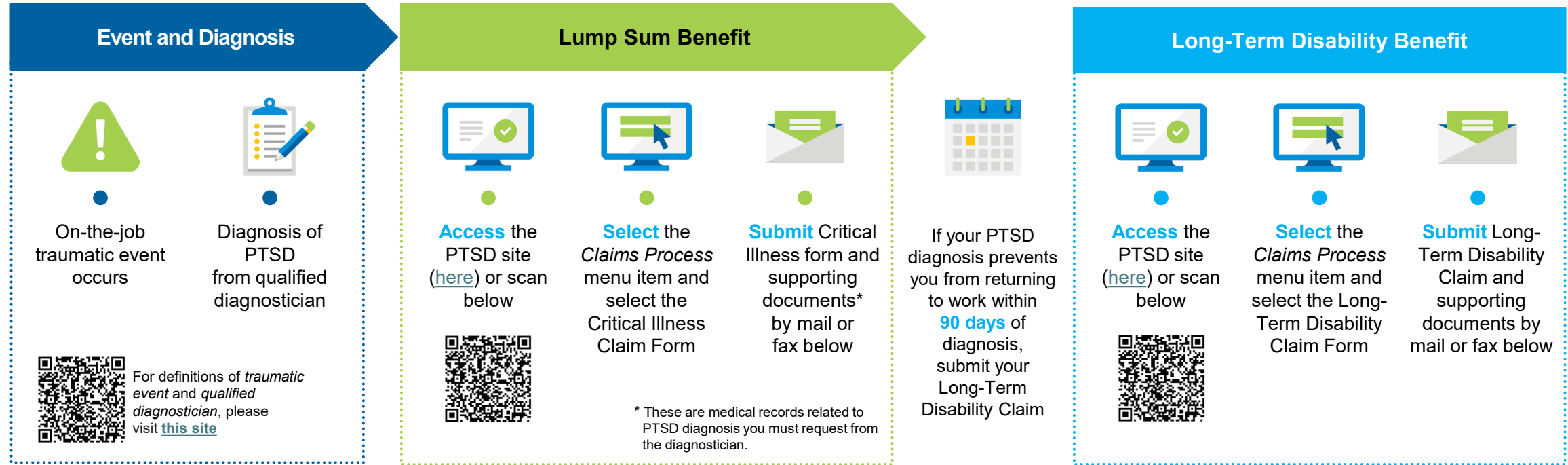


# Georgia First Responders PTSD Program

## Claim Submission Roadmap



Submitting a PTSD claim begins as a claim submission under MetLife's Critical Illness Insurance plan for the lump-sum benefit.



### Event and Diagnosis



On-the-job traumatic event occurs



Diagnosis of PTSD from qualified diagnostician



For definitions of *traumatic event* and *qualified diagnostician*, please visit [this site](#)

### Lump Sum Benefit



Access the PTSD site ([here](#)) or scan below



Select the *Claims Process* menu item and select the Critical Illness Claim Form



Submit Critical Illness form and supporting documents\* by mail or fax below



If your PTSD diagnosis prevents you from returning to work within **90 days** of diagnosis, submit your Long-Term Disability Claim

\* These are medical records related to PTSD diagnosis you must request from the diagnostician.

### Long-Term Disability Benefit



Access the PTSD site ([here](#)) or scan below



Select the *Claims Process* menu item and select the Long-Term Disability Claim Form



Submit Long-Term Disability Claim and supporting documents by mail or fax below

**Mail to:**  
Cancer/Critical Illness Insurance Products  
P.O. Box 80826  
Lincoln, NE 68501-0826

**Fax to:**  
1-866-626-3705  
**Phone:**  
1-888-262-6842

**Mail to:**  
MetLife Disability  
PO Box 14590  
Lexington KY 40512-4590

**Fax to:**  
1-800-230-9531  
**Phone:**  
1-888-262-6842