Job Code Cata	log: Informatio	n rechnology	AS OT: 8/2	1/24
Job Code	Job Title	Salary	Plan	Grade
ITM010	Mgr, Systems Dev	SWD)	М
Min Salary		Mid Salary		x Salary
\$56,310.72		\$73,677.24	\$91	,043.76
\$56,310.72 Job Summary Manages the development and support of information systems. Oversees the work of staff involved in programming, computer operations or support services. Directs subordinate supervisors and staff.		Entry Qualifications Associate degree in a related field from an accredited college or university and three (3) years in a managerial or		
Job Code	Job Title	Salary		Grade
ITM011	Mgr 2, Systems Dev	SWD)	N
Min Salary		Mid Salary		x Salary
\$62,331.12		\$81,955.29	\$101	,579.45
Job Summary Leads the development and support of information systems. Oversees the work of staff involved in programming, computer operations or support services. Directs subordinate managers and staff. This position typically has a broader scope or higher level of responsibility with an organization than a first-line manager.		Entry Qualifications Associate degree in a related field from an accredited college or university and three (3) years in a managerial of supervisory role; or two (2) years of experience at the lower level Mgr, Systems Dev (ITM010) or position equivalent.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level liste may be substituted year-over-year.		s in a managerial or perience at the or position ation of perience, training, ssary knowledge
Job Code	Job Title	Salary	Plan	Grade
ITM012	Sr Mgr, Systems Dev	y SWD)	О
Min Salary \$69,134.16		Mid Salary \$91,309.47		x Salary ,484.78
Job Summary Directs the operations and productions and/or the development and support of information systems. Oversees the work of staff involved in programming, computer operations, vendor interface and/or support services. Directs subordinate managers and staff.		Entry Qualifications Associate degree in a related field from an accredited college or university and four (4) years in a managerial or supervisory role; or two (2) years of experience at the lower level Mgr 2, Systems Dev (ITM011) or position equivalent.Note: An equivalent combination of knowledge, education, job or intern experience, training,		

or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed

may be substituted year-over-year..

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Job Code	Job Title	Salary Plan	Grade	
ITM013	Dir, Systems Dev	SWD	Р	
Min Salary	Mi	d Salary	Max Salary	
\$76,821.60		,879.70	\$126,937.80	
Job Summar	v	Entry Qua	lifications	
Job Summary Oversees the development and support of information systems. Oversees the work of staff involved in programming, computer operations or support services Provides leadership to subordinate managers and staff.		Associate degree in a related field from an accredited college or university and five (5) years in a managerial or s. supervisory role; or two (2) years of experience at the		
Job Code	Job Title	Salary Plan	Grade	
ITM020	Mgr, Information Techno	logy SWD	L	
Min Salary \$50,982.94		d Salary ,351.55	Max Salary \$81,720.15	
Job Summar		Entry Qua	lifications	
Manages activities in IT fiel processing, information sys electronic security. Overse implementation of IT proje subordinate supervisors an	ds such as electronic data stems technology, and es the development and ects and initiatives. Directs	Associate degree in a relate	ed field from an accredited vo (2) years in a managerial or	
Job Code	Job Title	Salary Plan	Grade	
ITM021	Mgr 2, Information Techr	nology SWD	Ν	
Min Salary	Mi	d Salary	Max Salary	
\$62,331.12		<i>,</i> 955.29	\$101,579.45	
Job Summary Entry Qualifications		lifications		
Leads activities in IT fields such as electronic dataAssociate degree in a related field from an acprocessing, information systems technology, andcollege or university and three (3) years in aelectronic security. Oversees the development andsupervisory role; or five (5) years in a manageimplementation of IT projects and initiatives. Directssupervisory role; or one (1) year of experience		ed field from an accredited ree (3) years in a managerial or years in a managerial or		

subordinate managers and staff.

level Mgr, Information Technology (ITM020) or position equivalent.

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Job Code	Job Title	Salary Plan	Grade
ITM022	Mgr 3, Information Technolo	ogy SWD	0
Min Salary	Mid Sa	alarv	Max Salary
, \$69,134.16	\$91,30		\$113,484.78
Job Summa Leads and assists with the IT fields such as electronic systems technology, and development and implem initiatives. This manager h of responsibility within an subordinate managers an	e statewide business objectives in c data processing, information electronic security. Oversees the ientation of IT projects and has a broad scope or a high level agency or organization. Directs d staff.	Entry Qualific Associate degree in a related fi college or university and four (supervisory role; or six (6) year supervisory role; or one (1) yea level Mgr 2, Information Techn equivalent.	eld from an accredited 4) years in a managerial or is in a managerial or ar of experience at the lower bology (ITM021) or position
Job Code	Job Title	Salary Plan	Grade
ITM023	Sr. Mgr, Info Technology	SWD	Р
Min Salary	Mid Sa	alary	Max Salary
, \$76,821.60	\$101,87	•	\$126,937.80
direction and manage the such as electronic data pr technology, and electroni objectives into actions an	iness objectives to establish the efforts of activities in IT fields ocessing, information systems c security, converting those d programs. Ensures business es are in place and promotes	Entry Qualific Associate degree in a related fi college or university and five (5 supervisory role; or seven (7) y supervisory role; or one (1) yea level Mgr 3, Information Techn equivalent.	eld from an accredited 5) years in a managerial or ears in a managerial or ar of experience at the lower
Job Code	Job Title	Salary Plan	Grade
ITM024	Dir, Information Technology	SWD	Q
Min Salary	Mid Sa	alarv	Max Salary
\$85,508.41	\$113,82		\$142,139.72
including evaluation, deve	anagement of all aspects of I/S&T elopment, implementation, and n, this position must ensure that wed in the utilization of rell-established strategic	Entry Qualific Associate degree in a related fi college or university and six (6) supervisory role; or eight (8) ye supervisory role; or one (1) yea level Sr. Mgr, Info Technology (equivalent.	eld from an accredited years in a managerial or ears in a managerial or ar of experience at the lower

implementation of IT projects and initiatives. Provides

leadership to subordinate managers and staff.

Job Code	Job Title		Salary Plan	Grade
ITM030	Mgr, Infrastructure		SWD	М
Min Salary \$56,310.72		Mid Salary \$73,677.24		Max Salary \$91,043.76
Job Summary		<i>Ş15,011.24</i>	Entry Qualifi	
Manages the coordination o	f and planning for the	Associa	ate degree in a related f	ield from an accredited

organization's information of and planning for the organization's information technology architecture. May assist in planning for hardware resource availability. May assist in the development of new applications. May assist in network interface planning. Provides reports to superiors regarding effectiveness of infrastructure and makes recommendations for the adoption of new procedures. Assigns work to subordinates, monitors performance, and conducts performance appraisals. May conduct interviews and makes recommendations for additional staff. Associate degree in a related field from an accredited college or university and four (4) years of experience within information technology, which involved planning, organizing, coordinating, and evaluating high-level systems or large-scale critical information technology projects from conception to implementation.Note: Applicants must also have supervised technical staff experience in network management and network help desk settings.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-overvear.

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Job Code	Job Title	Salary Plan	Grade
ITM031	Mgr 2, Infrastructure	SWD	Ν
Min Salary \$62,331.12	Mid Sala \$81,955.2	•	Max Salary \$101,579.45

Job Summary

Leads the development and delivery of IT security standards, best practices, architecture and systems to ensure information system security across the enterprise. Implements processes and methods for auditing and addressing non-compliance to information security standards, facilitates migration of non-compliant environments to compliant environments. Conducts studies within and outside the organization to ensure compliance with standards and currency with industry security norms. Manages and participates in the planning and implementation of security administration for all IT projects. Responsible for evaluation and selection of security applications and systems. Makes recommendations and assists in the implementation of changes to work methods and procedures to make them more effective or to strengthen security measures. Directs subordinate supervisors and staff. Will manage large numbers of agency staff or have large scope of responsibility within agency.

Entry Qualifications

Associate degree in a related field from an accredited college or university and six (6) years of experience within information technology, which involved planning, organizing, coordinating, and evaluating high-level systems or large-scale critical information technology projects from conception to implementation.Note: Applicants must also have supervised technical staff experience related to network management and network help desk settings.

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Job Code	Job Title	Salary Plan	Grade
ITM032	Sr. Mgr, Infrastructure	SWD	R
Min Salary	Mid	Salary	Max Salary
\$95,324.50	\$127,3	321.19	\$159,317.88
Job Summar		Entry Quali	
Directs the development at standards, best practices, a ensure information system Implements processes and addressing non-compliance standards, facilitates migra environments to compliant studies within and outside compliance with standards security norms. Manages a and implementation of sec projects. Responsible for en security applications and asy recommendations and assi changes to work methods a	nd delivery of IT security architecture and systems to security across the enterprise. methods for auditing and e to information security tion of non-compliant t environments. Conducts the organization to ensure and currency with industry nd participates in the planning urity administration for all IT valuation and selection of ystems. Makes sts in the implementation of and procedures to make them then security measures. Directs		ht (8) years of experience gy, which involved planning, d evaluating high-level systems ation technology projects from on.Note: Applicants must experience supervising nent experience directly

Job Code	Job Title	Salary Plan	Grade
ITM033	Dir, Infrastructure	SWD	S
Min Salary	Mid Sa	lary	Max Salary
\$106,416.69	\$142,57	2.95	\$178,729.21

Job Summary

Oversees the implementation of IT architecture and the development and maintenance of the organizations computing/information technology environment. May oversee any or all of the following functions: Operating Systems Programming - creates/supports/uses operating system software and operating system management and utility software, develops/implements operating system enhancements, Technical Support - advises developers and others on the capabilities and constraints of the production computing environment, Systems integration - analyzes potential impacts of software functionality and/or changes across multiple systems/platforms/applications, Packaged Product Evaluation - consults on the implementation and support requirements of purchased/packaged software to applications developers and business units.

Entry Qualifications

Associate degree in a related field from an accredited college or university and ten (10) years of experience within information technology which involved planning, organizing, coordinating, and evaluating high-level systems or large-scale critical information technology projects from conception to implementation.Note: Applicants must also have three (3) years of experience supervising technical staff and management experience directly related to network management and network help desk settings.

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Job Code	Job Title	Salary Plan	Grade
ITM050	IT Program Manager 1	SWD	0
Min Salary \$69,134.16		l Salary ,309.47	Max Salary \$113,484.78
individual responsibilities	•	Entry Qualifications High school diploma/GED and three (3) years of related experience, which includes two (2) years in a managerial or supervisory role.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year.	
Job Code	Job Title	Salary Plan	Grade
ITM051	IT Program Manager 2	SWD	Р
Min Salary \$76,821.60		l Salary 879.70	Max Salary \$126,937.80
Job Summary Leads multiple IS projects of a complex nature. Responsible for assembling project teams, assigning individual responsibilities, developing schedules and coordinating all necessary resources to ensure timely completion of projects. Manages large complex projects from conception through completion following industry recognized project management methodology, experience must have involved independent decision-making, problem-solving, and the utilization of written, oral, and interpersonal communication skills involving diverse units and organizations, Project management including risk management, performance management, strategic planning, and development methodologies.		Entry Qualifica High school diploma/GED and fi experience, which includes thre or supervisory role; or one (1) y lower level IT Program Manager equivalent.Note: An equivalent knowledge, education, job or in or certifications that provides th and skills to successfully perform may be substituted year-over-ye	ve (5) years of related e (3) years in a managerial ear of experience at the r 1 (ITM050) or position combination of tern experience, training, ne necessary knowledge n the job at the level listed
Job Code	Job Title	Salary Plan	Grade
ITM052	IT Sr. Program Manager	SWD	Q
Min Salary \$85,508.41		d Salary Max Salary 9,824.07 \$142,139.72	
Job Summary Directs multiple IS projects of a complex nature. Responsible for assembling project teams, assigning individual responsibilities, developing schedules and coordinating all necessary resources to ensure timely completion of projects. Assists in planning and organizing		Entry Qualifica High school diploma/GED and se experience, which includes four or supervisory role; or one (1) ye lower level IT Program Manager equivalent.Note: An equivalent	even (7) years of related (4) years in a managerial ear of experience at the ^r 2 (ITM051) or position

equivalent.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year.

the unit's work to meet the organization's objectives.

Job Code	Job Title	Salary Plan	Grade
		•	Grade
ITM053	IT Program Director	SWD	R
Min Salary	Mid	Salary	Max Salary
\$95,324.50		321.19	\$159,317.88
Job Summ	arv	Entry Qualifi	cations
Responsible for assemble individual responsibilitie coordinating all necessar completion of projects.	jects of a complex nature. ing project teams, assigning s, developing schedules and ry resources to ensure timely Plans and organizes the unit's work n's objectives. Directs and reviews	work equivalent.Note: An equivalent combination of	
Job Code	Job Title	Salary Plan	Grade
ITM060	Mgr, IT Security	SWD	0
Min Salary \$69,134.16		Salary 309.47	Max Salary \$113,484.78
Job Summ	ary	Entry Qualifi	cations
Job Summary Manages the development and delivery of IT security standards, best practices, architecture and systems to ensure information system security across the enterprise. Implements processes and methods for auditing and		High school diploma/GED and three (3) years in the specific field of IT Security, which includes one (1) year in a managerial role.	

addressing non-compliance to information security standards, facilitates migration of non-compliant environments to compliant environments. Conducts studies within and outside the organization to ensure compliance with standards and currency with industry security norms. Manages and participates in the planning and implementation of security administration for all IT projects. Responsible for evaluation and selection of

recommendations and assists in the implementation of changes to work methods and procedures to make them more effective or to strengthen security measures.

security applications and systems. Makes

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Job Code	Job Title	Salary Plan	Grade
ITM061	Mgr 2, IT Security	SWD	Р
Min Salary	Mi	d Salary	Max Salary
\$76,821.60	\$101	.,879.70	\$126,937.80
standards, best practice ensure information syst Implements processes a addressing non-complia standards, facilitates m environments to compl studies within and outs compliance with standa security norms. Manage and implementation of	mary t and delivery of IT security es, architecture and systems to tem security across the enterprise. and methods for auditing and ance to information security igration of non-compliant liant environments. Conducts ide the organization to ensure ards and currency with industry es and participates in the planning security administration for all IT or evaluation and selection of	Entry Qualifications High school diploma/GED and five (5) years in the s field of IT Security, which includes two (2) years in se. managerial role.	
changes to work metho more effective or to str subordinate supervisor	assists in the implementation of ods and procedures to make them rengthen security measures. Directs s and staff. Will manage large f or have large scope of	Salary Plan	Grade
100 COUE		Jalary Flatt	Grade

Job Code	Job Title	Salary Plan	Grade
ITM062	Sr. Mgr, IT Security	SWD	Q
Min Salary		1id Salary	Max Salary
\$85,508.41		13,824.07	\$142,139.72
Job Summary	very of IT security	Entry Qualif	ications
Directs the development and deliv		High school diploma/GED an	d seven (7) years in a specific

standards, best practices, architecture and systems to ensure information system security across the enterprise. Implements processes and methods for auditing and addressing non-compliance to information security standards, facilitates migration of non-compliant environments to compliant environments. Conducts studies within and outside the organization to ensure compliance with standards and currency with industry security norms. Manages and participates in the planning and implementation of security administration for all IT projects. Responsible for evaluation and selection of security applications and systems. Makes recommendations and assists in the implementation of changes to work methods and procedures to make them more effective or to strengthen security measures. Directs subordinate managers and staff.

High school diploma/GED and seven (7) years in a specific field of IT Security, which includes three (3) years in a managerial or supervisory role.

Job Code	Job Title	Salary Plan	Grade
ITM063	Dir, IT Security	SWD	R
110005	Dir, it Security	5110	K
Min Salary	Mid S	Salary	Max Salary
\$95,324.50	\$127,32	21.19	\$159,317.88
Job Summary	4	Entry Qualific	cations
Oversees the delivery of IT security services or functions.		Associate degree from an accr and eight (8) years in the spec includes five (5) years in a mar	ific field of IT Security, which
Job Code	Job Title	Salary Plan	Grade
ITM070	Mgr, Computer Operations	SWD	К
Min Salary	Mid S	Salary	Max Salary
\$44,998.81	\$59,14	43.37	\$73,287.92
Job Summary	/	Entry Qualific	cations
and uninterrupted power sy automated scheduling syste	tors all environmental, security ystems. Coordinates all em activity. Maintains a point of puter operations services to	Bachelor's degree in educatior accredited college or universit related experience.	
Job Code	Job Title	Salary Plan	Grade
ITP010	Programmer 1	SWD	I
Min Salary	Mid S	alarv	Max Salary
\$38,452.58	\$50,14		\$61,832.00
Job Summary	1	Entry Qualific	cations
Under supervision, designs, debugs computer software resolves program or system program documentation.	, codes, tests, modifies and . Analyzes, researches, and	Associate's/Vocational/Techni science or a related field from university OR One year of prog	cal degree in computer an accredited college or
Job Code	Job Title	Salary Plan	Grade
ITP011	Programmer 2	SWD	J
Min Salary	Mid S	Salary	Max Salary
\$41,569.83	\$54,42	28.52	\$67,287.20
Job Summary	1	Entry Qualific	cations
Under general supervision, designs, codes, tests, modifies and debugs computer software. Analyzes, researches, and resolves program or systems problems and develops program documentation.		High school diploma/GED and experience; or one (1) year of Programmer 1 (ITP010) or pos	experience at the lower leve

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Job Code	Job Title	Salary Plan		Grade
ITP012	Programmer 3	SWD		К
Min Salary \$44,998.81		Salary 143.37	Max Salary \$73,287.92	
Joh Current		Entry Quali	fications	
Job Summary Under broad supervision, designs, codes, tests, modifies and debugs computer software. Writes and analyzes programs of moderate complexity. Analyzes, researches, and resolves program or systems problems and develops program documentation.		High school diploma/GED and three (3) years of programming experience; or two (2) years of experience the lower level Programmer 2 (ITP011) or position equivalent.		
Job Code	Job Title	Salary Plan		Grade
ITP013	Programmer Spv	SWD		L
Min Salary \$50,982.94		Salary 351.55	Max Salary \$81,720.15	
subordinate staff. Supe odification and debuggi stem development and ea. Serves as highest ac	r instructs the work assignments ervises the design, coding, testing, ng of computer software. Leads /or maintenance in an application lvanced level subject matter cative guidance for professional	Entry Quali High school diploma/GED an programming experience; or the lower level Programmer equivalent.	d five (5) years of two (2) years of exp	
Job Code	Job Title	Salary Plan		Grade
ITP020	Systems Analyst 1	SWD		J
Min Salary \$41,569.83		Salary 428.52	Max Salary \$67,287.20	
Job Summary Under supervision, analyzes user requirements, procedures, and problems to automate business processes. Provides installation, network access, control and troubleshooting for computers.		Entry Quali High school diploma/GED an experience.Note: An equival knowledge, education, job o or certifications that provide and skills to successfully per	d three (3) years of r ent combination of r intern experience, s the necessary know	training, vledge

may be substituted year-over-year.

Jub Code Ca	alog. momation i	echnology As o	1. 0/21/24	
Job Code	Job Title	Salary Plan	Grade	
ITP021	Systems Analyst 2	SWD	К	
Min Salary \$44,998.81		l Salary 143.37	Max Salary \$73,287.92	
Job Summary Under general supervision, analyzes user requirements, procedures, and problems to automate business processes, upgrade or modify existing systems. Provides installation, network access, control and troubleshooting for computers.		Entry Qualifications High school diploma/GED and three (3) years of related experience; or one (1) year of experience at the lower level Systems Analyst 1 (ITP020) or position equivalent.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over- year.		
Job Code	Job Title	Salary Plan	Grade	
ITP022	Systems Analyst 3	SWD	L	
Min Salary \$50,982.94		l Salary 351.55	Max Salary \$81,720.15	
procedures, and problem processes, upgrade or n	hary n, analyzes user requirements, ms to automate business nodify existing systems and review s, workflow, and scheduling	Systems Analyst 2 (ITP021) or An equivalent combination of intern experience, training, or	three (3) years of related experience at the lower level position equivalent.Note: f knowledge, education, job or certifications that provides skills to successfully perform	
Job Code	Job Title	Salary Plan	Grade	
ITP023	Systems Analyst 4	SWD	Μ	
Min Salary \$56,310.72		l Salary 677.24	Max Salary \$91,043.76	
Job Summary Under limited supervision, analyzes user requirements, procedures, and problems to automate business processes, upgrade or modify existing systems and review system-wide capabilities, workflow, and scheduling limitations. Serves as highest advanced level subject matter expert, providing authoritative guidance for professional staff. May also serve in a lead role.		Systems Analyst 3 (ITP022) or	five (5) years of related experience at the lower level position equivalent.Note: knowledge, education, job or certifications that provides skills to successfully perform	

year.

Job Code	Job Title	Salary Plan	Grade	
ITP024	Systems Architect	SWD	М	
Min Salary \$56,310.72	Mid S \$73,6	•	Max Salary \$91,043.76	
Job Summary Supervises, guides, and/or instructs the work assignments of subordinate staff. Analyzes user requirements, procedures, and problems to automate business processes, upgrade or modify existing systems and review system-wide capabilities, workflow, and scheduling limitations.		Entry Qualifications High school diploma/GED and five (5) years of related experience; or two (2) years of experience at the lower level Systems Analyst 4 (ITP023) or position equivalent.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level lister may be substituted year-over-year.		
Job Code	Job Title	Salary Plan	Grade	
ITP030	Database Administrator 1	SWD	L	
Min Salary \$50,982.94	Mid S \$66,3!	•	Max Salary \$81,720.15	
-	design and/or secure e, track, and maintain a large nformation. Assists with simple,	Entry Qualif High school diploma/GED or applications experience desig applications of related datab	three (3) years of software gning, testing, and coding	
Job Code	Job Title	Salary Plan	Grade	
ITP031	Database Administrator 2	SWD	М	
Min Salary \$56,310.72	Mid S \$73,6		Max Salary \$91,043.76	
Job Summary Under general supervision, designs and secures computer databases to store, track, and maintain a large volume of critical business information.		Entry Qualif High school diploma/GED an in support of an operating sy system or a related field; or t the lower level Database Adu position equivalent.	d two (2) years of experience stem, database managemen two (2) years of experience a	

Job Code	Job Title	Salary Plan	Grade	
ITP032	Database Administrator 3	SWD	Ν	
Min Salary	Mid S	Salary	Max Salary	
\$62,331.12	\$81,9	55.29	\$101,579.45	
Job Summary	v	Entry Quali	fications	
Under broad supervision de databases to store, track, a critical business informatio	, esigns and secures computer and maintain a large volume of n. Develops database models, or administering databases and	in support of an operating s	nd three (3) years of experience ystem, database management two (2) years of experience at ministrator 2 (ITP031) or	
Job Code	Job Title	Salary Plan	Grade	
ITP033	Database Administrator 4	SWD	0	
Min Salary	Mid S	Salary	Max Salary	
, \$69,134.16	\$91,30	•	\$113,484.78	
Job Summary	v	Entry Quali	fications	
Under limited supervision, computer databases to sto volume of critical business advanced level subject mat	coordinates design and secures re, track, and maintain a large information. Serves as highest	in support of an operating s	nd four (4) years of experience ystem, database management two (2) years of experience at ministrator 3 (ITP032) or	
Job Code	Job Title	Salary Plan	Grade	
ITP034	Database Architect	SWD	0	
	Batabase Areniteet	5110	0	
Min Salary	Mid S	Salary	Max Salary	
\$69,134.16	\$91,30	09.47	\$113,484.78	
Job Summary	v	Entry Quali	fications	
Supervises, guides, and/or of subordinate staff. Super- and security for computer of	instructs the work assignments vises the coordination of design databases to store, track, and critical business information.	High school diploma/GED and four (4) years of experience in support of an operating system, database managemen system or a related field, which includes one (1) year in a lead worker, team leader, or supervisory role; or two (2) years of experience at the lower level Database Administrator 4 (ITP033) or position equivalent.		
Job Code	Job Title	Salary Plan	Grade	
ITP040	Systems Administrator 1	SWD	L	
Min Salary \$50,982.94	Mid S \$66,31		Max Salary \$81,720.15	
Job Summary	v Entry Qualifications		fications	
Under supervision, installs, area network, wide area ne computers, desktops and/c	n, installs, configures, and supports a local de area network, internet system, cops and/or mobile devices. Performs enance to support network availability.		nd two (2) years of related	

Job Code	Job Title	Salary Plan	Grade	
ITP041	Systems Administrator 2	SWD	М	
Min Salary \$56,310.72		Salary 77.24	Max Salary \$91,043.76	
Job Summary Under general supervision, installs, configures, and supports a local area network, wide area network, internet system, computers, desktops and/or mobile devices. Performs necessary maintenance to support network availability.		Entry Qualifications High school diploma/GED and one (1) year of experience the lower level Systems Administrator 1 (ITP040) or position equivalent.		
Job Code	Job Title	Salary Plan	Grade	
ITP042	Systems Administrator 3	SWD	Ν	
Min Salary \$62,331.12		Salary 55.29	Max Salary \$101,579.45	
a local area network, wic computers, desktops and	ary , installs, configures, and supports le area network, internet system, d/or mobile devices. Performs to support network availability.	Entry Qualificati High school diploma/GED and tw at the lower level Systems Admin position equivalent.	o (2) years of experience	
Job Code	Job Title	Salary Plan	Grade	
ITP043	Systems Administrator 4	SWD	0	
Min Salary \$69,134.16		Salary 09.47	Max Salary \$113,484.78	
Job Summary Under limited supervision, oversees the installation, configuration, and support to a local area network, wide area network, internet system, computers, desktops		Entry Qualificati High school diploma/GED and tw at the lower level Systems Admin position equivalent.	o (2) years of experience	

and/or mobile devices. Recommends equipment

level subject matter expert, providing authoritative guidance for professional staff. May also serve in a lead

role.

improvement or replacement. Serves as highest advanced

Job Code	Job Title	Salary Plan	Grade	
ITP044	Infrastructure Architect	SWD	0	
Min Salary \$69,134.16		Salary 309.47	Max Salary \$113,484.78	
Supervises guides, and/or in of subordinate staff. Superv configuration, and support t area network, internet syste	Job Summary pervises guides, and/or instructs the work assignments subordinate staff. Supervises the installation, nfiguration, and support to a local area network, wide ea network, internet system, computers, desktops d/or mobile devices. Recommends equipment		Entry Qualifications High school diploma/GED and five (5) years of related experience; or two (2) years of experience at the lower level Systems Administrator 4 (ITP043) or position equivalent.	
Job Code	Job Title	Salary Plan	Grade	
ITP050	Webmaster 1	SWD	L	
Min Salary \$50,982.94		Salary 351.55	Max Salary \$81,720.15	
create and maintain website content, design, layout and division sites.	o implement web technology to es. Develops and manages the scheme for agency and/or	designing, editing, and maint	d one (1) year of experience ir ain a business web site.	
Job Code	Job Title	Salary Plan	Grade	
ITP051	Webmaster 2	SWD	Μ	
Min Salary \$56,310.72		Salary 677.24	Max Salary \$91,043.76	
0	implements web technology to es. Develops and manages the	Entry Qualif High school diploma/GED and in designing, editing and mai	d two (2) years of experience	
Job Code	Job Title	Salary Plan	Grade	
ITP052	Webmaster 3	SWD	Ν	
Min Salary \$62,331.12		Salary 955.29	Max Salary \$101,579.45	
Job Summary Under broad supervision, implements web technology to create and maintain websites. Develops and manages the content, design, layout and scheme for agency and/or division sites.		Entry Qualif High school diploma/GED and in designing, editing, and ma	d three (3) years of experience	

Job Code	Job Title	Salary Plan	Grade	
ITP053	Webmaster Spv	SWD	0	
Min Salary \$69,134.16		Salary 309.47	Max Salary \$113,484.78	
of subordinate staff. Super web technology to create and manages the content agency and/or division sit	r instructs the work assignments ervises the implementation of and maintain websites. Develops , design, layout and scheme for es. Serves as highest advanced rt, providing authoritative	Entry Qualif High school diploma/GED and in designing, editing and main	d four (4) years of experience	
Job Code	Job Title	Salary Plan	Grade	
ITP060	IT Business Analyst 1	SWD	J	
Min Salary \$41,569.83		Salary 128.52	Max Salary \$67,287.20	
participates in the plannin new or enhanced systems	ry res customer business needs and ng, design and implementation of s. Supports the user community in ness tools and support systems.	Entry Qualif High school diploma/GED and providing information and re	d one (1) year of experience	
Job Code	Job Title	Salary Plan	Grade	
ITP061	IT Business Analyst 2	SWD	К	
Min Salary	Mid	Salary	Max Salary	
\$44,998.81		143.37	\$73,287.92	
needs and participates in implementation of new o	, analyzes customer business	Entry Qualif High school diploma/GED and experience; or two (2) years o level IT Business Analyst 1 (IT	d two (2) years of related	
Job Code	Job Title	Salary Plan	Grade	
ITP062	IT Business Analyst 3	SWD	L	
Min Salary \$50,982.94		Salary 351.55	Max Salary \$81,720.15	
Job Summary Under broad supervision, analyzes customer business needs and participates in the planning, design and implementation of new or enhanced systems. Supports the user community in the use of functional business tools and support systems. May act as a team or project leader.		Entry Qualif High school diploma/GED and experience; or two (2) years level IT Business Analyst 2 (IT	d two (2) years of related	

Job Code	Job Title	Salary Plan	Grade
ITP063	IT Business Analyst 4	SWD	Μ
Min Salary \$56,310.72		Salary 677.24	Max Salary \$91,043.76
Job Summa	arv	Entry Qualif	ications
Under limited supervision needs and participates in implementation of new of standards and procedure of systems. Serves as high	n, analyzes customer business the planning, design and or enhanced systems. Establishes is to be used in the development hest advanced level subject authoritative guidance for	High school diploma/GED an experience; or two (2) years level IT Business Analyst 3 (IT	
Job Code	Job Title	Salary Plan	Grade
ITP064	IT Busi Solutions Architect	SWD	Ν
Min Salary \$62,331.12		Salary 955.29	Max Salary \$101,579.45
of subordinate staff. Ana and participates in the pl implementation of new c	or instructs the work assignments lyzes customer business needs	Entry Qualif High school diploma/GED an experience; or two (2) years level IT Business Analyst 4 (IT	d two (2) years of related
Job Code	Job Title	Salary Plan	Grade
ITP070	Telecommunications Spec	1 SWD	Н
Min Salary \$35,618.70		Salary 245.72	Max Salary \$56,872.73
Job Summary Under supervision, performs the installation, repair, and planning of telephone, radio, data, video and voice and data processing telecommunications systems. Systems may include voice transmission, cellular capabilities, data communication, cable-to-modem communication, and satellite communication capabilities. Performs work involved in developing, refining and complying with telecommunications systems planning.		Entry Qualifications High school diploma/GED and one (1) year of related experience; or one (1) year to the lower level Telecommunications Tech Spv (ITT043) or position equivalent.	

Job Code	Job Title	Salary Plan	Grade
ITP071	Telecommunications Spec 2	SWD	I
Min Salary \$38,452.58	Mid Sa \$50,14	-	Max Salary \$61,832.00
Job Summa	rv	Entry Qualificati	ons
Under general supervision repair, and planning of tel voice and data processing Systems may include voice capabilities, data commun communication, and satel Performs work involved in	, performs the installation, ephone, radio, data, video and telecommunications systems. e transmission, cellular nication, cable-to-modem lite communication capabilities.	High school diploma/GED or one experience.	(1) year of programming
Job Code	Job Title	Salary Plan	Grade
ITP072	Telecommunications Spec 3	SWD	J
Min Salary \$41,569.83	Mid Sa \$54,42	•	Max Salary \$67,287.20
Job Summa		Entry Qualificati	ons
Under broad supervision, and planning of telephone data processing telecomm may include voice transm communication, cable-to- satellite communication c involved in developing, re	performs the installation, repair, e, radio, data, video and voice and nunications systems. Systems ission, cellular capabilities, data modem communication, and apabilities. Performs work fining and complying with ems planning. May evaluate	Bachelor's degree in a related fiel college or university AND One yea OR Associate's degree in a related college or university AND Three y years of related experience OR O the lower level Telecommunication position equivalent.	ar of related experience d field from an accredited ears of experience OR Six ne year of experience at
Job Code	Job Title	Salary Plan	Grade
ITP073	Telecommunications Spec 4	SWD	К
Min Salary \$44,998.81	Mid Sa \$59,14	•	Max Salary \$73,287.92
Job Summa	rv	Entry Qualificati	ons
Under limited supervision repair, and planning of tel voice and data processing Systems may include voice capabilities, data commun	, coordinates the installation, ephone, radio, data, video and telecommunications systems. e transmission, cellular nication, cable-to-modem lite communication capabilities.	ation,Bachelor's degree in a related field from an accreditedeo andcollege or university AND Three years of relatedstems.experience OR Associate's degree in a related field from accredited college or university AND Five years ofnexperience OR One year of experience at the lower le position equivalent Telecommunications Spec 3 (ITPO)	

complying with telecommunications systems planning. Serves as highest advanced level subject matter expert, providing authoritative guidance for professional staff.

May also serve in a lead role.

Job Code	Job Title	Salary Plan	Grade
ITP074	Telecommunications Spec Spv	SWD	L
Min Salary	Mid Salary		Max Salary
\$50,982.94	\$66,351.55		\$81,720.15
Job Summary		Entry Quali	fications

Job Summary

Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises the coordination, installation, repair, and planning of telephone, radio, data, video and voice and data processing telecommunications systems. Systems may include voice transmission, cellular capabilities, data communication, cable-to-modem communication, and satellite communication capabilities. Performs work involved in developing, refining and complying with telecommunications systems planning. Evaluate products and determines product costs for product selection.

Bachelor's degree in a related field from an accredited college or university AND Three years of related experience, One year of which in a supervisory or lead role OR Associate's degree in a related field from an accredited college or university AND Five years of experience, Two years of which in a supervisory or lead role OR One year of experience at the lower level Telecommunications Spec 4 (ITP073) or position equivalent.

Job Code	Job Title	Salary Plan	Grade
ITP080	Information Security Analyst 1	SWD	К
Min Salary	Mid Salary		Max Salary
\$44,998.81	\$59,143.37		\$73,287.92

Job Summary

Under supervision, implements agency activities in Information Technology, specifically in the field of Information Security, enforces the organizations' security policies and procedures, security awareness program, information security portion of the business continuity and disaster recovery plans and all industry and government compliances issues, and in the design of and development of security procedures to allow the deployment management, control updating of platform and user specific security policies on a diverse range of internal hardware platforms supporting various software operating systems.

Entry Qualifications

Associate's degree in information technology, computer science, information assurance, or a related field from an accredited college or university AND Four years of information technology experience, One year of which in information security or information assurance. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade
ITP081	Information Security Analyst 2	SWD	L
Min Salary	Mid Salary		Max Salary
\$50,982.94	\$66,351.55		\$81,720.15
		Frating Occali	fiertions

Job Summary

Under general supervision, plans, directs and coordinates agency activities in Information Technology, specifically in the field of Information Security. Develops and enforces the organization's security policies and procedures, information security awareness program, the security information portion of the business continuity and disaster recovery plans, and all industry and government compliances issues. Incorporates the design of and develops security procedures to allow the deployment, management, control updating of platform and user specific security policies on a diverse range of internal hardware platforms supporting various software operating systems.

Entry Qualifications

Bachelor's degree in information technology, computer science, information assurance, or a related field from an accredited college or university AND Five years of information technology experience, One year of which in information security or information assurance.Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade
ITP082	Information Security Analyst 3	SWD	M
Min Salary \$56,310.72	Mid Salary \$73,677.24		Max Salary \$91,043.76

Job Summary

Under broad supervision, plans, directs and coordinates agency activities in Information Technology, specifically in the field of Information Security. Develops and enforces the organization's security policies and procedures, security awareness program, the information security portion of the business continuity and disaster recovery plans, and all industry and government compliances issues. Incorporates the design of and develops security procedures to allow the deployment, management, control updating of platform and user specific security policies on a diverse range of internal hardware platforms supporting various software operating systems.

Entry Qualifications

Bachelor's degree in information technology, computer science, information assurance, or a related field from an accredited college or university AND Six years of information technology experience, Two years of which in information security or information assurance. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade
ITP083	Info Security Analyst Spv	SWD	Ν
Min Salary	Mid Salary		Max Salary
\$62,331.12	\$81,955.29		\$101,579.45
Job Summary		Entry Quali	fications

Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises the planning, directing and coordination of agency activities in Information Technology, specifically in the field of Information Security. Develops and enforces the organization's security policies and procedures, security awareness program, the information security portion of the business continuity and disaster recovery plans, and all industry and government compliances issues. Incorporates the design of and develops security procedures to allow the deployment, management, control updating of platform and user specific security policies on a diverse range of internal hardware platforms supporting various software operating systems. Bachelor's degree in information technology, computer science, information assurance, or a related field from an accredited college or university AND Eight years of information technology experience, Two years of which in information security or information assurance. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade
ITP090	Developer 1	SWD	М
Min Salary		Mid Salary Max Salary	
\$56,310.72	\$73,	677.24	\$91,043.76
Job Summary		Entry Qualification	ins
Under supervision, designs, codes, tests, modifies and debugs computer software. Researches and analyzes program or systems problems and develops program documentation. Translates business requirements into development activities in secure and maintainable code.		Bachelor's degree from an accredited college or univers with coursework in computer science or management information systems.	
Job Code	Job Title	Salary Plan	Grade
ITP091	Developer 2	SWD	Ν
Min Salary	Mic	Salary	Max Salary
\$62,331.12	\$81,955.29 \$101,579.45		\$101,579.45
Job Summary		Entry Qualification	ons
•	designs, codes, tests, modifies	Bachelor's degree from an accredited college or universi	

Under general supervision, designs, codes, tests, modifies and debugs computer software. Researches and analyzes program or systems problems and develops program documentation. Translates business requirements into development activities in secure and maintainable code. Bachelor's degree from an accredited college or university with coursework in computer science or management information systems AND Two years of related experience.

Job Code	Job Title	Salary Plan	Grade
ITP092	Developer 3	SWD	0
Min Salary \$69,134.16		Salary 309.47	Max Salary \$113,484.78
Job Summary Under broad supervision, designs, codes, tests, modifies and debugs computer software. Researches and analyzes program or systems problems and develops program documentation. Translates business requirements into development activities in secure and maintainable code.		Entry Qualifications Bachelor's degree from an accredited college or university with coursework in computer science or management information systems AND Six years of related experience.	
Job Code	Job Title	Salary Plan	Grade
ITP093	Developer Spv	SWD	Р
Min Salary \$76,821.60		Salary 879.70	Max Salary \$126,937.80
nodification and debug Researches and analyze and develops program c	pervises the design, coding, testing, ging of computer software. s program or systems problems locumentation. Translates business lopment activities in secure and	information systems AND Ten year experience.	s of skill-specific related
Job Code	Job Title	Salary Plan	Grade
ITP100	Network Engineer 1	SWD	Ν
Min Salary \$62,331.12		Salary 955.29	Max Salary \$101,579.45
	on, will learn to perform a variety lesign, implementation, and daily	Entry Qualificatio Associate Degree in Information Te Cybersecurity, or similar discipline college or university.	echnology,
Job Code	Job Title	Salary Plan	Grade
ITP101	Network Engineer 2	SWD	0
		d Salary Max Salary ,309.47 \$113,484.78	
Job Summary Under limited supervision, will be required to perform a variety of tasks relating to the design, implementation, and daily maintenance of the data and voice networks.		Entry Qualifications Associate Degree in Information Technology, Cybersecurity, or similar discipline from an accredited college or university AND Two years of relevant work experience as a network engineer or administrator OR Fou years at the lower level Network Engineer 1 (ITP100).	

Job Code	Job Title	Salary Plan	Grade
ITP102	Network Engineer 3	SWD	Р
Min Salary	Mid	Salary	Max Salary
\$76,821.60	\$101,8	379.70	\$126,937.80
Job Summar	v	Entry Qualifi	cations
Under broad supervision, will be required to perform a variety of tasks relating to the design, implementation, and daily maintenance of the data and voice networks. Provides technical support to development team members. Incumbents typically work on one or more projects with high complexity within areas of expertise.		Associate Degree in Information Technology, Cybersecurity, or similar discipline from an accredited college or university AND Four years of relevant work experience as a network engineer or administrator OR Two years at the lower level Network Engineer 2 (ITP101).	
Job Code	Job Title	Salary Plan	Grade
ITP103	Network Engineer 4	SWD	Q
Min Salary \$85,508.41		Salary 324.07	Max Salary \$142,139.72
Job Summar	v	Entry Qualifi	cations
Under broad supervision, w variety of tasks relating to daily maintenance of the d Provides technical support members. Incumbents typ projects with high complex	will be required to perform a the design, implementation, and ata and voice networks. to development team	Associate Degree in Informati Cybersecurity, or similar discip college or university AND Six y experience as a network engin years at the lower level Netwo	oline from an accredited years of relevant work neer or administrator OR Two
Job Code	Job Title	Salary Plan	Grade
ITP110	Project Coordinator 1	SWD	К
Min Salary		Salary	Max Salary \$73,287.92
\$44,998.81	\$59,2	143.37	\$75,207.92
Job Summary Under supervision, applies project management knowledge, skills, tools, and techniques in supporting project leads and driving the development and application of project management methodology and culture.		Entry Qualifi Bachelor's degree in a related college or university AND One experience. OR Associate's de an accredited college or unive related experience. Note: An	field from an accredited year of IT related gree in a related field from ersity and three years of IT

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education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be

substituted on a year-over-year basis.

Job Code Ca	alog. Information 1	echnology As of	. 0/21/24
Job Code	Job Title	Salary Plan	Grade
ITP111	Project Manager 1	SWD	L
Min Salary \$50,982.94		Salary 351.55	Max Salary \$81,720.15
Job Summary Under general supervision, applies project management knowledge, skills, tools, and techniques in supporting project leads and driving the development and application of project management methodology and culture.		Entry Qualific High school diploma/GED and relevant project management progression in responsibility ar Management Professional (PM equivalent combination of kno intern experience, training, or the necessary knowledge and the job at the level listed may year.	three (3) years of recent experience with a nd eligibility to sit for Project IP) certification.Note: An weldge, education, job or certifications that provides skills to successfully perform
Job Code	Job Title	Salary Plan	Grade
ITP112	Project Manager 2	SWD	Μ
Min Salary \$56,310.72		Salary 677.24	Max Salary \$91,043.76
full life cycle from proje implementation and even Incumbents must create the all internal and extend the deliverables within	n, manages projects through the ct definition and approval through aluation of all project deliverables. e a collaborative partnership with rnal team members to accomplish the timeframes and budgets nce to the project team and utilizes	Entry Qualific High school diploma/GED and relevant project management progression in responsibility ar Management Professional (PM equivalent combination of kno intern experience, training, or the necessary knowledge and the job at the level listed may year.	five (5) years of recent experience with a nd eligibility to sit for Project IP) certification.Note: An weldge, education, job or certifications that provides skills to successfully perform
Job Code	Job Title	Salary Plan	Grade
ITP113	Project Manager 3	SWD	Ν
Min Salary \$62,331.12		Salary 955.29	Max Salary \$101,579.45
Job Summary Under limited supervision, manages projects through the full life cycle from project definition and approval through implementation and evaluation of all project deliverables. Incumbents must create a collaborative partnership with the all internal and external team members to accomplish the deliverables within the timeframes and budgets		Entry Qualific High school diploma/GED and relevant project management progression in responsibility ar Management Professional (PM equivalent combination of kno intern experience, training, or	seven (7) years of recent experience with a nd eligibility to sit for Project IP) certification.Note: An wledge, education, job or

the deliverables within the timeframes and budgets defined. Provides guidance to the project team and utilizes standard project management methodology. May also serve in a lead role and/or supervise lower-level staff.

intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-overyear.

Job Code	Job Title	Salary Plan	Grade
ITP120	Programmer Analyst 1	SWD	К
Min Salary	Mid	Salary	Max Salary
\$44,998.81	\$59,3	143.37	\$73,287.92
Job Summa	rv	Entry Qualifica	ations
Under supervision, maint servers, peripherals, and/ consistent procedures an maintenance in consultat staff. Converts project spo	ain and troubleshoot computers, or applications and implement d standards for general system ion with the Information Systems ecifications into procedure for odes into computer system.	High school diploma/GED.	
Job Code	Job Title	Salary Plan	Grade
ITP121	Programmer Analyst 2	SWD	L
Min Salary	Mid	Salary	Max Salary
\$50,982.94		351.55	\$81,720.15
Job Summa	ry	Entry Qualifications	
computers, servers, perip mplement consistent pro general system maintena nformation Systems staff	n, maintain and troubleshoot herals, and/or applications and ocedures and standards for nce in consultation with the 5. Converts project specifications 6. Enters program codes into	High school diploma/GED and c experience.	one (1) year of job-relate
Job Code	Job Title	Salary Plan	Grade
ITP122	Programmer Analyst 3	SWD	Μ
Min Salary		Salary	Max Salary \$91,043.76
\$56,310.72	\$73,6	577.24	
Job Summa		Entry Qualifica	
Under broad supervision, maintain and troubleshoot computers, servers, peripherals, and/or applications and implement consistent procedures and standards for general system maintenance in consultation with the Information Systems staff. Converts project specifications into procedure for coding. Enters program codes into computer system. Owns assigned tasks.		High school diploma/GED and t experience developing or suppo	

Job Code	Job Title	Salary Plan	Grade
ITP123	Programmer Analyst Spv	SWD	Ν
Min Salary \$62,331.12	Mid 5 \$81,9	Salary 55.29	Max Salary \$101,579.45
Job Sumr	nary	Entry Quali	fications
Supervises, guides, and of subordinate staff. Su roubleshooting in all p peripherals, and/or app procedures and standar n consultation with the Converts project specifi	/or instructs the work assignments pervises the maintenance and hases of computers, servers, plications and implement consistent rds for general system maintenance e Information Systems staff. ications into procedure for coding. nto computer system. Owns	High school diploma/GED ar system experience.	ıd five (5) γears of skill-specifi
Job Code	Job Title	Salary Plan	Grade
ITP130	Database Analyst 1	SWD	I
Min Salary \$38,452.58	Mid 5 \$50,1	Salary 42.29	Max Salary \$61,832.00
Job Sumr	nary	Entry Quali	fications
Inder supervision, prov laily administrating of losely with the Softwa pplications. May provi oppropriately documer	vides assistance in monitoring and databases and servers. Works re Analysts in designing de technical assistance for projects. hts databases with systems and user es database support for agency staff.	High school diploma/GED ar experience.	id two (2) years of job-specifi
Job Code	Job Title	Salary Plan	Grade
ITP131	Database Analyst 2	SWD	J
Min Salary \$41,569.83	Mid 5 \$54,4	Salary 28.52	Max Salary \$67,287.20
		Entry Quali	fications
Job Summary Under general supervision, designs, implements, and maintains moderately complex databases. Includes maintenance of database dictionaries and integration of		High school diploma/GED ar experience; or two (2) years	nd four (4) years of related

systems through database design.

Job Code	Job Title	Salary Plan	Grade	
ITP132	Database Analyst 3	SWD	К	
Min Salary	Mid S	Salary	Max Salary	
\$44,998.81	\$59,14	43.37	\$73,287.92	
Job Summ	ary	Entry Qualifi	ications	
Under broad supervision, incumbents are proficient in the design, development, integration, testing, and support of large/complex database systems necessary to support the information systems needs of the agency. Owns assigned tasks. May serve as a lead or train staff.		High school diploma/GED and five (5) years of related experience; or two (2) years of experience at the lower level Database Analyst 2 (ITP131) or position equivalent		
Job Code	Job Title	Salary Plan	Grade	
ITP140	Network Administrator 1	SWD	J	
Min Salary	Mid S	Salary	Max Salary	
\$41,569.83	\$54,4	28.52	\$67,287.20	
Job Summary		Entry Qualifications		
maintenance of network components. Prioritizes, and user help requests. F duties for all networking imited to, physical and v	lules and perform preventative ing, software and hardware documents and actively resolves Performs network administration , which may include but are not irtual LANs, firewalls, security and ystems for wired and wireless	High school diploma/GED.		
Job Code	Job Title	Salary Plan	Grade	
ITP141	Network Administrator 2	SWD	К	
Min Salary	Mid S		Max Salary \$73,287.92	
, \$44,998.81	\$59,1 ⁴	43.37		
•		43.37 Entry Qualifi		

wireless networks.

Job Code	Job Title	Salary Plan	Grade
ITP142	Network Administrator 3	SWD	L
Min Salary \$50,982.94	Mid S \$66,35	•	Max Salary \$81,720.15
preventative maintenar hardware components. resolves end user help r administration duties for but are not limited to, p security and network ad	n, schedules and perform nce of networking, software and Prioritizes, documents and actively requests. Performs network or all networking, which may include ohysical and virtual LANs, firewalls, ccess control systems for wired and as assigned tasks. May serve in a	Entry Qualific High school diploma/GED and infrastructure experience.	
Job Code	Job Title	Salary Plan	Grade
ITP143	Network Administrator Spv	SWD	М
Min Salary \$56,310.72	Mid Sa \$73,67		Max Salary \$91,043.76
of subordinate staff. Superformance of prevent software and hardware documents and actively Performs network admi which may include but a virtual LANs, firewalls, s	/or instructs the work assignments	Entry Qualifie High school diploma/GED and specific network experience.	
Job Code	Job Title	Salary Plan	Grade
ITP150	Help Desk Analyst 1	SWD	I
Min Salary \$38,452.58	Mid S \$50,14		Max Salary \$61,832.00
forward to second tier s subject matter expertise state employees, intern	hary st customers with tier one issues or support for issues beyond their e. Work and communicate with al customers, and/or external formation and services targeted to	Entry Qualifi High school diploma or GED A handling customers, questions providing information.	ND Six months of experience

meet customer expectations.

Job Code	Job Title	Salary Plan	Grade
ITP151	Help Desk Analyst 2	SWD	J
Min Salary \$41,569.83		Salary 428.52	Max Salary \$67,287.20
Job Summary Under general supervision, assist customers with tier one issues or forward to second tier support for issues beyond their subject matter expertise. Work and communicate with state employees, internal customers, and/or external customers to provide information and services targeted to meet customer expectations.		Entry Qualifications High school diploma/GED; or two (2) years of experience at the lower level Help Desk Analyst 1 (ITP150) or position equivalent.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year.	
Job Code	Job Title	Salary Plan	Grade
ITP152	Help Desk Analyst 3	SWD	К
Min Salary \$44,998.81		Salary 143.37	Max Salary \$73,287.92
Job Summary Under broad supervision, assist customers with tier one issues or forward to second tier support for issues beyond their subject matter expertise. Work and communicate with state employees, internal customers, and/or external customers to provide information and services targeted to meet customer expectations. Owns assigned tasks. May serve in a lead role or train staff.		Entry Qualifi High school diploma/GED; or the lower level Help Desk Ana equivalent.Note: An equivaler knowledge, education, job or or certifications that provides and skills to successfully perfor may be substituted year-over	two (2) years of experience at lyst 2 (ITP151) or position at combination of intern experience, training, the necessary knowledge orm the job at the level listed
Job Code	Job Title	Salary Plan	Grade
ITP153	Help Desk Analyst Spv	SWD	L
Min Salary \$50,982.94		Salary 351.55	Max Salary \$81,720.15
Job Summary Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises assistance to customers with resolvable matters or forwarding to second tier support for issues beyond their subject matter expertise. Work and communicate with state employees, internal		Entry Qualifi High school diploma/GED; or the lower level Help Desk Ana equivalent.Note: An equivaler knowledge, education, job or or certifications that provides	two (2) years of experience at lyst 3 (ITP152) or position at combination of intern experience, training,

or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year.

customers, and/or external customers to provide

be required to back up the managers.

information and services targeted to meet customer

expectations. Incumbents at this level should possess all skills required to perform all job responsibilities and may

Job Code	Job Title	Salary Plan	Grade	
ITP160	IT Support Specialist 1	SWD	I	
Min Salary Mic		Mid Salary	Max Salary	
\$38,452.58	\$	50,142.29	\$61,832.00	
Job Summary		Entry Qualif	ications	
system user support on a co or site visit. Troubleshoots e and designs software modif	n, provides management information bort on a continuing basis either by phone bleshoots end-user problems. Analyzes vare modifications to meet users' needs. I conduct training programs for		provide technical support to	
Job Code	Job Title	Salary Plan	Grade	
ITP161	IT Support Specialist 2	SWD	J	
Min Salary	1	Mid Salary	Max Salary	
\$41,569.83	\$	54,428.52	\$67,287.20	
Job Summary	,	Entry Qualif	Entry Qualifications	
Under general supervision,			High school diploma or GED AND Six months of education	
information system user sup			or experience in information security, privacy, system/network administration and support, or application	
either by phone or site visit.			development AND training and experience necessary to	
meet users' needs. May dev	igns software modifications to	independently provide techn		
programs for software/hard		users in an assigned office/ge		
Job Code	Job Title	Salary Plan	Grade	
ITP162	IT Support Specialist 3	SWD	К	
Min Salary	n	Mid Salary	Max Salary	
\$44,998.81	\$	59,143.37	\$73,287.92	
Job Summary	Job Summary		ications	
Under broad supervision, pr		High school diploma or GED AND Two years of education		
information system user sup	-	or experience in information		
either by phone or site visit.		-	ion and support, or application	
	igns software modifications to	development AND training a		
meet users' needs. May dev		independently provide techn users in an assigned office/ge		
programs for software/hardware users. Owns assigned		users in an assigned office/ge	eographic area.	

tasks. May serve as a lead or train staff.

Job Code	Job Title	Salary Plan	Grade
ITP163	IT Support Specialist Spv	SWD	L
Min Salary Mid S		Salary	Max Salary
\$50,982.94	\$66,3	51.55	\$81,720.15
Job Summary		Entry Qualifications	
Supervises, guides, and/or instructs the work assignments of subordinate staff. Provides management information system user support on a continuing basis either by phone or site visit. Troubleshoots end-user problems. Analyzes and designs software modifications to meet users' needs. May develop and conduct training programs for software/hardware users.		High school diploma or GED AND Four years of education or experience in information security, privacy, system/network administration and support, or application development AND training and experience necessary to independently provide technical support to computer users in an assigned office/geographic area OR Two years of experience at the lower level IT Support Specialist 3 (ITP162) or position equivalent.	
Job Code	Job Title	Salary Plan	Grade
ITP171	Information Technology Sp	v 1 SWD	К
Min Salary	Mids	Salary	Max Salary
\$44,998.81		\$59,143.37 \$73,287.92	
Job Summary		Entry Quali	ifications
Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises a team of IT professionals that define, develop, and maintain information systems within the organization.		High school diploma/GED and six (6) months of engineering-related experience or three (3) years of experience in an engineering-related field.	
Job Code	Job Title	Salary Plan	Grade
ITP172	Information Technology Sp	v 2 SWD	L
Min Salary	Mid	Mid Salary	
, \$50,982.94		\$66,351.55 \$81,720.15	
Job Summ	ary	Entry Qual	fications
Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises a team of IT professionals that define, develop, and maintain information systems		High school diploma/GED ar related experience or four (engineering-related field.	nd one (1) year of engineering- 4) years of experience in an

within the organization. Reports to IT Manager..

Job Code	Job Title	Salary Plan	Grade
ITP174	Info Technology Architect	SWD	Ν
Min Salary	Mid Sa		Max Salary 101,579.45
\$62,331.12	\$81,95	5.29	5101,579.45
Job Summary		Entry Qualifications Associate degree and five (5) years of job-specific	
Supervises, guides, and/or instructs the work assignments of subordinate staff. Assists in planning, scheduling of team resources, status reporting and completion of required documentation for team assignment and projects. Analyzes and develops work or project plans for team assignments. Analyzes and implements solutions to problems associated with assignments. Responsible for project leadership: Coordinates the integrated systems integrity, provides the coordination, communication and project structure between users of Information Services and third party software vendors or programmers, provides systems and installation support and user training. Develops and controls the project schedules, and assigns responsibilities where appropriate. Participates in all aspects of software development, systems design and analysis and project planning and management.		experience that includes system analysis, design and development, and relationship management.	
Job Code	Job Title	Salary Plan	Grade
ITP175	Info Technology Architect Sr	SWD	Р
Min Salary	Mid Sa	alary	Max Salary

\$101,879.70

Job Summary

\$76,821.60

Supervises, guides, and/or instructs the work assignments of subordinate staff. Plans and schedules team resources, status reporting and completion of required documentation for team assignment and projects. Analyzes and develops work or project plans for team assignments. Analyzes and implements solutions to problems associated with assignments. Demonstrates project leadership: Coordinates the integrated systems integrity, provides the coordination, communication and project structure between users of Information Services and third party software vendors or programmers, provides systems and installation support and user training. Develops and controls the project schedules, and assigns responsibilities where appropriate. Accountable for all aspects of software development, systems design and analysis and project planning and management. Provides thought leadership and direction to other solutions architects.

Entry Qualifications ree in computer science, in:

Bachelor's degree in computer science, information systems, or related specialty from an accredited college or university and ten (10) years of job-specific experience that includes system analysis, design and development, and relationship management.

\$126,937.80

Job Code	Job Title	Salary Plan	Grade
ITP180	IT Enterprise Busi Analyst 1	SWD	L
Min Salary \$50,982.94	Mid Sa \$66,35	•	Max Salary \$81,720.15
Job Summary Under supervision, analyzes enterprise-wide customer business needs and participates in the planning, design and implementation of new or enhanced systems that may serve multiple state entities. Supports the user community in the use of functional business tools and support systems. Establishes standards and procedures to be used in the development of systems.		Entry Qualifi Associate degree and three (3 or two (2) years of experience Business Analyst 2 (ITP061) or	B) years of related experience; e at the lower level IT
Job Code	Job Title	Salary Plan	Grade
ITP181	IT Enterprise Busi Analyst 2	SWD	М
Min Salary \$56,310.72	Mid Sa \$73,67	•	Max Salary \$91,043.76
Job Summary Under general supervision, analyzes enterprise-wide customer business needs and participates in the planning, design and implementation of new or enhanced systems that may serve multiple state entities.		Entry Qualifications Associate degree and three (3) years of related experience; or two (2) years of experience at the lower level IT Enterprise Busi Analyst 1 (ITP180) or position equivalent.	
Job Code	Job Title	Salary Plan	Grade
ITP182	IT Enterprise Busi Analyst 3	SWD	Ν
Min Salary \$62,331.12	Mid Sa \$81,95	•	Max Salary \$101,579.45
Job Summary Under broad supervision, analyzes enterprise-wide customer business needs and participates in the planning, design and implementation of new or enhanced systems that may serve multiple state entities. Establishes standards and procedures to be used in the development of systems.		Entry Qualifications Associate degree and three (3) years of related experience; or two (2) years of experience at the lower level IT Enterprise Busi Analyst 2 (ITP181) or position equivalent.	

Job Code	Job Title	Salary Plan	Grade
ITP183	IT Enterprise Busi Analyst 4	SWD	0
Min Salary \$69,134.16	Mid Sa \$91,30	•	Max Salary \$113,484.78
of team resources, status re required documentation for that have enterprise-wide i work or project plans for te implements solutions to pre assignments. Responsible for Coordinates the integrated coordination, communication between users of Information software vendors or progra- installation support and use controls the project schedur where appropriate. Particip development, systems desi	assist in planning and scheduling eporting and completion of r team assignment and projects mpact. Analyzes and develops eam assignments. Analyzes and oblems associated with or project leadership: systems integrity, provides the on and project structure on Services and third party immers, provides systems and) years of related experience or experience, including system

Job Code	Job Title	Salary Plan	Grade
ITP184	IT Enterprise Busi Analyst Spv	SWD	Р
Min Salary \$76,821.60	Mid Salary \$101,879.70		Max Salary \$126,937.80

Job Summary

Supervises, guides, and/or instructs the work assignments of subordinate staff. Plans and schedules team resources, status reporting and completion of required documentation for team assignment and projects that have enterprise-wide impact. Analyzes and develops work or project plans for team assignments. Analyzes and implements solutions to problems associated with assignments. Demonstrates project leadership. Coordinates the integrated systems integrity. Provides the coordination, communication and project structure between users of Information Services and third party software vendors or programmers. Provides systems and installation support and user training. Develops and controls the project schedules, and assigns responsibilities where appropriate. Accountable for all aspects of software development, systems design and analysis and project planning and management. Provides thought leadership and direction to other solutions architects.

Entry Qualifications

Associate degree and seven (7) years of job-specific experience including, system analysis, design and development, and relationship management or one (1) year of experience at the lower-level IT Enterprise Busi Analyst 3 (ITP183) or position equivalent.

Job Code	Job Title	Salary Plan	Grade
ITP191	ER Project Manager 1	SWD	М
Min Salary \$56,310.72		Salary 577.24	Max Salary \$91,043.76
Job Summary Under general supervision, applies project management knowledge, skills, tools, and techniques in supporting project leads and driving the development and application of project management methodology and culture. This job performs specialized tasks and operates on an enterprise scope. The incumbent will work with numerous state agencies daily.		Entry Qualifications High school diploma/GED and three (3) years of recent relevant project management experience, with a progression in responsibility and comprehensive knowledge of PeopleSoft Projects.	
Job Code	Job Title	Salary Plan	Grade
ITP192	ER Project Manager 2	SWD	Ν
Min Salary \$62,331.12		Salary 955.29	Max Salary \$101,579.45
Job Summary Under broad supervision, this position is responsible for managing projects through the full life cycle from project definition and approval through implementation and evaluation of all project deliverables. The incumbent must create a collaborative partnership with the all internal and external team members to accomplish the deliverables within the timeframes and budgets defined. He or she provides guidance to the project team and utilizes		Entry Qualifica High school diploma/GED and f relevant project management e progression in responsibility an knowledge of PeopleSoft Proje Management Professional (PM	ive (5) years of recent experience, with a d comprehensive cts and a current Project

standard project management methodology. This job performs specialized tasks and operates on an enterprise scope. The incumbent will work with numerous state

agencies daily.

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Job Code	Job Title	Salary Plan	Grade
ITP193	ER Project Manager 3	SWD	0
Min Salary \$69,134.16	Mid Sa \$91,309		Max Salary \$113,484.78
\$69,134.16 Job Summary Under limited supervision, this position is responsible for managing the life cycle of a project from project approval through implementation and evaluation of all project deliverables. The incumbent must create a collaborative partnership with all internal and external team members to accomplish the deliverables. Provides guidance to the project team and ensures the project and utilizes the standard project management methodology. This job performs specialized tasks and operates on an enterprise scope. The incumbent will work with numerous state agencies daily. \$113,484.7 Entry Qualifications High school diploma/GED with a current Proj Management Professional (PMP) certification years of job-specific experience that includes limited to, leadership, personnel managemer and managing client relationships to ensure s completion of project deliverables, and maxin satisfaction.		a current Project IP) certification and eight (8) e that includes, but is not nel management, developing nips to ensure successful	
Job Code	Job Title	Salary Plan	Grade
ITP200	Digital Forensic Investigatr 1	LAW	LK
Min Salary \$53,876.53	Mid Sa \$70,330	•	Max Salary \$86,783.92
computer operating sys criminal activity by retri utilized in criminal activ and training to other sta forensic issues, testifies	orms forensic examinations of tems, assists in investigating eving stored data from computers ities, provides technical assistance ate and local agencies on computer in court and works with the n through training development and	Entry Qualific Bachelor's degree in a related college or university.	
Job Code	Job Title	Salary Plan	Grade
ITP201	Digital Forensic Investigatr 2	LAW	LL
Min Salary \$58,262.95	Mid Sa \$76,36:	•	Max Salary \$94,460.15
of computer operating s criminal activity by retri utilized in criminal activ and training to other sta	nary on, performs forensic examinations systems, assists in investigating eving stored data from computers ities, provides technical assistance ate and local agencies on computer	Entry Qualific Bachelor's degree in a related college or university AND Thre experience OR Two years of ex Digital Forensic Investigatr 1 (I equivalent.	area from an accredited e years of related operience at the lower level

forensic issues, testifies in court and works with the

scheduling presentations.

Internet Safety program through training development and

Job Code	Job Title	Salary Plan	Grade
ITP202	Digital Forensic Investigatr 3	LAW	LM
Min Salary	Mid Sa	lary	Max Salary
\$63,131.87	\$83,050	5.32	\$102,980.77
of computer operating syst riminal activity by retrievin utilized in criminal activities and training to other state orensic issues, testifies in o	erforms forensic examinations ems, assists in investigating ng stored data from computers s, provides technical assistance and local agencies on computer	Entry Qualificati Bachelor's degree in a related are college or university AND Five yea OR Two years of experience at th Forensic Investigatr 2 (ITP201) or	ea from an accredited ars of related experience e lower level Digital
Job Code	Job Title	Salary Plan	Grade
ITP203	Digital Forensic Investigatr 4	LAW	LN
Min Salary \$68,536.37	Mid Sa \$90,48	•	Max Salary \$112,438.66
Job Summary		Entry Qualificati	ons
Under limited supervision, SME) and performs forens operating systems, assists i by retrieving stored data fr criminal activities, provides raining to other state and orensic issues, testifies in o nternet Safety program th	serves as subject matter expert ic examinations of computer n investigating criminal activity om computers utilized in technical assistance and local agencies on computer	Bachelor's degree in a related are college or university and seven (7 experience and industry-specific of years of experience at the lower I Investigator 3 (ITP202) or position	') years of related certification; or two (2) level Digital Forensic
Job Code	Job Title	Salary Plan	Grade
ITP210	Criminal Justice IS Analyst 1	SWD	I
Min Salary \$38,452.58	Mid Sa \$50,14	•	Max Salary \$61,832.00
Job Summary	v	Entry Qualifications	
Under supervision, provides support to federal, state and local criminal justice agencies, private businesses and the general public relating to criminal justice information. Performs work related to operations, technical development, quality assurance, policy and operational standards, and user support with regards to CJIS Programs. CJIS Programs may include Criminal History Record Information, Uniform Crime Reporting, Sex Offender		High school diploma/GED and thr at the lower level Criminal Justice position equivalent.	

Registry, Protection Order Registry, NCIC, CJIS network or other services provided by the Georgia Crime Information

Center.

Job Code	Job Title	Salary Plan	Grade
ITP211	Criminal Justice IS Analyst 2	SWD	J
Min Salary \$41,569.83	Mid Sa \$54,42	•	Max Salary \$67,287.20
state and local criminal ju and the general public re- information. Performs we technical development, of operational standards, ar CJIS Programs. CJIS Progr Record Information, Unif Offender Registry, Protect	n, provides support to federal, ustice agencies, private businesses		
Job Code	Job Title	Salary Plan	Grade
ITP212	Criminal Justice IS Analyst 3	SWD	К
Min Salary \$44,998.81	Mid Sa \$59,14	,	Max Salary \$73,287.92
Job Summary Under broad supervision, provides support to federal, state and local criminal justice agencies, private businesses and the general public relating to criminal justice information.		Entry Qualifi High school diploma/GED and experience or seven (7) years level Criminal Justice IS Analy	l four (4) years of related of experience at the lower

equivalent.

Performs work related to operations, technical

Center.

development, quality assurance, policy and operational standards, and user support with regards to CJIS Programs.

CJIS Programs may include Criminal History Record Information, Uniform Crime Reporting, Sex Offender Registry, Protection Order Registry, NCIC, CJIS network or other services provided by the Georgia Crime Information

Job Code	Job Title	Salary Plan	Grade
ITP213	Criminal Justice IS Analyst 4	SWD	L
Min Salary \$50,982.94	Mid Sa \$66,351	•	Max Salary \$81,720.15
Job Summ Under limited supervision state and local criminal and the general public r information. Performs w technical development, operational standards, a CJIS Programs. CJIS Prog Record Information, Un Offender Registry, Prote network or other service		Entry Qualifica High school diploma/GED and s experience or nine (9) years of level Criminal Justice IS Analyst equivalent.	ix (6) years of related experience at the lower
subject matter expert a	nd may serve in a lead role.		
Job Code	Job Title	Salary Plan	Grade
ITP214	Criminal Justice IS Anlyst Spv	SWD	М
Min Salary \$56,310.72	Mid Sa \$73,67	•	Max Salary \$91,043.76
of subordinate staff. Pro local criminal justice age general public relating t Performs work related t development, quality as standards, and user sup CJIS Programs may inclu Information, Uniform Cr Registry, Protection Ord	or instructs the work assignments ovides support to federal, state and encies, private businesses and the o criminal justice information.	Entry Qualifica High school diploma/GED and e experience or eleven (11) years level Criminal Justice IS Analyst equivalent.	eight (8) years of related of experience at the lower
Job Code	Job Title	Salary Plan	Grade
ITT010	Help Desk Support Spec 1	SWD	F
Min Salary \$30,700.42	Mid Sa \$38,891	•	Max Salary \$47,094.70
system users. Answers o	hary n, provides assistance to computer questions or resolves computer person, via telephone, email or	Entry Qualifications High school diploma/GED and one (1) year of experience providing software or hardware customer and technical support.	

from remote locations.

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Job Code	Job Title	Salary Plan	Grade
ITT011	Help Desk Support Spec 2	SWD	G
Min Salary \$33,042.45	Mid S \$42,70		Max Salary \$52,364.30
	n, provides assistance to Answers questions or resolves lients in person, via telephone,	Entry Qualif High school diploma/GED and providing software or hardwa support; or one (1) year of ex Help Desk Support Spec 1 (IT	d two (2) years of experience are customer and technical sperience at the lower level
Job Code	Job Title	Salary Plan	Grade
ITT012	Help Desk Support Spec 3	SWD	Н
Min Salary \$35,618.70	Mid S \$46,24	•	Max Salary \$56,872.73
system users. Answers que problems for clients in pe	ary , provides assistance to computer uestions or resolves computer erson, via telephone, email or Aay serve as lead worker.	Entry Qualif High school diploma/GED and providing software or hardwa support; or two (2) years of e Help Desk Support Spec 1 (IT	d two (2) years of experience are customer and technical xperience at the lower level
Job Code	Job Title	Salary Plan	Grade
ITT013	Help Desk Support Spec Spv	SWD	J
Min Salary	Mid S	alary	Max Salary
\$41,569.83	\$54,42	28.52	\$67,287.20
Supervises, guides, and/o of subordinate staff. Sup system users. Answers qu	Job SummaryEntry QualificationsSupervises, guides, and/or instructs the work assignments of subordinate staff. Supervises assistance to computer system users. Answers questions or resolves computer problems for clients in person, via telephone, email or from remote locations.High school diploma/GED and three (3) of experi- providing software or hardware customer suppo- technical assistance to computer users which ind (1) year in a lead worker, team leader, or superv or two (2) years of experience at the lower level		d three (3) of experience are customer support of uter users which includes one m leader, or supervisory role;
Job Code	Job Title	Salary Plan	Grade
ITT020	Communications Hardware	Spec SWD	Н
Min Salary \$35,618.70	Mid S \$46,24		Max Salary \$56,872.73
		Entry Qualifi High school diploma/GED and the installation and/or repair communications, and/or tech of assignment.	d one (1) year of experience in of computers,

Job Code	Job Title		Salary Plan	Grade
ITT021	Communications Hard	ware Spec	SWD	I
Min Salary \$38,452.58		Mid Salary 550,142.29		Max Salary \$61,832.00
Job Summary Under general supervision, provides installation, programming, troubleshooting, and repair of data communications and telecommunications equipment.		Entry Qualifications High school diploma/GED and two (2) years of experience in the installation and/or repair of computers, communications, and/or technical equipment in the area of assignment; or one (1) year of experience at the lowe level Communications Hardware Spec 1 (ITT020) or position equivalent.		
Job Code	Job Title		Salary Plan	Grade
ITT022	Communications Hard	ware Spec	SWD	J
Min Salary \$41,569.83		Mid Salary 54,428.52		Max Salary \$67,287.20
Job Summary Under broad supervision, p programming, troubleshoo communications and telecc	rovides installation,	in the comm of assi level C	installation and/or rep unications, and/or tec gnment; or one (1) ye	d three (3) years of experienc
Job Code	Job Title		Salary Plan	Grade
ITT023	Comm Hardware Spec	Spv	SWD	К
Min Salary \$44,998.81		Mid Salary 59,143.37		Max Salary \$73,287.92
Job Summary Supervises, guides, and/or instructs the work assignments of subordinate staff and provides installation, programming, troubleshooting, and repair of data communications and telecommunications equipment.		in the comm of assi	installation and/or rep unications, and/or tec gnment; or one (1) ye	d four (4) years of experience

position equivalent.

Job Code	Job Title	Salary Plan	Grade	
ITT030	Computer Operator 1	SWD	G	
Min Salary		Salary	Max Salary	
\$33,042.45	\$42,7	203.38	\$52,364.30	
Job Summary Under direct supervision, op peripheral equipment. Perfo tasks in support of a mainfra other large centralized IT sys	orms clerical and maintenance ame computer complex or	Entry Qualification High school diploma/GED and six (6 operating computer consoles and/c) months of experience	
Job Code	Job Title	Salary Plan	Grade	
ITT031	Computer Operator 2	SWD	Н	
Min Salary \$35,618.70		Salary 245.72	Max Salary \$56,872.73	
Job Summary		Entry Qualification	IS	
Under general supervision, o	orms clerical and maintenance ame computer complex or	High school diploma/GED and one (operating computer consoles and/c	1) year of experience	
Job Code	Job Title	Salary Plan	Grade	
ITT032	Computer Operator 3	SWD	I	
Min Salary \$38,452.58		d Salary Max Salary 0,142.29 \$61,832.00		
lah Cummen		Entry Qualification	15	
	plans and manages the	High school diploma/GED and two (operating computer consoles and/c equipment; or one (1) year of exper Computer Operator 2 (ITT031) or po	2) years of experience or peripheral rience at the lower leve	
Job Code	Job Title	Salary Plan	Grade	
ITT033	Computer Operator Spv	SWD	J	
Min Salary \$41,569.83		Salary 128.52	Max Salary \$67,287.20	
Job Summary Supervises, guides, and/or instructs the work assignments of subordinate staff, the operation of computer and peripheral equipment. Supervises/leads clerical and maintenance tasks in support of a mainframe computer complex or other large centralized IT system. Develops operator training plans and manages the resolution of processing problems.		Entry Qualifications High school diploma/GED and three (3) years of experience operating computer consoles and/or peripheral equipment; or one (1) year of experience at the lower leve Computer Operator 3 (ITT032) or position equivalent.		

Job Code	Job Title	Salary Plan	Grade
ITT040	Telecommunications Tech 1	SWD	E
Min Salary	Mid Sa	alary	Max Salary
\$28,571.29	\$36,02	•	\$43,475.18
Job Summary Under direct supervision, operates and maintains radio and telecommunications equipment. Sends, receives and relays both emergency and non-emergency communications.		Entry Qualifications High school diploma or GED AND Six months of experience in customer service or providing information to the public	
Job Code	Job Title	Salary Plan	Grade
ITT041	Telecommunications Tech 2	SWD	F
Min Salary \$30,700.42	Mid Sa \$38,89	•	Max Salary \$47,094.70
Job Summary		Entry Qualifica	tions
		High school diploma or GED ANI customer service or providing in	
Job Code	Job Title	Salary Plan	Grade
ITT042	Telecommunications Tech 3	SWD	G
Min Salary	Mid Sa	alary	Max Salary
\$33,042.45	\$42,70	3.38	\$52,364.30
Job Summary		Entry Qualifica	
Under broad supervision, op and telecommunications equinaintains radio and telecom Sends, receives and relays be emergency communications	uipment. Operates and munications equipment.	High school diploma or GED ANI in customer service or providing OR Two years of experience at t Telecommunications Tech 2 (ITT	information to the public he lower level
Job Code	Job Title	Salary Plan	Grade
ITT043	Telecommunications Tech S	pv SWD	I
Min Salary \$38,452.58	Mid Sa \$50,14	•	Max Salary \$61,832.00
		Entry Qualifications	
Job Summary Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises the operation and maintenance of radio and telecommunications equipment. Operates and maintains radio and telecommunications equipment. Sends, receives and relays both emergency and non-emergency communications.		High school diploma or GED AND Three years of experience in customer service or providing information to the public OR Two years of experience at the lower level Telecommunications Tech 3 (ITT042) or position equivaler	

	•	•••	
Job Code	Job Title	Salary Plan	Grade
ITT050	Network Technician 1	SWD	Н
Min Salary	Mid	Salary	Max Salary
\$35,618.70	\$46,	245.72	\$56,872.73
Job Sumr	nary	Entry Qualificati	ons
level Network Technicia support and maintenan systems and advises hig network status. Alerts s	on, responsible for assisting higher ans responsible for the operational ace for network systems. Monitors gher level Technicians/Supervisor of supervisor or more experienced failures or degradation and assists e action.	High school diploma/GED; or one computer-aided drafting.	(1) year of experience in
Job Code	Job Title	Salary Plan	Grade
ITT051	Network Technician 2	SWD	I
Min Salary	Mid	Salary	Max Salary
\$38,452.58		142.29	\$61,832.00
		Entry Qualificati	
Job Summary Under general supervision, responsible for the operational support and maintenance for network systems (including wireless and VoIP). Proactively monitors networks to provide stable, dependable network services across multiple platforms. Configures and troubleshoots computer networks. May maintains LAN/WAN/wireless/VoIP operations by working with network facility and hardware/software vendors to ensure timely problem resolution. Maintains and utilizes network		High school diploma/GED and one computer aided drafting; or one (the lower level Network Technicia equivalent.	1) year of experience at

management applications to identify network faults, to ensure the provision of data or other telecommunications access to customers, and the movement of information from one location to the other. Frequently reports to a

Network Operations Supervisor.

Job Code	Job Title	Salary Plan	Grade
ITT052	Network Technician 3	SWD	J
Min Salary		Salary	Max Salary \$67,287.20
support and maintenance f wireless and VoIP). Proactiv provide stable, dependable multiple platforms. Configu computer networks. May m LAN/WAN/wireless/VoIP o network facility and hardw timely problem resolution. management applications f ensure the provision of dat access to customers, and th	y esponsible for the operational for network systems (including vely monitors networks to e network services across ures and troubleshoots naintains perations by working with vare/software vendors to ensure Maintains and utilizes network to identify network faults, to ta or other telecommunications he movement of information ther. Owns assigned tasks. May	28.52 Entry Qualification High school diploma/GED and three in computer aided drafting; or one at the lower level Network Technic position equivalent.	ns e (3) years of experience (1) year of experience
Job Code	Job Title	Salary Plan	Grade
ITT053	Network Technician Spv	SWD	L

Min Salary	Mid Salary	Max Salary
\$50,982.94	\$66,351.55	\$81,720.15

Job Summary

Supervises, guides, and/or instructs the work assignments of subordinate staff and is responsible for the operational support and maintenance for network systems (including wireless and VoIP). Proactively monitors networks to provide stable, dependable network services across multiple platforms. Configures and troubleshoots computer networks. Maintains LAN/WAN/wireless/VoIP operations by working with network facility and hardware/software vendors to ensure timely problem resolution. Maintains and utilizes network management applications to identify network faults, to ensure the provision of data or other telecommunications access to customers, and the movement of information from one location to the other.

Entry Qualifications

High school diploma/GED and four (4) years of experience in computer aided drafting, which includes one (1) year in a lead worker, team leader, or supervisory role; or two (2) years of experience at the lower level Network Technician 3 (ITT052) or position equivalent.

Job Code	Job Title	Salary Plan	Grade
ITT060	Web Designer 1	SWD	l
Min Salary \$41,569.83		Salary 428.52	Max Salary \$67,287.20
Job Summ	arv	Entry Qualifi	cations
Under direct supervision, using a variety of graphic techniques, and tools. De features, site animation, Contributes to the design appeal of the organizatio	, designs and builds web pages as software applications, esigns and develops user interface and special effects elements. In group's efforts to enhance the on's online offerings. Designs the rganization's strategies and goals	High school diploma/GED and web design.	one (1) year of experience in
Job Code	Job Title	Salary Plan	Grade
ITT061	Web Designer 2	SWD	К
Min Salary \$44,998.81		Salary 143.37	Max Salary \$73,287.92
Job Summ	arv	Entry Qualifi	cations
Under general supervisio using a variety of graphic techniques, and tools. De features, site animation, Contributes to the desigr appeal of the organizatio	in, designs and builds web pages is software applications, esigns and develops user interface and special effects elements. In group's efforts to enhance the in's online offerings. Designs the rganization's strategies and goals	High school diploma/GED and in web design.	two (2) years of experience
Job Code	Job Title	Salary Plan	Grade
ITT062	Web Designer 3	SWD	L
Min Salary \$50,982.94		Salary 351.55	Max Salary \$81,720.15
software applications, te develops user interface f special-effects elements. efforts to enhance the ap	ary , uses a variety of graphics chniques, and tools. Designs and eatures, site animation, and Contributes to the design group's opeal of the organization's online tasks. May serve as lead or train	nd tools. Designs and in web design. e animation, and s to the design group's organization's online	

Job Code	Job Title	Salary Pla	n	Grade
ITT070	Systems Support Tech	1 SWD		G
Min Salary		Mid Salary	Max Salary	
\$33,042.45	ç	\$42,703.38	\$52,364.30	
Job Summary		Entr	y Qualifications	
Under direct supervision, provides management information system user support on a continuing basis either by phone or site visit. Troubleshoots end-user problems. May train end users on software applications. May install and maintain personal computer hardware and software.		High school diploma or GED AND One year of experience which included report writing and data collection, tabulation, computation and analysis.		
Job Code	Job Title	Salary Pla	n	Grade
ITT071	Systems Support Tech	2 SWD		Н
Min Salary		Mid Salary	Max Salary	
\$35,618.70		\$46,245.72	\$56,872.73	
Job Summary		Entry Qualifications		
Inder general supervision, p	-	High school diploma or GED AND Three years of experience, which included report writing and data		
		collection, tabulation	, computation and analysis	
Job Code	Job Title	Salary Pla	n	Grade
ITT072	Systems Support Tech	3 SWD		I
Min Salary		Mid Salary	Max Salary	
\$38,452.58	ç	50,142.29	\$61,832.00	
Job Summary		Entry Qualifications		
Under broad supervision, provides management information system user support on a continuing basis either by phone or site visit. Troubleshoots end-user problems. May train end users on software applications. May install and maintain personal computer hardware an		which included repor tabulation, computat	or GED AND Five years of ex t writing and data collection ion and analysis.	•
	rsonal computer hardware and	1		

software. Owns assigned tasks. May serve as lead or train

staff.

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Job Code	Job Title	Salary Plan	Grade
ITT080	Criminal Justice IS Spec 1	SWD	G
Min Salary \$33,042.45		Salary 03.38	Max Salary \$52,364.30
Job Summar		Entry Qualifi	ications
Under direct supervision, p and local criminal justice ag the general public relating Has responsibility for proje CJIS Programs. CJIS Program Record Information, Unifor Offender Registry, Protecti	rovides support to federal, state gencies, private businesses and to criminal justice information. cts and assignments related to ms may include Criminal History	High school diploma or GED.	
Job Code	Job Title	Salary Plan	Grade
ITT081	Criminal Justice IS Spec 2	SWD	Н
Min Salary \$35,618.70		Salary 45.72	Max Salary \$56,872.73
		Entry Qualifi	ications
state and local criminal just and the general public rela information. Has responsib assignments related to CJIS include Criminal History Re Crime Reporting, Sex Offer	provides support to federal, tice agencies, private businesses ting to criminal justice wility for projects and Programs. CJIS Programs may cord Information, Uniform oder Registry, Protection Order k or other services provided by	High school diploma or GED A related experience.	
Job Code	Job Title	Salary Plan	Grade
ITT082	Criminal Justice IS Spec 3	SWD	J
Min Salary \$41,569.83		Salary 28.52	Max Salary \$67,287.20
Job Summar		Entry Qualifi	ications
Under broad supervision, provides support to federal, state and local criminal justice agencies, private businesses and the general public relating to criminal justice information. Has responsibility for projects and assignments related to CJIS Programs. CJIS Programs may include Criminal History Record Information, Uniform Crime Reporting, Sex Offender Registry, Protection Order Registry, NCIC, CJIS network or other services provided by the Georgia Crime Information Center. Owns assigned tasks. May serve as lead or train staff.		High school diploma or GED A related experience.	

Job Code	Job Title	Salary Plan	Grade
ITT083	Criminal Justice IS Spec 4	SWD	К
Min Salary	Mid Sa	alary	Max Salary
, \$44,998.81	\$59,14		\$73,287.92
Job Summary		Entry Qualifications	
tate and local criminal just nd the general public rela- nformation. Has responsil ssignments related to CJI nclude Criminal History Re Crime Reporting, Sex Offer Registry, NCIC, CJIS netwo	bility for projects and S Programs. CJIS Programs may ecord Information, Uniform nder Registry, Protection Order rk or other services provided by ation Center. Serves as highest atter expert, providing	High school diploma or GED AND s related experience.	Six years of business
Job Code	Job Title	Salary Plan	Grade
ITT084	Criminal Justice IS Spec Spv	SWD	L
Min Salary	Mid Sa	alary	Max Salary
\$50,982.94	\$66,35	1.55	\$81,720.15
Job Summai	rv.	Entry Qualification	ons
Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises the support to federal, state and local criminal justice agencies, private businesses and the general public relating to criminal justice		High school diploma or GED AND s related experience.	Six years of business

information. Has responsibility for projects and

the Georgia Crime Information Center.

assignments related to CJIS Programs. CJIS Programs may include Criminal History Record Information, Uniform Crime Reporting, Sex Offender Registry, Protection Order Registry, NCIC, CJIS network or other services provided by