**

Under broad supervision, plans, manages, and evaluates social services programs. Administers and coordinates the services and program activities in dependency, mental illness, youth development, or physical or developmental disability programs. May also act as a lead worker.

#### **Entry Qualifications**

Bachelor's degree in a related field from an accredited college or university and four (4) years of job-related experience. or Two (2) years experience at the lower level Social Svcs Prgm Coord 2 (SSP031) or equivalent position.

Note: Some positions require eligibility for licensure.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP033Social Svcs Prgm Coord SpvSWDK

Min Salary Mid Salary Max Salary \$43,268.09 \$56,868.62 \$70,469.15

# **Job Summary**

Supervises, guides, and/or instructs the work assignments of subordinate staff. Plans, manages, and evaluates social services programs. Administers and coordinates the services and program activities in dependency, mental illness, youth development, or physical or developmental disability programs.

# **Entry Qualifications**

Bachelor's degree in a related field from an accredited college or university and six (6) years of job-related experience which includes one (1) year in a lead worker, team leader, or supervisory role; or One (1) year of experience at the lower level Social Svcs Prgm Coord 2 (SSP031) or equivalent position. Note: Some positions require eligibility for licensure.

| Job Code | Job Title                     | Salary Plan | Grade |
|----------|-------------------------------|-------------|-------|
| SSP040   | Social Svcs Prgm Consultant 1 | SWD         | 1     |

Min Salary Mid Salary Max Salary \$36,973.63 \$48,213.74 \$59,453.85

#### **Job Summary**

Under supervision, conducts research involving data collection and analysis, develops and implements policy, and administers social services programs.

### **Entry Qualifications**

Bachelor's degree in a related field from an accredited college or university.

| Job Code | Job Title                     | Salary Plan | Grade |
|----------|-------------------------------|-------------|-------|
| SSP041   | Social Svcs Prgm Consultant 2 | SWD         | J     |

 Min Salary
 Mid Salary
 Max Salary

 \$39,970.99
 \$52,335.11
 \$64,699.23

#### **Job Summary**

Under general supervision, conducts research involving data collection and analysis, develops and implements policy, and administers social services programs.

# **Entry Qualifications**

Bachelor's degree in a related field from an accredited college or university and two (2) years of job-related experience; or Two (2) years experience at the lower level Social Svcs Prgm Consultant 1 (SSP040) or equivalent position.

| Job Code | Job Title                     | Salary Plan | Grade |
|----------|-------------------------------|-------------|-------|
| SSP042   | Social Svcs Prgm Consultant 3 | SWD         | К     |

 Min Salary
 Mid Salary
 Max Salary

 \$43,268.09
 \$56,868.62
 \$70,469.15

#### **Job Summary**

Under broad supervision, conducts research involving data collection and analysis, develops and implements policy, and administers social services programs.

#### **Entry Qualifications**

Bachelor's degree in a related field from an accredited college or university and four (4) years of professional jobrelated experience which includes one (1) year in a lead worker, team leader, or supervisory role; or Two (2) years of experience at the lower level Social Svcs Prgm Consultant 2 (SSP041) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP043Soc Svcs Prgm Consultant SpvSWDL

 Min Salary
 Mid Salary
 Max Salary

 \$47,982.94
 \$63,351.55
 \$78,720.15

# **Job Summary**

Supervises, guides, and/or instructs the work assignments of subordinate staff. Conducts research involving data collection and analysis, develops and implements policy, and administers social services programs.

# **Entry Qualifications**

Bachelor's degree in a related field from an accredited college or university and five (5) years of professional jobrelated experience which includes two (2) years in a lead worker, team leader, or supervisory role; or One (1) year of experience at the lower level Social Svcs Prgm Consultant 3 (SSP042) or equivalent position.

| Job Code    | Job Title               | Salary Plan | Grade       |
|-------------|-------------------------|-------------|-------------|
| SSP050      | Economic Support Cons 1 | SWD         | G           |
| Min Salary  | Mid Salary              |             | Max Salary  |
| \$31,771.59 | \$41,060.94             |             | \$50,350.29 |

#### **Job Summary**

Under supervision, interviews and investigates applicants and recipients to determine eligibility for use of social programs and agency resources. Records and evaluates personal and financial data obtained from individuals. Initiates procedures to grant, modify, deny, or terminate eligibility for various aid programs.

### **Entry Qualifications**

Associate degree from an accredited college or university; or High school diploma/GED and two (2) years of jobrelated experience.

| Job Code | Job Title               | Salary Plan | Grade      |
|----------|-------------------------|-------------|------------|
| SSP051   | Economic Support Cons 2 | SWD         | Н          |
|          |                         |             | May Salary |

 Min Salary
 Mid Salary
 Max Salary

 \$34,248.75
 \$44,467.04
 \$54,685.32

# **Job Summary**

Under general supervision, interviews and investigates applicants and recipients to determine eligibility for use of social programs and agency resources. Records and evaluates personal and financial data obtained from individuals. Initiates procedures to grant, modify, deny, or terminate eligibility for various aid programs.

# **Entry Qualifications**

Associate degree from an accredited college or university and one (1) year of job-related experience; or High School diploma/GED and three (3) years of job-related experience; or One (1) year of experience at the lower level Economic Support Cons 1 (SSP050) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP052Economic Support Cons 3SWDI

Min Salary Mid Salary Max Salary \$36,973.63 \$48,213.74 \$59,453.85

### **Job Summary**

Under broad supervision, interviews and investigates applicants and recipients to determine eligibility for use of social programs and agency resources. Records and evaluates personal and financial data obtained from individuals. Initiates procedures to grant, modify, deny, or terminate eligibility for various aid programs. Serves as lead worker.

# **Entry Qualifications**

Associate degree from an accredited college or university and three (3) years of job-related experience; or High school diploma/GED and (4) years of job-related experience; or One (1) year of experience at the lower level Economic Support Cons 2 (SSP051) or equivalent position.

| Job Code    | Job Title                 | Salary Plan | Grade       |
|-------------|---------------------------|-------------|-------------|
| SSP053      | Economic Support Cons Spv | SWD         | J           |
| Min Salary  | Mid Salary                |             | Max Salary  |
| \$39,970.99 | \$52,335.11               |             | \$64,699.23 |

#### **Job Summary**

Supervises, guides, and/or instructs the work assignments of subordinate staff. Interviews and investigates applicants and recipients to determine eligibility for use of social programs and agency resources. Records and evaluates personal and financial data obtained from individuals. Initiates procedures to grant, modify, deny, or terminate eligibility for various aid programs.

#### **Entry Qualifications**

Associate degree from an accredited college and four (4) years of job-related experience, which includes one (1) year as lead worker, team leader, or supervisory role; or One (1) year of experience at the lower level Economic Support Cons 3 (SSP052) or equivalent position.

| Job Code    | Job Title                  | Salary Plan | Grade       |
|-------------|----------------------------|-------------|-------------|
| SSP060      | Rehabilitation Counselor 1 | SWD         | G           |
| Min Salary  | Mid Salary                 |             | Max Salary  |
| \$31,771.59 | \$41,060.94                |             | \$50,350.29 |

#### **Job Summary**

Under supervision, provides rehabilitation counseling services, referral services, and resident evaluation to assigned clients. Conducts interviews of assigned clients to identify problems, assess mental and educational status, and select applicable programs.

#### **Entry Qualifications**

Bachelor's degree in rehabilitation counseling, social work, or a closely related behavioral or social science field from an accredited college or university.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP061Rehabilitation Counselor 2SWDH

Min Salary Mid Salary Max Salary \$34,248.75 \$44,467.04 \$54,685.32

# **Job Summary**

Under general supervision, provides rehabilitation counseling services, referral services, and resident evaluation to assigned clients. Conducts interviews of assigned clients to identify problems, assess mental and educational status, and select applicable programs.

# **Entry Qualifications**

Bachelor's degree in rehabilitation counseling, social work, or a closely related behavioral or social science field from an accredited college or university and One year of professional experience in social work, counseling, or equivalent areas; or One (1) year of experience at the lower level Rehabilitation Counselor 1 (SSP060 or position equivalent.

| Job Code | Job Title                  | Salary Plan | Grade |
|----------|----------------------------|-------------|-------|
| SSP062   | Rehabilitation Counselor 3 | SWD         | I     |

Min Salary Mid Salary Max Salary \$36,973.63 \$48,213.74 \$59,453.85

#### **Job Summary**

Under broad supervision, provides rehabilitation counseling services, referral services, and resident evaluation to assigned clients. Conducts interviews of assigned clients to identify problems, assess mental and educational status, and select applicable programs. Mentors lower level counselors. May serve as lead worker.

# **Entry Qualifications**

Bachelor's degree in rehabilitation counseling, social work, or a closely related behavioral or social science field from an accredited college or university and two (2) years of professional experience in social work, counseling, or equivalent areas; One (1) year of experience at the lower level Rehabilitation Counselor 2 (SSP061) or equivalent position.

| Job Code   | Job Title                    | Salary Plan | Grade      |
|------------|------------------------------|-------------|------------|
| SSP063     | Rehabilitation Counselor Spv | SWD         | J          |
| Min Salary | Mid Salary                   |             | Max Salary |

\$52,335.11

#### **Job Summary**

\$39,970.99

Supervises, guides, and/or instructs the work assignments of subordinate staff. Coordinates rehabilitation counseling services, referral services, and resident evaluation. Supervises human resources functions.

### **Entry Qualifications**

Bachelor's degree in rehabilitation counseling, social work, or a closely related behavioral or social science field from an accredited college or university and three (3) years of professional job-related experience in social work, counseling, or equivalent areas; or One (1) year of experience at the lower level Rehabilitation Counselor 3 (SSP062) or equivalent position.

\$64,699.23

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP070Social Svcs Spec 1SWDG

Min Salary Mid Salary Max Salary \$31,771.59 \$41,060.94 \$50,350.29

### **Job Summary**

Under supervision, learns to provide investigative and comprehensive case management for a caseload involving child/adult abuse or neglect.

#### **Entry Qualifications**

Bachelor's of Social Work or Bachelor's degree in any behavioral science from an accredited college or university.

| Job Code | Job Title          | Salary Plan | Grade |
|----------|--------------------|-------------|-------|
| SSP071   | Social Svcs Spec 2 | SWD         | Н     |

Min Salary Mid Salary Max Salary \$34,248.75 \$44,467.04 \$54,685.32

#### **Job Summary**

Under general supervision, provides investigative and comprehensive case management for a caseload involving child/adult abuse or neglect. Makes immediate and follow-up actions for at risk clients in need of protective services and/or placement.

#### **Entry Qualifications**

Bachelor's of Social Work from an accredited college or university; or Bachelor's degree in any behavioral science and one (1) year of job-related case management experience; or One (1) year of experience at the lower level Social Svcs Spec 1 (SSP070) or equivalent position.

| Job Code | Job Title          | Salary Plan | Grade |
|----------|--------------------|-------------|-------|
| SSP072   | Social Svcs Spec 3 | SWD         | 1     |

 Min Salary
 Mid Salary
 Max Salary

 \$36,973.63
 \$48,213.74
 \$59,453.85

#### **Job Summary**

Under broad supervision, provides investigative and comprehensive case management for a caseload involving child/adult abuse or neglect. Makes immediate and follow-up actions for at risk clients in need of protective services and/or placement. May serve as lead worker.

#### **Entry Qualifications**

Bachelor's of Social Work from an accredited college or university and one (1) year of job-related case management experience; or Bachelor's degree in any behavioral science and two (2) years of job-related case management experience; or One (1) year of experience at the lower level Social Svcs Spec 1 (SSP070) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP073Social Svcs Spec SpvSWDJ

 Min Salary
 Mid Salary
 Max Salary

 \$39,970.99
 \$52,335.11
 \$64,699.23

# **Job Summary**

Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises a social services unit that provides investigative and comprehensive case management for child/adult abuse or neglect. Directs professional staff in delivery of services, sets unit goals, and regulates workloads in accordance with agency goals. Ensures that immediate and follow-up actions for at risk clients occur in a timely manner.

# **Entry Qualifications**

Bachelor's of Social Work degree from an accredited college or university and two (2) years of job-related case management experience, which includes one (1) year as a lead worker, team lead, or supervisory role; or Bachelor's degree from an accredited college or university and three (3) years of job-related case management experience, which includes one (1) year as a lead worker, team lead, or supervisory role; or One (1) year of experience at lower level Social Svcs Spec 3 (SSP072) or equivalent position.

| Job Code    | Job Title  |             | Salary Plan | Grade       |
|-------------|------------|-------------|-------------|-------------|
| SSP080      | Advocate 1 |             | SWD         | G           |
| Min Salary  |            | Mid Salary  |             | Max Salary  |
| \$31,771.59 |            | \$41,060.94 |             | \$50,350.29 |

#### **Job Summary**

Under supervision, provides personal support services and crisis intervention to clients. May serve as case managers and evaluate, investigate and resolve complaints. Acts as a liaison between client and service providers.

## **Entry Qualifications**

Associate degree in a related field from an accredited college or university. Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year.

| Job Code | Job Title  | Salary Plan | Grade      |
|----------|------------|-------------|------------|
| SSP081   | Advocate 2 | SWD         | н          |
|          |            |             | May Calary |

Min Salary Mid Salary Max Salary \$34,248.75 \$44,467.04 \$54,685.32

### **Job Summary**

Under general supervision, provides personal support services and crisis intervention to clients. May serve as case managers and evaluate, investigate and resolve complaints. Acts as a liaison between client and service providers.

### **Entry Qualifications**

Associate degree in a related field from an accredited college or university and three (3) years of job-related experience; or One (1) year of experience at the lower level Advocate 1 (SSP080) or equivalent position.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year."

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP082Advocate 3SWDI

 Min Salary
 Mid Salary
 Max Salary

 \$36,973.63
 \$48,213.74
 \$59,453.85

# **Job Summary**

Under broad supervision, provides assistance to victims in the alleviation of financial, emotional, and physical consequences of victimization. Provides information and referral services and assistance with outreach and public awareness activities. May serve as lead worker.

# **Entry Qualifications**

Associate degree in a related field from an accredited college or university and four (4) years of job-related experience; or Two (2) years of experience at the lower level Advocate 2 (SSP081) or equivalent position.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year.

| Job Code  | Job Title      | Salary Plan | Grade      |
|-----------|----------------|-------------|------------|
| SSP083    | Advocate Spv   | SWD         | J          |
| NAC Color | <b>A</b> 4: 1. | C. L.       | May Salary |

Min Salary Mid Salary Max Salary \$39,970.99 \$52,335.11 \$64,699.23

#### **Job Summary**

Supervises, guides, and/or instructs the work assignments of subordinate staff. Assists in planning, directing, and implementing victim advocacy and notification program. Assists in the development of uniform policy interpretations, procuring services, and/or evaluating quality and management.

## **Entry Qualifications**

Associate degree in a related field from an accredited college or university and five (5) years of job-related experience, which includes three (3) years in a lead worker, team lead, or supervisory role; or Two (2) years of experience at the lower level Advocate 3 (SSP082) or equivalent position.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year.

| Job Code | Job Title              | Salary Plan | Grade |
|----------|------------------------|-------------|-------|
| SSP090   | Employment Svcs Spec 1 | SWD         | F     |

 Min Salary
 Mid Salary
 Max Salary

 \$29,519.63
 \$37,401.50
 \$45,283.37

#### **Job Summary**

Under supervision, provides career development and assessment services, job-training assistance, and/or other employment-related services. Conducts interviews with job, program or unemployment applicants to obtain the information needed to provide services.

# **Entry Qualifications**

High School diploma/GED and two (2) years of job-related experience.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP091Employment Svcs Spec 2SWDG

Min Salary Mid Salary Max Salary \$31,771.59 \$41,060.94 \$50,350.29

# **Job Summary**

Under general supervision, provide career development and assessment services, job-training assistance, and/or other employment-related services. Conducts interviews with job, program or unemployment applicants to obtain the information needed to provide services.

# **Entry Qualifications**

High School diploma/GED and three (3) years of jobrelated experience; or One (1) year experience at the lower level Employment Svcs Spec 1 (SSP090) or equivalent position.

| Job Code    | Job Title              | Salary Plan | Grade       |
|-------------|------------------------|-------------|-------------|
| SSP092      | Employment Svcs Spec 3 | SWD         | Н           |
| Min Salary  | Mid Salary             |             | Max Salary  |
| \$34,248.75 | \$44,467.04            |             | \$54,685.32 |

#### **Job Summary**

Under broad supervision, provide career development and assessment services, job-training assistance, and/or other employment-related services. Conducts interviews with job, program or unemployment applicants to obtain the information needed to provide services. Develops and maintains cooperative relationships with area employers. Performs lead worker functions.

#### **Entry Qualifications**

High School diploma/GED and four (4) years of job-related experience; or Two (2) years experience at the lower level Employment Svcs Spec 2 (SSP091) or equivalent position.

| Job Code    | Job Title                | Salary Plan | Grade       |
|-------------|--------------------------|-------------|-------------|
| SSP093      | Employment Svcs Spec Spv | SWD         | 1           |
| Min Salary  | Mid Salary               |             | Max Salary  |
| \$36,973.63 | \$48,213.74              |             | \$59,453.85 |

#### **Job Summary**

Supervises, guides, and/or instructs the work assignments of subordinate staff. Directs an assigned staff and program in a field service office. Provides career development and assessment services, job-training assistance, and/or other employment-related services. Conducts interviews with job, program or unemployment applicants to obtain the information needed to provide services. Develops and maintains cooperative relationships with area employers.

## **Entry Qualifications**

High School diploma/GED and six (6) years of job-related experience, which includes two (2) years in a lead worker, team lead, or supervisory role; or Two (2) years of experience at the lower level Employment Svcs Spec 3 (SSP092) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP110Rehabilitation Technologist 1SWDH

Min Salary Mid Salary Max Salary \$34,248.75 \$44,467.04 \$54,685.32

### **Job Summary**

Under supervision, provides assessment, technical assistance, and computer access assistive technology services to assist customers with rehabilitation and returning to work.

# **Entry Qualifications**

High School diploma/GED and one (1) year of jobexperience in the area of emphasis (fabrication, construction, etc.).

| Job Code    | Job Title                     | Salary Plan | Grade       |
|-------------|-------------------------------|-------------|-------------|
| SSP111      | Rehabilitation Technologist 2 | SWD         | 1           |
| Min Salary  | Mid Salary                    |             | Max Salary  |
| \$36,973.63 | \$48,213.74                   |             | \$59,453.85 |

#### **Job Summary**

Under general supervision, provides assessment, technical assistance, and computer access assistive technology services to assist customers with rehabilitation and returning to work.

# **Entry Qualifications**

High School diploma/GED and two (2) years of job-related experience in the area of emphasis (fabrication, construction, etc.); or One (1) year of experience at the lower level Rehabilitation Technologist 1 (SSP110) or equivalent position.

| Job Code   | Job Title                     | Salary Plan | Grade      |
|------------|-------------------------------|-------------|------------|
| SSP112     | Rehabilitation Technologist 3 | SWD         | J          |
| Min Salary | Mid Salary                    |             | Max Salary |

\$52,335.11

#### **Job Summary**

\$39,970.99

Under broad supervision, provides assessment, technical assistance, and computer access assistive technology services to assist customers with rehabilitation and returning to work.

#### **Entry Qualifications**

High School diploma/GED and four (4) years of job-related experience in the area of emphasis (fabrication, construction, etc.); or Two (2) years experience at the lower level Rehabilitation Technologist 2 (SSP111) or equivalent position.

\$64,699.23

| Job Code | Job Title              | Salary Plan | Grade |
|----------|------------------------|-------------|-------|
| SSP113   | Rehab Technologist Spv | SWD         | К     |
|          |                        |             |       |

 Min Salary
 Mid Salary
 Max Salary

 \$43,268.09
 \$56,868.62
 \$70,469.15

#### **Job Summary**

Supervises, guides, and/or instructs the work assignments of subordinate staff. Provides assessment, technical assistance, and computer access assistive technology services to assist customers with rehabilitation and returning to work.

### **Entry Qualifications**

High School diploma/GED and four (4) years of job-related experience in the area of emphasis (fabrication, construction, etc.), which includes one (1) year experience in a lead worker, team leader, or supervisory role; or Two (2) years experience at the lower level Rehabilitation Technologist 3 (SSP112) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP121ChaplainSWDH

Min Salary Mid Salary Max Salary \$34,248.75 \$44,467.04 \$54,685.32

### **Job Summary**

Under general supervision, provides pastoral and religious counseling services to employees, patients, or inmates of an institution or prison. Incumbents attend to the religious and moral educational needs of those seeking pastoral help, counsel individuals seeking guidance, or serve in any other capacity that will lend emphasis to the needs of those seeking such help. May lead religious services, conduct individual or group sessions as part of treatment plans, and conduct funeral services.

# **Entry Qualifications**

Bachelor's degree from an accredited college, seminary, or university and three (3) years of job-related experience in the ministry.

| Job Code | Job Title         | Salary Plan | Grade |
|----------|-------------------|-------------|-------|
| SSP122   | Clinical Chaplain | SWD         | I     |

Min Salary Mid Salary Max Salary \$36,973.63 \$48,213.74 \$59,453.85

#### **Job Summary**

Under broad supervision, provides clinical pastoral work and case management services to employees, patients, or inmates and at inpatient rehabilitation programs. Provides the religious guidance and education activities of a state institution and as a member of a psychiatric or rehabilitation team. May lead religious services, conduct individual or group sessions as part of treatment plans, and conduct funeral services.

## **Entry Qualifications**

Completion of coursework equivalent to a master's degree in divinity or theology from a recognized college, university, or seminary and completion of four quarters of training in an accredited clinical pastoral education program and ordination as a clergyman in good standing with church or denomination and three (3) years of postordination pastoral counseling experience.

| Inh Code    | Lab Tinla                    | Calama Diam | Cur de      |
|-------------|------------------------------|-------------|-------------|
| Job Code    | Job Title                    | Salary Plan | Grade       |
| SSP130      | Juv. Probation/Parole Spec 1 | SWD         | G           |
| Min Salary  | Mid Salary                   |             | Max Salary  |
| \$31,771.59 | \$41,060.94                  |             | \$50,350.29 |

#### **Job Summary**

Under supervision, provides social services to assist in rehabilitation of law offenders in custody or on probation. Makes recommendations for actions involving formulation of rehabilitation plan and treatement of offender; including conditional release and education and employment stipulations.

#### **Entry Qualifications**

Associate degree in a related field from an accredited college or university; or Two (2) years of job-related experience in law enforcement as a P.O.S.T. certified peace officer; or two (2) years of direct job-related case management experience working with offenders and their families in a human services delivery setting.

As of: 2/21/24

Job Title Job Code Salary Plan Grade SSP131 Juv. Probation/Parole Spec 2 SWD Н

Max Salary Min Salary Mid Salary \$54,685.32 \$34,248.75 \$44,467.04

# **Job Summary**

Under general supervision, provides social services to assist in rehabilitation of law offenders in custody or on probation. Makes recommendations for actions involving formulation of rehabilitation plan and treatement of offender; including conditional release and education and employment stipulations.

# **Entry Qualifications**

Associate degree in a related field from an accredited college or university and two (2) years of job-related experience in a human services delivery setting; or Four (4) years of direct case management job-related experience working with offenders and their families in a human services delivery setting; or Two (2) years of experience at the lower level Juv. Probation/Parole Spec 1 (SSP130) or equivalent position.

| Job Code         | Job Title                    | Salary Plan | Grade       |
|------------------|------------------------------|-------------|-------------|
| SSP132           | Juv. Probation/Parole Spec 3 | SWD         | 1           |
| Min Salary       | Mid Salary                   |             | Max Salary  |
| ,<br>\$36 973 63 | \$48.213.74                  |             | \$59,453.85 |

\$48,213.74

#### **Job Summary**

\$36,973.63

Under broad supervision, provides social services to assist in rehabilitation of law offenders in custody or on probation. Makes recommendations for actions involving formulation of rehabilitation plan and treatement of offender; including conditional release and education and employment stipulations.

# **Entry Qualifications**

Associate degree in a related field from an accredited college or university and four (4) years of job-related experience in a human services delivery setting; or Six (6) years of direct case management job-related experience working with offenders and their families in a human services delivery setting; or Two (2) years of experience at the lower level Juv. Probation/Parole Spec 2 (SSP131) or equivalent position.

| Job Code         | Job Title                      | Salary Plan | Grade       |
|------------------|--------------------------------|-------------|-------------|
| SSP133           | Juv. Probation/Parole Spec Spv | SWD         | J           |
| Min Salary       | Mid Salary                     |             | Max Salary  |
| ,<br>\$39,970.99 | ,<br>\$52,335.11               |             | \$64,699.23 |

#### **Job Summary**

Supervises, guides, and/or instructs the work assignments of subordinate staff. Provides social services to assist in rehabilitation of law offenders in custody or on probation. Makes recommendations for actions involving formulation of rehabilitation plan and treatment of offender; including conditional release and education and employment stipulations.

#### **Entry Qualifications**

Associate degree in a related field from an accredited college or university and five (5) years of job-related experience in a human services delivery setting, which includes one (1) year experience in a lead worker, team lead, or supervisory role; or Seven (7) years of direct case management job-related experience working with offenders and their families in a human services delivery setting which includes one (1) year experience in a lead worker, team lead, or supervisory role; or Two (2) years of experience at the lower level Juv. Probation/Parole Spec 3 (SSP132) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP140Mental Health InterpreterSWDI

 Min Salary
 Mid Salary
 Max Salary

 \$36,973.63
 \$48,213.74
 \$59,453.85

#### **Job Summary**

Under direct supervision of a Registry of Interpreters for the Deaf (RID) certified interpreter, coordinates regional mental health interpreter services.

# **Entry Qualifications**

Bachelor's degree OR Four (4) years of experience interpreting in a variety of settings AND Registry of Interpreters for the Deaf (RID) certification w/n Two (2) years AND must pass the Sign Language Proficiency Interview (SLPI) at an Intermediate Plus level.Note: Must hold a valid GA driver's license. If out of state, a Georgia driver's license must be obtained within 30 days of becoming a resident.

| Job Code | Job Title                   | Salary Plan | Grade |
|----------|-----------------------------|-------------|-------|
| SSP141   | Mental Health Interpreter I | SWD         | J     |

 Min Salary
 Mid Salary
 Max Salary

 \$39,970.99
 \$52,335.11
 \$64,699.23

### **Job Summary**

Under general supervision of a Qualified Mental Health Interpreter (QMHI) or Qualified Mental Health Interpreter Supervisor (QMHI-S) credentialed interpreter, interpret and coordinate regional mental health interpreter services.

# **Entry Qualifications**

Bachelor's degree AND Two (2) years of experience interpreting in a variety of settings OR Six (6) years of experience interpreting in a variety of settings AND hold a Registry of Interpreters for the Deaf (RID) or equivalent certification AND obtain a Qualified Mental Health Interpreter (QMHI) certification w/n Two (2) years.Note: Must hold a valid GA driver's license. If out of state, a Georgia driver's license must be obtained within 30 days of becoming a resident.

Job CodeJob TitleSalary PlanGradeSSP142Mental Health Interpreter 2SWDK

Min Salary Mid Salary Max Salary \$43,268.09 \$56,868.62 \$70,469.15

#### **Job Summary**

Under limited supervision of Qualified Mental Health Interpreter Supervisor (QMHI-S) credentialed interpreter; interpret and coordinate regional mental health interpreter services.

#### **Entry Qualifications**

Bachelor's degree AND Four (4) years of experience interpreting in a variety of settings OR Eight (8) years of equivalent experience interpreting in a variety of settings AND hold a Registry of Interpreters for the Deaf (RID) or equivalent certification AND hold a Qualified Mental Health Interpreter (QMHI) certification.Note: Must hold a valid GA driver's license. If out of state, a Georgia driver's license must be obtained within 30 days of becoming a resident.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSP143Mental Health Interpreter 3SWDL

Min Salary Mid Salary Max Salary \$47,982.94 \$63,351.55 \$78,720.15

#### **Job Summary**

Supervise practicum interpreters. Provide mentorship for non- Qualified Mental Health Interpreter (QMHI) or precertified Mental Health Interpreter staff. Interpret and coordinate regional mental health interpreter services.

# **Entry Qualifications**

Bachelor's degree AND Six (6) years of experience interpreting in a variety of settings OR Ten (10) years of equivalent experience interpreting in a variety of settings AND hold a Registry of Interpreters for the Deaf (RID) or equivalent certification AND hold a Qualified Mental Health Interpreter Supervisor (QMHIS) certification for Three (3) years.Note: Must hold a valid GA driver's license. If out of state, a Georgia driver's license must be obtained within 30 days of becoming a resident.

| Job Code | Job Title               | Salary Plan | Grade |
|----------|-------------------------|-------------|-------|
| SSS010   | Client Support Worker 1 | SWD         | В     |

Min Salary Mid Salary Max Salary \$23,000.00 \$27,689.50 \$32,379.00

#### **Job Summary**

Under direct supervision, assists with daily living activities at the person's home, in a daytime non-residential facility or a residential facility. Provides training of basic personal and social skills, simple academics, or work skills to consumers/students in a state school, hospital, juvenile detention facility, residence, group home, workshop, or supported employment environment.

## **Entry Qualifications**

High School diploma/GED and six months of relevant jobrelated training or experience.

| Job Code | Job Title               | Salary Plan | Grade |
|----------|-------------------------|-------------|-------|
| SSS011   | Client Support Worker 2 | SWD         | С     |

Min Salary Mid Salary Max Salary \$23,919.33 \$29,418.12 \$34,916.90

### **Job Summary**

Under general supervision, assists with daily living activities at the person's home, in a daytime non-residential facility or a residential facility. Observes and monitors client's behavior and charts observations and incidents. Provides training of basic personal and social skills, simple academics, or work skills to consumers/students in a state school, hospital, juvenile detention facility, residence, group home, workshop, or supported employment environment. May assist with meal preparation, ensuring or encouraging client group activity, providing transportation, and/or limited case management.

#### **Entry Qualifications**

.High School diploma/GED and one (1) year of job-related experience providing social or direct care services to groups of special needs individuals in a human service setting; or One (1) year of experience at the lower level Client Support Worker 1 (SSS010) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSSS012Client Support Worker 3SWDD

Min Salary Mid Salary Max Salary \$25,611.26 \$32,125.21 \$38,639.15

#### **Job Summary**

Under broad supervision, assists with daily living activities at the person's home, in a daytime non-residential facility or a residential facility. Observes and monitors client's behavior and charts observations and incidents. Provides training of basic personal and social skills, simple academics, or work skills to consumers/students in a state school, hospital, juvenile detention facility, residence, group home, workshop, or supported employment environment. May assist with meal preparation, ensuring or encouraging client group activity, providing transportation, and/or limited case management. Performs lead worker functions to include assigning and reviewing subordinates work.

# **Entry Qualifications**

High School diploma/GED and two (2) years of job-related experience providing social or direct care services to groups of special needs individuals in a human service setting; or One (1) year of experience at the lower level Client Support Worker 2 (SSS011) or equivalent position.

| Job Code    | Job Title                 | Salary Plan | Grade       |
|-------------|---------------------------|-------------|-------------|
| SSS013      | Client Support Worker Spv | SWD         | F           |
| Min Salary  | Mid Salary                |             | Max Salary  |
| \$29,519.63 | \$37,401.50               |             | \$45,283.37 |

#### **Job Summary**

Supervises, guides, and/or instructs the work assignments of subordinate staff. Assists with daily living activities at the person's home, in a daytime non-residential facility or a residential facility. Observes and monitors client's behavior and charts observations and incidents. Provides training of basic personal and social skills, simple academics, or work skills to consumers/students in a state school, hospital, juvenile detention facility, residence, group home, workshop, or supported employment environment. May assist with meal preparation, ensuring or encouraging client group activity, providing transportation, and/or limited case management.

#### **Entry Qualifications**

High School diploma/GED and three (3) years of jobrelated experience providing social or direct care services to groups of special needs individuals in a human service setting, which includes one (1) year experience as a lead worker, team lead, or supervisory role; or One (1) year of experience at the lower level Client Support Worker 3 (SSS012) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSST010Social Svcs Tech 1SWDD

Min Salary Mid Salary Max Salary \$25,611.26 \$32,125.21 \$38,639.15

# **Job Summary**

Under direct supervision, provides a broad range of paraprofessional social services to patients/clients/consumers and their families. Conducts patient/client/consumer intakes, participates in treatment team planning, and performs crisis intervention.

# **Entry Qualifications**

High School diploma/GED and one (1) year of job-related experience in a social services-related position.

| Job Code | Job Title          | Salary Plan | Grade |
|----------|--------------------|-------------|-------|
| SST011   | Social Svcs Tech 2 | SWD         | E     |

Min Salary Mid Salary Max Salary \$27,472.39 \$34,637.73 \$41,803.06

#### **Job Summary**

Under general supervision, provides a broad range of paraprofessional social services to patients/clients/consumers and their families. Conducts patient/client/consumer intakes, participates in treatment team planning, and performs crisis intervention. Assists in dealing with personal and social problems. May provide supportive counseling to consumers and families and/or serve as a liaison for social services. May perform case management duties.

#### **Entry Qualifications**

High School diploma/GED and two (2) years of job-related experience in a social services-related position; or One (1) year of experience at the lower level Social Svcs Tech 1 (SST010) or equivalent position.

| Job Code | Job Title          | Salary Plan | Grade |
|----------|--------------------|-------------|-------|
| SST012   | Social Svcs Tech 3 | SWD         | F     |

 Min Salary
 Mid Salary
 Max Salary

 \$29,519.63
 \$37,401.50
 \$45,283.37

#### **Job Summary**

Under broad supervision, provides a broad range of social services to patients/clients/consumers and their families. Conducts patient/client/consumer intakes, participates in treatment team planning, and performs crisis intervention. Assists in dealing with personal and social problems. May provide supportive counseling to consumers and families and/or serve as a liaison for social services. May perform case management duties. Performs lead worker functions.

### **Entry Qualifications**

High School diploma/GED and three (3) years of jobrelated experience in a social services-related position; or One (1) year of experience at the lower level Social Svcs Tech 2 (SST011) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSST013Social Svcs Tech SpvSWDG

Min Salary Mid Salary Max Salary \$31,771.59 \$41,060.94 \$50,350.29

# **Job Summary**

Supervises, guides, and/or instructs the work assignments of subordinate staff. May supervise a broad range of social services provided to patients/clients/consumers and their families. Conducts patient/client/consumer intakes, participates in treatment team planning, and performs crisis intervention. Assists in dealing with personal and social problems. May provide supportive counseling to consumers and families and/or serve as a liaison for social services. May perform case management duties.

# **Entry Qualifications**

High School diploma/GED and four (4) years of job-related experience in a social services-related position which includes one (1) year in a lead worker, team leader, or supervisory role; or One (1) year of experience at the lower level Social Svcs Tech 3 (SST012) or equivalent position.

| Job Code   | Job Title                      | Salary Plan | Grade      |
|------------|--------------------------------|-------------|------------|
| SST030     | Soc Svc Claims/Benefits Tech 1 | SWD         | F          |
| Min Salary | Mid Salary                     |             | Max Salary |

Min Salary Mid Salary \$29,519.63 \$37,401.50 \$45,283.37

#### **Job Summary**

Under direct supervision, provides benefit eligibility services to clients/consumers according to applicable policies and procedures, state and federal laws. Ensures equitable and appropriate resolution of claims. May develop and provide training.

# **Entry Qualifications**

Associate degree from an accredited college or university and two (2) years of customer contact/interaction jobrelated experience; or High School diploma/GED and three (3) years of job-related experience in social services or related field.

| Job Code | Job Title                      | Salary Plan | Grade |
|----------|--------------------------------|-------------|-------|
| SST031   | Soc Svc Claims/Benefits Tech 2 | SWD         | G     |

Min Salary Mid Salary Max Salary \$31,771.59 \$41,060.94 \$50,350.29

#### **Job Summary**

Under general supervision, provides benefit eligibility services to clients/consumers according to applicable policies and procedures, state and federal laws. Ensures equitable and appropriate resolution of claims. May develop and provide training.

### **Entry Qualifications**

Associate degree from an accredited college or university and three (3) years of direct job-related experience; or High School diploma/GED and four (4) years of job-related experience in social services or related field; or One (1) year of experience at the lower level Soc Svc Claims/Benefits Tech 1 (SST030) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSST032Soc Svc Claims/Benefits Tech 3SWDH

Min Salary Mid Salary Max Salary \$34,248.75 \$44,467.04 \$54,685.32

# **Job Summary**

Under broad supervision, provides benefit eligibility services to clients/consumers according to applicable policies and procedures, state and federal laws. Ensures equitable and appropriate resolution of claims. May develop and provide training. May serve as lead worker.

# **Entry Qualifications**

Associate degree from an accredited college or university and four (4) years directly job-related experience; or High School diploma/GED and five (5) years of job-related experience in social services or related field; or Two (2) years of experience at the lower level Soc Svc Claims/Benefits Tech 2 (SST031) or equivalent position.

| Job Code    | Job Title                    | Salary Plan | Grade       |
|-------------|------------------------------|-------------|-------------|
| SST033      | Soc Svc Claims/Bfts Tech Spv | SWD         | 1           |
| Min Salary  | Mid Salary                   |             | Max Salary  |
| \$36,973.63 | ,<br>\$48,213.74             |             | \$59,453.85 |

#### **Job Summary**

Supervises, guides, and/or instructs the work assignments of subordinate staff. Provides benefit eligibility services to clients/consumers according to applicable policies and procedures, state and federal laws. Ensures equitable and appropriate resolution of claims. May develop and provide training.

### **Entry Qualifications**

Associate degree from an accredited college or university and five (5) years of direct job-related experience which includes one (1) year in a lead worker, team lead, or supervisory role; or High School diploma/GED and six (6) years of job-related experience in social services or related field which includes one (1) year in a lead worker, team lead, or supervisory role; or Two (2) years of experience at the lower level Soc Svc Claims/Benefits Tech 3 (SST032) or equivalent position.

| Job Code    | Job Title     | Salary Plan | Grade       |
|-------------|---------------|-------------|-------------|
| SST040      | Interpreter 1 | SWD         | С           |
| Min Salary  |               | Mid Salary  | Max Salary  |
| \$23,919.33 |               | \$29,418.12 | \$34,916.90 |

#### **Job Summary**

Under direct supervision, serves as an interpreter and translator for limited English proficient clients. Interprets and translates orally and in writing for clients.

#### **Entry Qualifications**

High school diploma or GED AND proficiency in the foreign language specific to the position of assignment; or Associate degree in American Sign Language from an accredited college or university and proficiency in the foreign language specific to the position of assignment.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSST041Interpreter 2SWDD

Min Salary Mid Salary Max Salary \$25,611.26 \$32,125.21 \$38,639.15

### **Job Summary**

Under general supervision, serves as an interpreter and translator for limited English proficient clients. Interprets and translates orally and in writing for clients.

# **Entry Qualifications**

Associate degree in American Sign Language from an accredited college or university and proficiency in the foreign language specific to the position of assignment and one (1) year of translating or interpreting job-related experience; or One (1) year of experience at the lower level Interpreter 1 (SST040) or equivalent position.

| Job Code   | Job Title     | Salary Plan | Grade      |
|------------|---------------|-------------|------------|
| SST042     | Interpreter 3 | SWD         | Н          |
| Min Salary |               | Mid Salary  | Max Salary |

\$44,467.04

# Job Summary

\$34,248.75

Under limited supervision, provide spoken or sign language interpreting and/or language translation assistance to staff for deaf, blind, and or hard-of-hearing customers.

# **Entry Qualifications**

Associate degree in American Sign Language from an accredited college or university and proficiency in the foreign language specific to the position of assignment and three (3) years of high-level translating or interpreting jobrelated experience; or Two (2) years of experience at the lower level Interpreter 1 (SST040) or equivalent position.

\$54,685.32

| Job Code | Job Title         | Salary Plan | Grade |
|----------|-------------------|-------------|-------|
| SST043   | Interpreter 4/Spv | SWD         | 1     |

Min Salary Mid Salary Max Salary \$36,973.63 \$48,213.74 \$59,453.85

#### **Job Summary**

May supervise staff to or under no supervision, provide spoken or sign language interpreting and/or language translation assistance to staff for deaf, blind, and or hard-of-hearing customers.

## **Entry Qualifications**

Associate degree in American Sign Language from an accredited college or university and proficiency in the foreign language specific to the position of assignment and five (5) years of high-level translating and interpreting jobrelated experience, which includes one (1) year in a lead worker, team lead, or supervisory role; or Two (2) years of experience at the lower level Interpreter 3 (SST042) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSST050Training/Employment Tech 1SWDD

Min Salary Mid Salary Max Salary \$25,611.26 \$32,125.21 \$38,639.15

### **Job Summary**

Under direct supervision, identifies barriers to employment, refers clients to other support agencies, and assist clients/consumers with job readiness skills, job search strategies, and job interview preparation. Provides job placement and consumer/client employment assessments.

# **Entry Qualifications**

High School diploma/GED and ability to provide educational, social, or direct care services to persons with diagnosed special needs or other populations

| Job Code    | Job Title                  | Salary Plan | Grade       |
|-------------|----------------------------|-------------|-------------|
| SST051      | Training/Employment Tech 2 | SWD         | E           |
| Min Salary  | Mid Salary                 |             | Max Salary  |
| \$27,472.39 | \$34,637.73                |             | \$41,803.06 |

#### **Job Summary**

Under general supervision, identifies barriers to employment, refers clients to other support agencies, and assist clients/consumers with job readiness skills, job search strategies, and job interview preparation. Provides job placement and consumer/client employment assessments.

### **Entry Qualifications**

High School diploma/GED and one (1) year of job-related experience providing education, social or direct care services to persons with diagnosed special needs, or other populations; or One (1) year of experience at the lower level Training/Employment Tech 1 (SST050) or equivalent position.

| Job Code    | Job Title                  | Salary Plan | Grade       |
|-------------|----------------------------|-------------|-------------|
| SST052      | Training/Employment Tech 3 | SWD         | F           |
| Min Salary  | Mid Salary                 |             | Max Salary  |
| \$29,519.63 | \$37,401.50                |             | \$45,283.37 |

#### **Job Summary**

Under broad supervision, identifies barriers to employment, refers clients to other support agencies, and assist clients/consumers with job readiness skills, job search strategies, and job interview preparation. Provides job placement and consumer/client employment assessments.

## **Entry Qualifications**

High School diploma/GED and three (3) years of jobrelated experience providing education, social or direct care services to persons with diagnosed special needs, or other populations; or Two (2) years of experience at the lower level Training/Employment Tech 1 (SST050) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSST053Training/Employment Tech SpvSWDG

Min Salary Mid Salary Max Salary \$31,771.59 \$41,060.94 \$50,350.29

#### **Job Summary**

Supervises, guides, and/or instructs the work assignments of subordinate staff. Identifies barriers to employment, refers clients to other support agencies, and assist clients/consumers with job readiness skills, job search strategies, and job interview preparation. Provides job placement and consumer/client employment assessments.

# **Entry Qualifications**

High School diploma/GED and five (5) years of job-related experience providing education, social or direct care services to persons with diagnosed special needs, or other populations which includes one (1) year as a lead worker, team leader, or supervisory role; or Two (2) years of experience at the lower level Training/Employment Tech 3 (SST052) or equivalent position.

| Job Code | Job Title                  | Salary Plan | Grade |
|----------|----------------------------|-------------|-------|
| SST060   | Child Support Svcs Agent 1 | SWD         | E     |
|          |                            |             |       |

Min Salary Mid Salary Max Salary \$27,472.39 \$34,637.73 \$41,803.06

#### **Job Summary**

Under direct supervision, establishes and enforces child support obligations of responsible parents. Coordinates child support activities with legal, judicial, and public organizations.

### **Entry Qualifications**

High School diploma/GED and one (1) year of direct jobrelated experience.

| Job Code | Job Title                  | Salary Plan | Grade |
|----------|----------------------------|-------------|-------|
| SST061   | Child Support Svcs Agent 2 | SWD         | F     |

Min Salary Mid Salary Max Salary \$29,519.63 \$37,401.50 \$45,283.37

#### **Job Summary**

Under general supervision, establishes and enforces child support obligations of responsible parents. Coordinates child support activities with legal, judicial, and public organizations.

#### **Entry Qualifications**

High School diploma/GED and two (2) years of direct jobrelated experience; or One (1) year of experience at the lower level Child Support Svcs Agent 1 (SST060) or equivalent position.

| Job Code | Job Title                  | Salary Plan | Grade |
|----------|----------------------------|-------------|-------|
| SST062   | Child Support Svcs Agent 3 | SWD         | G     |

Min Salary Mid Salary Max Salary \$31,771.59 \$41,060.94 \$50,350.29

#### **Job Summary**

Under broad supervision, establishes and enforces child support obligations of responsible parents. Coordinates child support activities with legal, judicial, and public organizations. Conducts administrative hearings. May serve as lead worker.

#### **Entry Qualifications**

High School diploma/GED and three (3) years of direct jobrelated experience; or Two (2) years of experience at the lower level Child Support Svcs Agent 2 (SST061) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSST063Child Support Svcs Agent 4SWDH

Min Salary Mid Salary Max Salary \$34,248.75 \$44,467.04 \$54,685.32

**Job Summary** 

Under limited supervision, establishes and enforces child support obligations of responsible parents. Coordinates child support activities with legal, judicial, and public organizations. Serves as lead Agent.

# **Entry Qualifications**

High School diploma/GED and four (4) four years of direct job-related experience; or Two (2) years of experience at the lower level Child Support Svcs Agent 3 (SST062) or equivalent position.

| Job Code | Job Title                    | Salary Plan | Grade |
|----------|------------------------------|-------------|-------|
| SST064   | Child Support Svcs Agent Spv | SWD         | 1     |
|          |                              |             |       |

Min Salary Mid Salary Max Salary \$36,973.63 \$48,213.74 \$59,453.85

**Job Summary** 

Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises a unit to establish and enforce child support obligations of responsible parents. Coordinates child support activities with legal, judicial, and public organizations.

#### **Entry Qualifications**

High School diploma/GED and five (5) years of direct jobrelated experience, which includes two (2) years in a lead worker, team leader, or supervisory role; or Two (2) years of experience at the lower level Child Support Svcs Agent 4 (SST063) or equivalent position.

| Job Code | Job Title               | Salary Plan | Grade |
|----------|-------------------------|-------------|-------|
| SST070   | Economic Support Spec 1 | SWD         | Е     |

Min Salary Mid Salary Max Salary \$27,472.39 \$34,637.73 \$41,803.06

**Job Summary** 

Under direct supervision, interviews and investigates applicants and recipients to determine eligibility for use of social programs and agency resources.

#### **Entry Qualifications**

High School diploma/GED and one (1) year of job-related customer contact/interaction experience.

| Job Code | Job Title               | Salary Plan | Grade |
|----------|-------------------------|-------------|-------|
| SST071   | Economic Support Spec 2 | SWD         | F     |
|          |                         |             |       |

 Min Salary
 Mid Salary
 Max Salary

 \$29,519.63
 \$37,401.50
 \$45,283.37

### **Job Summary**

Under general supervision, interviews and investigates applicants and recipients to determine eligibility for use of social programs and agency resources.

#### **Entry Qualifications**

High School diploma/GED and two (2) years of job-related customer contact/interaction experience; or One (1) year of experience at the lower level Economic Support Spec 1 (SST070) or equivalent position.

As of: 2/21/24

Job CodeJob TitleSalary PlanGradeSST072Economic Support Spec 3SWDG

Min Salary Mid Salary Max Salary \$31,771.59 \$41,060.94 \$50,350.29

# **Job Summary**

Under broad supervision, interviews and investigates applicants and recipients to determine eligibility for use of social programs and agency resources. May serve as lead worker.

# **Entry Qualifications**

High School diploma/GED and three (3) years of jobrelated customer contact/interaction experience; or One (1) year of experience at the lower level Economic Support Spec 2 (SST071) or equivalent position.

| Job Code | Job Title                 | Salary Plan | Grade |
|----------|---------------------------|-------------|-------|
| SST073   | Economic Support Spec Spv | SWD         | Н     |

Min Salary Mid Salary Max Salary \$34,248.75 \$44,467.04 \$54,685.32

# **Job Summary**

Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises a unit that determines eligibility for social programs and resources. Interviews and investigates applicants and recipients to determine eligibility for use of social programs and agency resources.

# **Entry Qualifications**

High School diploma/GED and four (4) years of job-related customer contact/interaction experience, and one (1) year in a lead worker, team lead, or supervisory role; or One (1) year of experience at the lower level Economic Support Spec 3 (SST072) or equivalent position.