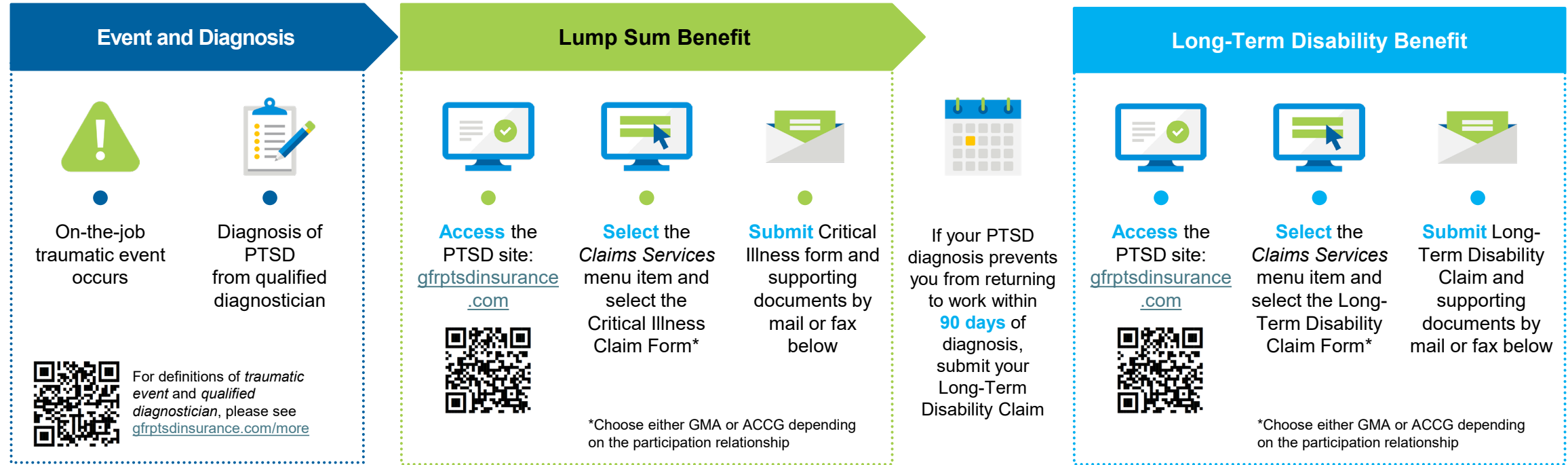


# Georgia First Responders PTSD Program

## Claim Submission Roadmap



Submitting a PTSD claim begins as a claim submission under MetLife's Critical Illness Insurance plan for the lump-sum benefit.



For definitions of *traumatic event* and *qualified diagnostician*, please see [gfrptsdinsurance.com/more](http://gfrptsdinsurance.com/more)



Access the PTSD site: [gfrptsdinsurance.com](http://gfrptsdinsurance.com)

Select the Claims Services menu item and select the Critical Illness Claim Form\*

Submit Critical Illness form and supporting documents by mail or fax below

If your PTSD diagnosis prevents you from returning to work within **90 days** of diagnosis, submit your Long-Term Disability Claim

\*Choose either GMA or ACCG depending on the participation relationship

**Mail to:**  
Cancer/Critical Illness Insurance Products  
P.O. Box 80826  
Lincoln, NE 68501-0826

**Fax to:**  
1-866-626-3705  
**Phone:**  
1-888-262-6842



Access the PTSD site: [gfrptsdinsurance.com](http://gfrptsdinsurance.com)

Select the Claims Services menu item and select the Long-Term Disability Claim Form\*

Submit Long-Term Disability Claim and supporting documents by mail or fax below

If your PTSD diagnosis prevents you from returning to work within **90 days** of diagnosis, submit your Long-Term Disability Claim

\*Choose either GMA or ACCG depending on the participation relationship

**Mail to:**  
MetLife Disability  
PO Box 14590  
Lexington KY 40512-4590

**Fax to:**  
1-800-230-9531  
**Phone:**  
1-888-262-6842