JOD COUE Ca	lalog: information	rechnology	AS 01: 1/1	5/25
Job Code	Job Title	Salary	/ Plan	Grade
ITM010	Mgr, Systems Dev	SWI	D	М
Min Salary		Mid Salary	Ma	ax Salary
\$56,310.72		\$73,677.24	\$91	1,043.76
Job Sumi	•		Entry Qualifications	
Manages the development and support of information systems. Oversees the work of staff involved in programming, computer operations or support services. Directs subordinate supervisors and staff.		Associate degree in a related field from an accredited college or university and three (3) years in a managerial or supervisory role; or two (2) years of experience at the lower level Systems Architect (ITP024) or position equivalent.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year.		
Job Code	Job Title	Salary		Grade
ITM011	Mgr 2, Systems Dev	SWI		Ν
Min Salary \$62,331.12		Mid Salary \$81,955.29		ax Salary L,579.45
Job Summary Leads the development and support of information systems. Oversees the work of staff involved in programming, computer operations or support services. Directs subordinate managers and staff. This position typically has a broader scope or higher level of responsibility with an organization than a first-line manager.		Entry Qualifications Associate degree in a related field from an accredited college or university and three (3) years in a managerial or supervisory role; or two (2) years of experience at the lower level Mgr, Systems Dev (ITM010) or position equivalent.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year.		
Job Code	Job Title	Salary	/ Plan	Grade
ITM012	Sr Mgr, Systems Dev	SWI	D	0
Min Salary \$69,134.16		Mid Salary \$91,309.47		ax Salary 3,484.78
Job Summary Directs the operations and productions and/or the development and support of information systems. Oversees the work of staff involved in programming, computer operations, vendor interface and/or support services. Directs subordinate managers and staff.		Entry Qualifications Associate degree in a related field from an accredited college or university and four (4) years in a managerial or supervisory role; or two (2) years of experience at the lower level Mgr 2, Systems Dev (ITM011) or position equivalent.Note: An equivalent combination of		

equivalent.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year.

		echnology As	01. 1/15/25	
Job Code	Job Title	Salary Plan	Grade	
ITM013	Dir, Systems Dev	SWD	Р	
Min Salary	Mid	Salary	Max Salary	
\$76,821.60	\$101,8		\$126,937.80	
Job Summa	ry	Entry Qua	lifications	
Job Summary Oversees the development and support of information systems. Oversees the work of staff involved in programming, computer operations or support services. Provides leadership to subordinate managers and staff.		Associate degree in a related field from an accredited college or university and five (5) years in a managerial or supervisory role; or two (2) years of experience at the lower level Sr Mgr, Systems Dev (ITM012) or position equivalent.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year.		
Job Code	Job Title	Salary Plan	Grade	
ITM020	Mgr, Information Technolc	gy SWD	L	
Min Salary \$50,982.94		Salary 351.55	Max Salary \$81,720.15	
Job Summa	rv	Entry Qua	lifications	
Manages activities in IT fie processing, information sy	elds such as electronic data stems technology, and electronic velopment and implementation	Associate degree in a relate college or university and tw supervisory role; or four (4 supervisory role.	vo (2) years in a managerial or	
Job Code	Job Title	Salary Plan	Grade	
ITM021	Mgr 2, Information Techno	logy SWD	Ν	
Min Salary	Mid	Salary	Max Salary	
\$62,331.12	\$81,9	\$81,955.29 \$101,579.4		
Job Summary Leads activities in IT fields such as electronic data processing, information systems technology, and electronic security. Oversees the development and implementation of IT projects and initiatives. Directs subordinate managers		Entry Qualifications Associate degree in a related field from an accredited college or university and three (3) years in a managerial or supervisory role; or five (5) years in a managerial or		
and staff		supervisory role; or one (1) year of experience at the lower		

equivalent.

level Mgr, Information Technology (ITM020) or position

and staff.

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Job Code	Job Title	Salary Plan	Grade
ITM022	Mgr 3, Information Technol	logy SWD	0
Min Salary	Mid S	Salary	Max Salary
, \$69,134.16		, 09.47	\$113,484.78
Job Summ	any	Entry Qualific	ations
Job Summary Leads and assists with the statewide business objectives in IT fields such as electronic data processing, information systems technology, and electronic security. Oversees the development and implementation of IT projects and initiatives. This manager has a broad scope or a high level of responsibility within an agency or organization. Directs subordinate managers and staff.		Associate degree in a related field from an accredited college or university and four (4) years in a managerial or supervisory role; or six (6) years in a managerial or supervisory role; or one (1) year of experience at the lower level Mgr 2, Information Technology (ITM021) or position equivalent.	
Job Code	Job Title	Salary Plan	Grade
ITM023	Sr. Mgr, Info Technology	SWD	Р
Min Salary \$76,821.60	Mid 5 \$101,8	Salary 579.70	Max Salary \$126,937.80
Job Summ	arv	Entry Qualific	ations
Job Summary Directs the statewide business objectives to establish the direction and manage the efforts of activities in IT fields such as electronic data processing, information systems technology, and electronic security, converting those objectives into actions and programs. Ensures business applications and processes are in place and promotes statewide leveraging of all assets and processes.		Associate degree in a related field from an accredited college or university and five (5) years in a managerial or supervisory role; or seven (7) years in a managerial or supervisory role; or one (1) year of experience at the lower level Mgr 3, Information Technology (ITM022) or position equivalent.	
Job Code	Job Title	Salary Plan	Grade
ITM024	Dir, Information Technolog	y SWD	Q
Min Salary \$85,508.41	Mid 5 \$113,8	Salary 924.07	Max Salary \$142,139.72
Job Summ	any	Entry Qualific	ations
Job Summary Oversees the strategic management of all aspects of I/S&T including evaluation, development, implementation, and administration. In addition, this position must ensure that proper practices are followed in the utilization of technology, following a well-established strategic plan/direction. Oversees the development and		Associate degree in a related f college or university and six (6 supervisory role; or eight (8) ye supervisory role; or one (1) yea level Sr. Mgr, Info Technology equivalent.	ield from an accredited) years in a managerial or ears in a managerial or ar of experience at the lower

implementation of IT projects and initiatives. Provides

leadership to subordinate managers and staff.

Job Code	Job Title	Salary Plan	Grade
ITM030	Mgr, Infrastructure	SWD	М
Min Salary \$56,310.72		Лid Salary 73,677.24	Max Salary \$91,043.76
assist in planning for hard assist in the development in network interface plan superiors regarding effect makes recommendations	n of and planning for the n technology architecture. May lware resource availability. May of new applications. May assist ning. Provides reports to tiveness of infrastructure and	Associate degree in a relat college or university and for information technology, w organizing, coordinating, a or large-scale critical inform conception to implementar also have supervised techr	alifications ed field from an accredited our (4) years of experience within hich involved planning, nd evaluating high-level systems mation technology projects from tion.Note: Applicants must hical staff experience in network help desk settings.Note: An

management and network help desk settings.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-

	year.		
Job Code	Job Title	Salary Plan	Grade
ITM031	Mgr 2, Infrastructure	SWD	Ν
Min Salary	Mid Sa	•	Max Salary
\$62,331.12	\$81,95	5.29	\$101,579.45

Job Summary

additional staff.

Leads the development and delivery of IT security standards, best practices, architecture and systems to ensure information system security across the enterprise. Implements processes and methods for auditing and addressing non-compliance to information security standards, facilitates migration of non-compliant environments to compliant environments. Conducts studies within and outside the organization to ensure compliance with standards and currency with industry security norms. Manages and participates in the planning and implementation of security administration for all IT projects. Responsible for evaluation and selection of security applications and systems. Makes recommendations and assists in the implementation of changes to work methods and procedures to make them more effective or to strengthen security measures. Directs subordinate supervisors and staff. Will manage large numbers of agency staff or have large scope of responsibility within agency.

performance, and conducts performance appraisals. May

conduct interviews and makes recommendations for

Entry Qualifications

Associate degree in a related field from an accredited college or university and six (6) years of experience within information technology, which involved planning, organizing, coordinating, and evaluating high-level systems or large-scale critical information technology projects from conception to implementation.Note: Applicants must also have supervised technical staff experience related to network management and network help desk settings.

Job Code	Job Title	Salary Plan	Grade
ITM032	Sr. Mgr, Infrastructure	SWD	R
Min Salary	Mid	Salary	Max Salary
\$95,324.50	\$127,3	21.19	\$159,317.88
Job Summar	y	Entry Qualific	cations
Job Summary Directs the development and delivery of IT security standards, best practices, architecture and systems to ensure information system security across the enterprise. Implements processes and methods for auditing and addressing non-compliance to information security standards, facilitates migration of non-compliant environments to compliant environments. Conducts studies within and outside the organization to ensure compliance with standards and currency with industry security norms. Manages and participates in the planning and implementation of security administration for all IT projects. Responsible for evaluation and selection of		Associate degree in a related f college or university and eight within information technology organizing, coordinating, and e or large-scale critical informatic conception to implementation also have three (3) years of exp technical staff and manageme related to network manageme settings.	 (8) years of experience which involved planning, evaluating high-level systems ion technology projects from .Note: Applicants must perience supervising nt experience directly
changes to work methods	ists in the implementation of and procedures to make them gthen security measures. Directs		

Job Code	Job Title	Salary Plan	Grade
ITM033	Dir, Infrastructure	SWD	S
Min Salary	Mid S	alary	Max Salary
\$106,416.69	\$142,5	72.95	\$178,729.21

Job Summary

Oversees the implementation of IT architecture and the development and maintenance of the organizations computing/information technology environment. May oversee any or all of the following functions: Operating Systems Programming - creates/supports/uses operating system software and operating system management and utility software, develops/implements operating system enhancements, Technical Support - advises developers and others on the capabilities and constraints of the production computing environment, Systems integration - analyzes potential impacts of software functionality and/or changes across multiple systems/platforms/applications, Packaged Product Evaluation - consults on the implementation and support requirements of purchased/packaged software to applications developers and business units.

Entry Qualifications

Associate degree in a related field from an accredited college or university and ten (10) years of experience within information technology which involved planning, organizing, coordinating, and evaluating high-level systems or large-scale critical information technology projects from conception to implementation.Note: Applicants must also have three (3) years of experience supervising technical staff and management experience directly related to network management and network help desk settings.

Job Code	Job Title	Salar	y Plan	Grade
ITM050	IT Program Manager 1	SW	D	0
Min Salary \$69,134.16		lid Salary 91,309.47		Max Salary \$113,484.78
Job Summary Manages multiple IS projects of a complex nature. Responsible for assembling project teams, assigning individual responsibilities, developing schedules and coordinating all necessary resources to ensure timely completion of projects.		Entry Qualifications High school diploma/GED and three (3) years of related experience, which includes two (2) years in a managerial or supervisory role.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year.		
Job Code	Job Title	Salar	y Plan	Grade
ITM051	IT Program Manager 2	SW	D	Р
Min Salary \$76,821.60		lid Salary)1,879.70		Max Salary \$126,937.80
Job Summary Leads multiple IS projects of a complex nature. Responsible for assembling project teams, assigning individual responsibilities, developing schedules and coordinating all necessary resources to ensure timely completion of projects. Manages large complex projects from conception through completion following industry recognized project management methodology, experience must have involved independent decision-making, problem-solving, and the utilization of written, oral, and interpersonal communication skills involving diverse units and organizations, Project management including risk management, performance management, strategic planning, and development methodologies.		experience, whit or supervisory re lower level IT Pr equivalent.Note knowledge, edu certifications that	ch includes three (ole; or one (1) year ogram Manager 1 : An equivalent con cation, job or inter at provides the neo ully perform the jo	(5) years of related 3) years in a managerial of experience at the (ITM050) or position
Job Code	Job Title	Salar	y Plan	Grade
ITM052	IT Sr. Program Manage	r SW	D	Q
Min Salary \$85,508.41			d Salary Max Salary 9,824.07 \$142,139.72	
Job Summary Directs multiple IS projects of a complex nature. Responsible for assembling project teams, assigning individual responsibilities, developing schedules and coordinating all necessary resources to ensure timely completion of projects. Assists in planning and organizing		Entry Qualifications High school diploma/GED and seven (7) years of related experience, which includes four (4) years in a managerial or supervisory role; or one (1) year of experience at the lower level IT Program Manager 2 (ITM051) or position equivalent.Note: An equivalent combination of		

completion of projects. Assists in planning and organizing the unit's work to meet the organization's objectives.

knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year.

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Job Code	Job Title	Salary Plan	Grade
ITM053	IT Program Director	SWD	R
Min Salary	Mid	Salary	Max Salary
\$95,324.50		321.19	\$159,317.88
Job Summary Oversees multiple IS projects of a complex nature. Responsible for assembling project teams, assigning individual responsibilities, developing schedules and coordinating all necessary resources to ensure timely completion of projects. Plans and organizes the unit's work to meet the organization's objectives. Directs and reviews work assignments.		Entry Qualifications High school diploma/GED and ten (10) years of related experience, which includes five (5) years in a managerial or supervisory role; or one (1) year of experience at the lower level IT Sr. Program Manager (ITM052) or position equivalent.Note: An equivalent combination of knowledge, education, job or intern experience, training, o certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-over-year.	
Job Code	Job Title	Salary Plan	Grade
ITM060	Mgr, IT Security	SWD	0
		id Salary Max Salary 1,309.47 \$113,484.78	
Job Summary Manages the development and delivery of IT security standards, best practices, architecture and systems to		Entry Qualifica High school diploma/GED and th field of IT Security, which include	nree (3) years in the specific

ensure information system security across the enterprise. Implements processes and methods for auditing and addressing non-compliance to information security standards, facilitates migration of non-compliant environments to compliant environments. Conducts studies within and outside the organization to ensure compliance with standards and currency with industry security norms. Manages and participates in the planning and implementation of security administration for all IT projects. Responsible for evaluation and selection of security applications and systems. Makes recommendations and assists in the implementation of changes to work methods and procedures to make them more effective or to strengthen security measures.

managerial role.

Job Code	Job Title	Salary Plan	Grade
ITM061	Mgr 2, IT Security	SWD	Р
Min Salary	Mid	d Salary	Max Salary
\$76,821.60	\$101	.,879.70	\$126,937.80
Job Summa	ary	Entry Qualific	ations
Leads the development a standards, best practices, ensure information syste Implements processes an addressing non-complian standards, facilitates mig environments to complia studies within and outsid compliance with standard security norms. Manages and implementation of se projects. Responsible for security applications and recommendations and as changes to work methods more effective or to stree	nd delivery of IT security architecture and systems to m security across the enterprise. Ind methods for auditing and ce to information security ration of non-compliant int environments. Conducts e the organization to ensure ds and currency with industry and participates in the planning ecurity administration for all IT evaluation and selection of systems. Makes sists in the implementation of s and procedures to make them ogthen security measures. Directs and staff. Will manage large or have large scope of	High school diploma/GED and field of IT Security, which include managerial role.	
Job Code	Job Title	Salary Plan	Grade

Job Code	Job Title	Salary Plan	Grade
ITM062	Sr. Mgr, IT Security	SWD	Q
Min Salary \$85,508.41	Mid Sala \$113,824.0	,	Max Salary \$142,139.72
Job Summary		Entry Qualific	cations

Directs the development and delivery of IT security standards, best practices, architecture and systems to ensure information system security across the enterprise. Implements processes and methods for auditing and addressing non-compliance to information security standards, facilitates migration of non-compliant environments to compliant environments. Conducts studies within and outside the organization to ensure compliance with standards and currency with industry security norms. Manages and participates in the planning and implementation of security administration for all IT projects. Responsible for evaluation and selection of security applications and systems. Makes recommendations and assists in the implementation of changes to work methods and procedures to make them more effective or to strengthen security measures. Directs subordinate managers and staff.

High school diploma/GED and seven (7) years in a specific field of IT Security, which includes three (3) years in a managerial or supervisory role.

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Job Code	Job Title	Salary Plan	Grade
ITM063	Dir, IT Security	SWD	R
Min Salary \$95,324.50	Mid S \$127,3	•	Max Salary \$159,317.88
Job Summary Oversees the delivery of IT security services or functions.		Entry Qualifications Associate degree from an accredited college or university and eight (8) years in the specific field of IT Security, which includes five (5) years in a managerial or supervisory role.	
Job Code	Job Title	Salary Plan	Grade
ITM070	Mgr, Computer Operations	SWD	К
Min Salary \$44,998.81	Mid S \$59,1	•	Max Salary \$73,287.92
information services. Mon and uninterrupted power a automated scheduling syst	and activities which provide itors all environmental, security systems. Coordinates all tem activity. Maintains a point of nputer operations services to	Entry Qualif Bachelor's degree in educatic accredited college or universi experience.	
Job Code	Job Title	Salary Plan	Grade
ITP010	Programmer 1	SWD	1
Min Salary \$38,452.58	Mid S \$50,1	•	Max Salary \$61,832.00
Job Summary Under supervision, designs, codes, tests, modifies and debugs computer software. Analyzes, researches, and resolves program or systems problems and develops program documentation.		Entry Qualifications Associate's/Vocational/Technical degree in computer science or a related field from an accredited college or university OR One year of programming experience.	
Job Code	Job Title	Salary Plan	Grade
ITP011	Programmer 2	SWD	J
Min Salary \$41,569.83	Mid S \$54,4:		Max Salary \$67,287.20
Job Summary Under general supervision, designs, codes, tests, modifies and debugs computer software. Analyzes, researches, and resolves program or systems problems and develops program documentation.			d one (1) year of programming f experience at the lower level

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Job Code	Job Title	Salary Plan	Grade
ITP012	Programmer 3	SWD	К
Min Salary \$44,998.81		Salary 143.37	Max Salary \$73,287.92
Joh Cumm		Entry Qualif	ications
and debugs computer sof programs of moderate co	designs, codes, tests, modifies tware. Writes and analyzes mplexity. Analyzes, researches, systems problems and develops	High school diploma/GED and programming experience; or the lower level Programmer 2 equivalent.	d three (3) years of two (2) years of experience a
Job Code	Job Title	Salary Plan	Grade
ITP013	Programmer Spv	SWD	L
Min Salary \$50,982.94		l Salary 351.55	Max Salary \$81,720.15
Job Summa	irv	Entry Qualif	ications
of subordinate staff. Supe nodification and debugg ystem development and area. Serves as highest ac	r instructs the work assignments ervises the design, coding, testing, ing of computer software. Leads /or maintenance in an application lvanced level subject matter tative guidance for professional	High school diploma/GED and programming experience; or the lower level Programmer 3 equivalent.	two (2) years of experience at
Job Code	Job Title	Salary Plan	Grade
ITP020	Systems Analyst 1	SWD	J
Min Salary \$41,569.83		Salary 428.52	Max Salary \$67,287.20
Job Summa Under supervision, analyz procedures, and problem Provides installation, netw roubleshooting for comp	zes user requirements, s to automate business processes. work access, control and	Entry Qualif High school diploma/GED and experience.Note: An equivale knowledge, education, job or certifications that provides th skills to successfully perform be substituted year-over-year	d three (3) years of related ent combination of intern experience, training, c he necessary knowledge and the job at the level listed may

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Job Code	Job Title	Salary Plan	Grade
ITP021	Systems Analyst 2	SWD	К
Min Salary	Mid	Salary	Max Salary
\$44,998.81	\$59,1	43.37	\$73,287.92
Job Summ	ary	Entry Qualific	ations
Under general supervision procedures, and problem upgrade or modify existing the second secon	n, analyzes user requirements, is to automate business processes, ng systems. Provides installation, and troubleshooting for computers.	High school diploma/GED and three (3) years of rel es, experience; or one (1) year of experience at the low , Systems Analyst 1 (ITP020) or position equivalent.N	
Job Code	Job Title	Salary Plan	Grade
ITP022	Systems Analyst 3	SWD	L
Min Salary	Mid	Salary	Max Salary
\$50,982.94	\$66,3	351.55	\$81,720.15
procedures, and problem upgrade or modify existing	ary , analyzes user requirements, is to automate business processes, ng systems and review system- ow, and scheduling limitations.	Entry Qualifica High school diploma/GED and to experience; or one (1) year of e Systems Analyst 2 (ITPO21) or p An equivalent combination of k intern experience, training, or of the necessary knowledge and so the job at the level listed may k year.	three (3) years of related experience at the lower level position equivalent.Note: knowledge, education, job or certifications that provides skills to successfully perform
Job Code	Job Title	Salary Plan	Grade
ITP023	Systems Analyst 4	SWD	Μ
Min Salary		Salary	Max Salary
\$56,310.72	\$73,6	577.24	\$91,043.76
Job Summary Under limited supervision, analyzes user requirements, procedures, and problems to automate business processes, upgrade or modify existing systems and review system- wide capabilities, workflow, and scheduling limitations. Serves as highest advanced level subject matter expert, providing authoritative guidance for professional staff.		Entry Qualific High school diploma/GED and f experience; or one (1) year of e Systems Analyst 3 (ITP022) or p An equivalent combination of k intern experience, training, or o the necessary knowledge and s	five (5) years of related experience at the lower level position equivalent.Note: knowledge, education, job or certifications that provides

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year.

the job at the level listed may be substituted year-over-

May also serve in a lead role.

Job Code	Job Title	Salary Plan	Grade
ITP024	Systems Architect	SWD	Μ
Min Salary \$56,310.72	Mid S \$73,6	•	Max Salary \$91,043.76
of subordinate staff. Analyze	nstructs the work assignments es user requirements, o automate business processes, systems and review system-	certifications that provides the	d five (5) years of related of experience at the lower 23) or position ent combination of r intern experience, training, o ne necessary knowledge and the job at the level listed may
Job Code	Job Title	Salary Plan	Grade
ITP030	Database Administrator 1	SWD	L
Min Salary \$50,982.94	Mid S \$66,3!	•	Max Salary \$81,720.15
-		Entry Qualif High school diploma/GED or applications experience desig applications of related datab	three (3) years of software gning, testing, and coding
Job Code	Job Title	Salary Plan	Grade
ITP031	Database Administrator 2	SWD	М
Min Salary \$56,310.72	Mid S \$73,63	•	Max Salary \$91,043.76
	designs and secures computer d maintain a large volume of	in support of an operating sy	d two (2) years of experience stem, database management wo (2) years of experience at

Job Code	Job Title	Salary Plan	Grade
ITP032	Database Administrator 3	SWD	Ν
Min Salary	Mid	Salary	Max Salary
\$62,331.12	\$81,9	955.29	\$101,579.45
Job Summar	'Y	Entry Qual	ifications
databases to store, track, a critical business informatic	esigns and secures computer and maintain a large volume of on. Develops database models, for administering databases and	in support of an operating sy	nd three (3) years of experience ystem, database management two (2) years of experience at ministrator 2 (ITP031) or
Job Code	Job Title	Salary Plan	Grade
ITP033	Database Administrator 4	SWD	0
Min Salary \$69,134.16		Salary 309.47	Max Salary \$113,484.78
Job Summar		Entry Quali	ifications
Under limited supervision, computer databases to sto volume of critical business advanced level subject mat	coordinates design and secures ore, track, and maintain a large information. Serves as highest	High school diploma/GED ar in support of an operating sy	nd four (4) years of experience ystem, database management two (2) years of experience at
Job Code	Job Title	Salary Plan	Grade
ITP034	Database Architect	SWD	0
Min Salary	Mid	Salary	Max Salary
\$69,134.16		309.47	\$113,484.78
Job Summar	v	Entry Quali	ifications
Supervises, guides, and/or of subordinate staff. Super and security for computer	instructs the work assignments vises the coordination of design databases to store, track, and f critical business information.	in support of an operating system or a related field, wh	
Job Code	Job Title	Salary Plan	Grade
ITP040	Systems Administrator 1	SWD	L
Min Salary \$50,982.94		Salary 351.55	Max Salary \$81,720.15
Job Summar	v	Entry Quali	ifications
Under supervision, installs, area network, wide area net computers, desktops and/o	, configures, and supports a local	High school diploma/GED ar experience.	nd two (2) years of related

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Job Code	Job Title	Salary Plan	Grade
ITP041	Systems Administrator 2	SWD	Μ
Min Salary	MidS	Salary	Max Salary
\$56,310.72	\$73,6	77.24	\$91,043.76
Job Summa	rv	Entry Qualificat	ions
Under general supervision, installs, configures, andHigsupports a local area network, wide area network, internetthe		High school diploma/GED and one (1) year of experience the lower level Systems Administrator 1 (ITP040) or position equivalent.	
Job Code	Job Title	Salary Plan	Grade
ITP042	Systems Administrator 3	SWD	Ν
Min Salary	Mid	Salary	Max Salary
\$62,331.12	\$81,9	55.29	\$101,579.45
Job Summa	iry	Entry Qualificat	ions
a local area network, wide computers, desktops and,	installs, configures, and supports e area network, internet system, /or mobile devices. Performs o support network availability.	High school diploma/GED and tw at the lower level Systems Admir position equivalent.	
Job Code	Job Title	Salary Plan	Grade
ITP043	Systems Administrator 4	SWD	0
Min Salary	Mid S	Salary	Max Salary
\$69,134.16		09.47	\$113,484.78
configuration, and suppor	n ry n, oversees the installation, rt to a local area network, wide stem, computers, desktops	Entry Qualificat High school diploma/GED and tw at the lower level Systems Admir position equivalent.	o (2) years of experience

and/or mobile devices. Recommends equipment

level subject matter expert, providing authoritative guidance for professional staff. May also serve in a lead

role.

improvement or replacement. Serves as highest advanced

Job Code	Job Title	Salary Plan	Grade
ITP044	Infrastructure Architect	SWD	0
Min Salary \$69,134.16		d Salary .,309.47	Max Salary \$113,484.78
of subordinate staff. Supervi	o a local area network, wide m, computers, desktops mmends equipment	Entry Qualifi High school diploma/GED and experience; or two (2) years o level Systems Administrator 4 equivalent.	l five (5) years of related of experience at the lower
Job Code	Job Title	Salary Plan	Grade
ITP050	Webmaster 1	SWD	L
Min Salary \$50,982.94		d Salary 5,351.55	Max Salary \$81,720.15
create and maintain website content, design, layout and s division sites.		High school diploma/GED and designing, editing, and mainta	ain a business web site.
Job Code	Job Title	Salary Plan	Grade
ITP051	Webmaster 2	SWD	Μ
Min Salary \$56,310.72		d Salary 9,677.24	Max Salary \$91,043.76
	mplements web technology to s. Develops and manages the scheme for agency and/or	Entry Qualifi High school diploma/GED and in designing, editing and mair	I two (2) years of experience
Job Code	Job Title	Salary Plan	Grade
ITP052	Webmaster 3	SWD	Ν
Min Salary \$62,331.12		d Salary .,955.29	Max Salary \$101,579.45
-	plements web technology to s. Develops and manages the	Entry Qualifi High school diploma/GED and in designing, editing, and mai	I three (3) years of experience

Job Code	Job Title	Salary Plan	Grade
ITP053	Webmaster Spv	SWD	Olade
111 000	webnaster spv	5000	
Min Salary		Salary	Max Salary
\$69,134.16	\$91,3	309.47	\$113,484.78
Job Summar		Entry Qualifi	
of subordinate staff. Super- technology to create and m manages the content, desig	s. Serves as highest advanced , providing authoritative	High school diploma/GED and in designing, editing and mair	
Job Code	Job Title	Salary Plan	Grade
ITP060	IT Business Analyst 1	SWD	J
Min Salary	Mid	Salary	Max Salary
\$41,569.83		128.52	\$67,287.20
Job Summar		Entry Qualifi	cations
Under supervision, analyze participates in the planning new or enhanced systems.	y s customer business needs and g, design and implementation of Supports the user community in ess tools and support systems.	High school diploma/GED and providing information and ref	one (1) year of experience
Job Code	Job Title	Salary Plan	Grade
ITP061	IT Business Analyst 2	SWD	К
Min Salary	Mid	Salary	Max Salary
\$44,998.81		L43.37	\$73,287.92
		Entry Qualifi	cations
needs and participates in the implementation of new or	analyzes customer business	High school diploma/GED and experience; or two (2) years o level IT Business Analyst 1 (ITI	two (2) years of related fexperience at the lower
Job Code	Job Title	Salary Plan	Grade
ITP062	IT Business Analyst 3	SWD	L
Min Salary \$50,982.94		Salary 351.55	Max Salary \$81,720.15
	nalyzes customer business ne planning, design and enhanced systems. Supports the of functional business tools and	Entry Qualifi High school diploma/GED and experience; or two (2) years o level IT Business Analyst 2 (ITI	two (2) years of related fexperience at the lower

		Colore Diam	
Job Code	Job Title	Salary Plan	Grade
ITP063	IT Business Analyst 4	SWD	М
Min Salary	Mid Sa	llary	Max Salary
\$56,310.72	\$73,67	•	\$91,043.76
Job Summa	rv	Entry Qualifi	cations
Under limited supervision needs and participates in implementation of new or standards and procedures of systems. Serves as high	, analyzes customer business the planning, design and r enhanced systems. Establishes to be used in the development est advanced level subject matter ative guidance for professional	High school diploma/GED and experience; or two (2) years o level IT Business Analyst 3 (IT	of experience at the lower
Job Code	Job Title	Salary Plan	Grade
ITP064	IT Busi Solutions Architect	SWD	Ν
Min Salary \$62,331.12	Mid Sa \$81,95		Max Salary \$101,579.45
of subordinate staff. Analy	ry r instructs the work assignments yzes customer business needs and ng, design and implementation of	and experience; or two (2) years of experience at t	
new or enhanced systems	. Establishes standards and he development of systems.	level IT Business Analyst 4 (IT	
Job Code	Job Title	Salary Plan	Grade
ITP070	Telecommunications Spec 1	SWD	н
Min Salary \$35,618.70	Mid Sa \$46,24	•	Max Salary \$56,872.73
planning of telephone, rad data processing telecomm include voice transmission communication, cable-to-	ms the installation, repair, and dio, data, video and voice and nunications systems. Systems may n, cellular capabilities, data modem communication, and apabilities. Performs work	Entry Qualifi High school diploma/GED and experience; or one (1) year to Telecommunications Tech Spy equivalent.	l one (1) year of related the lower level

Job Code	Job Title	Salary Plan	Grade
ITP071	Telecommunications Spec 2	SWD	I
Min Salary	Mid S	alary	Max Salary
\$38,452.58	\$50,14	42.29	\$61,832.00
Job Summa	rv	Entry Qualifi	cations
repair, and planning of tele voice and data processing Systems may include voice capabilities, data commun communication, and satell Performs work involved in	ication, cable-to-modem lite communication capabilities.	High school diploma/GED or o experience.	ne (1) year of programming
Job Code	Job Title	Salary Plan	Grade
ITP072	Telecommunications Spec 3	SWD	ſ
Min Salary	Mid S	alarv	Max Salary
\$41,569.83	\$54,4	•	\$67,287.20
Job Summa	ry	Entry Qualifi	cations
and planning of telephone data processing telecomm include voice transmission communication, cable-to-r satellite communication ca involved in developing, ref	modem communication, and apabilities. Performs work fining and complying with ms planning. May evaluate	Bachelor's degree in a related college or university AND One OR Associate's degree in a rela college or university AND Thre years of related experience OI the lower level Telecommunic position equivalent.	year of related experience ated field from an accredited ee years of experience OR Six R One year of experience at
Job Code	Job Title	Salary Plan	Grade
ITP073	Telecommunications Spec 4	SWD	К
Min Salary \$44,998.81	Mid S \$59,14	•	Max Salary \$73,287.92
Job Summa	ry	Entry Qualifi	cations
Under limited supervision, repair, and planning of tel	, coordinates the installation, ephone, radio, data, video and telecommunications systems.	Bachelor's degree in a related college or university AND Thre OR Associate's degree in a rela	ee years of related experience

repair, and planning of telephone, radio, data, video and voice and data processing telecommunications systems. Systems may include voice transmission, cellular capabilities, data communication, cable-to-modem communication, and satellite communication capabilities. Performs work involved in developing, refining and complying with telecommunications systems planning. Serves as highest advanced level subject matter expert, providing authoritative guidance for professional staff. May also serve in a lead role. Bachelor's degree in a related field from an accredited college or university AND Three years of related experience OR Associate's degree in a related field from an accredited college or university AND Five years of experience OR One year of experience at the lower level or position equivalent Telecommunications Spec 3 (ITP072) or position equivalent.

Job Code	Job Title	Salary Plan	Grade
ITP074	Telecommunications Spec Spv	SWD	L
Min Salary	Mid Salary		Max Salary
\$50,982.94	\$66,351.55		\$81,720.15
Job Summary		Entry Quali	fications

Job Summary

Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises the coordination, installation, repair, and planning of telephone, radio, data, video and voice and data processing telecommunications systems. Systems may include voice transmission, cellular capabilities, data communication, cable-to-modem communication, and satellite communication capabilities. Performs work involved in developing, refining and complying with telecommunications systems planning. Evaluate products and determines product costs for product selection.

Entry Qualifications

Bachelor's degree in a related field from an accredited college or university AND Three years of related experience, One year of which in a supervisory or lead role OR Associate's degree in a related field from an accredited college or university AND Five years of experience, Two years of which in a supervisory or lead role OR One year of experience at the lower level Telecommunications Spec 4 (ITP073) or position equivalent.

Grade
К
Max Salary
\$73,287.92

Job Summary

Under supervision, implements agency activities in Information Technology, specifically in the field of Information Security, enforces the organizations' security policies and procedures, security awareness program, information security portion of the business continuity and disaster recovery plans and all industry and government compliances issues, and in the design of and development of security procedures to allow the deployment management, control updating of platform and user specific security policies on a diverse range of internal hardware platforms supporting various software operating systems.

Entry Qualifications

Associate's degree in information technology, computer science, information assurance, or a related field from an accredited college or university AND Four years of information technology experience, One year of which in information security or information assurance. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade
ITP081	Information Security Analyst 2	SWD	L
Min Salary	Mid Salary		Max Salary
, \$50,982.94	, \$66,351.55		\$81,720.15
		Entry Quali	fications

Job Summary

Under general supervision, plans, directs and coordinates agency activities in Information Technology, specifically in the field of Information Security. Develops and enforces the organization's security policies and procedures, information security awareness program, the security information portion of the business continuity and disaster recovery plans, and all industry and government compliances issues. Incorporates the design of and develops security procedures to allow the deployment, management, control updating of platform and user specific security policies on a diverse range of internal hardware platforms supporting various software operating systems.

Entry Qualifications

Bachelor's degree in information technology, computer science, information assurance, or a related field from an accredited college or university AND Five years of information technology experience, One year of which in information security or information assurance.Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade
ITP082	Information Security Analyst 3	SWD	М
Min Salary	Mid Salary		Max Salary
\$56,310.72	\$73,677.24		\$91,043.76

Job Summary

Under broad supervision, plans, directs and coordinates agency activities in Information Technology, specifically in the field of Information Security. Develops and enforces the organization's security policies and procedures, security awareness program, the information security portion of the business continuity and disaster recovery plans, and all industry and government compliances issues. Incorporates the design of and develops security procedures to allow the deployment, management, control updating of platform and user specific security policies on a diverse range of internal hardware platforms supporting various software operating systems.

Entry Qualifications

Bachelor's degree in information technology, computer science, information assurance, or a related field from an accredited college or university AND Six years of information technology experience, Two years of which in information security or information assurance. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade
ITP083	Info Security Analyst Spv	SWD	Ν
Min Salary	Mid	Salary	Max Salary
\$62,331.12	\$81,9	955.29	\$101,579.45
Job Summary		Entry Qua	lifications
Supervises, guides, and/or in	structs the work assignments	Bachelor's degree in inforn	nation technology, computer
of subordinate staff. Supervis	es the planning, directing and	science. information assura	ance, or a related field from an

of subordinate staff. Supervises the planning, directing and coordination of agency activities in Information Technology, specifically in the field of Information Security. Develops and enforces the organization's security policies and procedures, security awareness program, the information security portion of the business continuity and disaster recovery plans, and all industry and government compliances issues. Incorporates the design of and develops security procedures to allow the deployment, management, control updating of platform and user specific security policies on a diverse range of internal hardware platforms supporting various software operating systems. Bachelor's degree in information technology, computer science, information assurance, or a related field from an accredited college or university AND Eight years of information technology experience, Two years of which in information security or information assurance. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade
ITP090	Developer 1	SWD	М
Min Salary	Mic	l Salary	Max Salary
\$56,310.72		,677.24	\$91,043.76
Job Summa	ry	Entry Qualificat	tions
debugs computer softwar program or systems probl documentation. Translate	s, codes, tests, modifies and e. Researches and analyzes ems and develops program s business requirements into secure and maintainable code.	Bachelor's degree from an accre with coursework in computer sci information systems.	- ,
Job Code	Job Title	Salary Plan	Grade
ITP091	Developer 2	SWD	Ν
Min Salary	Mic	l Salary	Max Salary
\$62,331.12	\$81	\$81,955.29 \$101,579.4	
Job Summa	ry	Entry Qualificat	tions
Jnder general supervisior	, designs, codes, tests, modifies	Bachelor's degree from an accre with coursework in computer sci	

and debugs computer software. Researches and analyzes program or systems problems and develops program documentation. Translates business requirements into development activities in secure and maintainable code. Bachelor's degree from an accredited college or university with coursework in computer science or management information systems AND Two years of related experience.

	Job Title	Salary Plan	Grade
ITP092	Developer 3	SWD	0
Min Salary	Mid	Salary	Max Salary
\$69,134.16	\$91,	309.47 \$	5113,484.78
Job Sumr	nary	Entry Qualification	15
and debugs computer s program or systems pro documentation. Transla	n, designs, codes, tests, modifies oftware. Researches and analyzes oblems and develops program ates business requirements into in secure and maintainable code.	Bachelor's degree from an accredite with coursework in computer scient information systems AND Six years	ce or management
Job Code	Job Title	Salary Plan	Grade
ITP093	Developer Spv	SWD	Р
Min Salary \$76,821.60		Salary 879.70 \$	Max Salary 126,937.80
Job Sumr	nary	Entry Qualification	IS
nodification and debug Researches and analyze levelops program docu equirements into deve naintainable code.	pervises the design, coding, testing, gging of computer software. es program or systems problems and imentation. Translates business elopment activities in secure and	with coursework in computer scient information systems AND Ten years experience.	-
Job Code	Job Title	Colony Dlon	
		Salary Plan	Grade
ITP100	Network Engineer 1	Salary Plan SWD	Grade N
ITP100	Network Engineer 1	SWD	
	Network Engineer 1 Mid	SWD	Ν
ITP100 Min Salary \$62,331.12 Job Sumr Jnder general supervis of tasks relating to the o	Network Engineer 1 Mid \$81, nary ion, will learn to perform a variety design, implementation, and daily	SWD Salary	N Max Salary 5101,579.45 ns chnology,
ITP100 Min Salary \$62,331.12 Job Sumr Jnder general supervis of tasks relating to the o	Network Engineer 1 Mid \$81, nary ion, will learn to perform a variety design, implementation, and daily	SWD Salary 955.29 Entry Qualification Associate Degree in Information Ter Cybersecurity, or similar discipline f	N Max Salary 5101,579.45 I s chnology,
ITP100 Min Salary \$62,331.12 Job Sumr Jnder general supervis of tasks relating to the dat	Network Engineer 1 Mid \$81, nary ion, will learn to perform a variety design, implementation, and daily a and voice networks.	SWD Salary 955.29 Sentry Qualification Associate Degree in Information Tec Cybersecurity, or similar discipline f college or university.	N Max Salary 5101,579.45 ns chnology, from an accredited
ITP100 Min Salary \$62,331.12 Job Sumr Jnder general supervis of tasks relating to the of maintenance of the dat Job Code	Network Engineer 1 Mid \$81, nary ion, will learn to perform a variety design, implementation, and daily a and voice networks. Job Title Network Engineer 2 Mid	SWD Salary 955.29 \$ Entry Qualification Associate Degree in Information Tec Cybersecurity, or similar discipline f college or university. Salary Plan SWD	N Max Salary 5101,579.45 ns chnology, from an accredited Grade
ITP100 Min Salary \$62,331.12 Job Sumr Under general supervis of tasks relating to the dat Job Code ITP101 Min Salary	Network Engineer 1 Mid \$81, nary ion, will learn to perform a variety design, implementation, and daily a and voice networks. Job Title Network Engineer 2 Mid \$91,	SWD Salary 955.29 \$ Entry Qualification Associate Degree in Information Ter Cybersecurity, or similar discipline f college or university. Salary Plan SWD	N Max Salary 2101,579.45 ns chnology, from an accredited Grade O Max Salary 2113,484.78

Job Code	Job Title	Salary Plan	Grade
ITP102	Network Engineer 3	SWD	Р
Min Salary \$76,821.60		Salary 379.70	Max Salary \$126,937.80
Job Summa	r.v.	Entry Quali	fications
Under broad supervision, variety of tasks relating to daily maintenance of the Provides technical suppor	will be required to perform a the design, implementation, and data and voice networks. It to development team members. k on one or more projects with	Associate Degree in Informa Cybersecurity, or similar disc college or university AND Fo	tion Technology, ipline from an accredited ur years of relevant work ineer or administrator OR Two
Job Code	Job Title	Salary Plan	Grade
ITP103	Network Engineer 4	SWD	Q
Min Salary	Mid	Salary	Max Salary
\$85,508.41	\$113,8	324.07	\$142,139.72
Job Summa	iry	Entry Quali	fications
variety of tasks relating to daily maintenance of the Provides technical suppor Incumbents typically wor	t to development team members. k on one or more projects with eas of expertise. May also serve	Associate Degree in Informa Cybersecurity, or similar disc college or university AND Six experience as a network eng years at the lower level Netw	ipline from an accredited years of relevant work ineer or administrator OR Two
Job Code	Job Title	Salary Plan	Grade
ITP110	Project Coordinator 1	SWD	К
Min Salary \$44,998.81		Salary 143.37	Max Salary \$73,287.92
Job Summa	iry	Entry Qualifications	
Job Summary Under supervision, applies project management knowledge, skills, tools, and techniques in supporting project leads and driving the development and application of project management methodology and culture.		Bachelor's degree in a relate college or university AND On experience. OR Associate's d an accredited college or univ related experience. Note: An education and job specific ex knowledge, experience and o successfully perform the job substituted on a year-over-year	e year of IT related egree in a related field from rersity and three years of IT equivalent combination of perience that provided the competencies required to at the level listed may be

		rechnology As o	1. 1/15/25
Job Code	Job Title	Salary Plan	Grade
ITP111	Project Manager 1	SWD	L
Min Salary \$50,982.94		lid Salary 66,351.55	Max Salary \$81,720.15
loh Sum	mary	Entry Qualif	ications
Job Summary Under general supervision, applies project management knowledge, skills, tools, and techniques in supporting project leads and driving the development and applicati of project management methodology and culture.		High school diploma/GED and relevant project managemen progression in responsibility Management Professional (P equivalent combination of kr intern experience, training, o	d three (3) years of recent t experience with a and eligibility to sit for Project MP) certification.Note: An nowledge, education, job or r certifications that provides d skills to successfully perform
Job Code	Job Title	Salary Plan	Grade
ITP112	Project Manager 2	SWD	М
Min Salary \$56,310.72		lid Salary 73,677.24	Max Salary \$91,043.76
Job Sum	mary	Entry Qualifications	
Job Summary Under broad supervision, manages projects through the full life cycle from project definition and approval through implementation and evaluation of all project deliverables. Incumbents must create a collaborative partnership with the all internal and external team members to accomplish the deliverables within the timeframes and budgets defined. Provides guidance to the project team and utilize standard project management methodology.		Management Professional (P equivalent combination of kr intern experience, training, o	t experience with a and eligibility to sit for Project MP) certification.Note: An nowledge, education, job or r certifications that provides d skills to successfully perform
Job Code	Job Title	Salary Plan	Grade
ITP113	Project Manager 3	SWD	Ν
Min Salary \$62,331.12		lid Salary 31,955.29	Max Salary \$101,579.45
Job Sum	mary	Entry Qualifications	
Under limited supervision, manages projects through the full life cycle from project definition and approval through implementation and evaluation of all project deliverables. Incumbents must create a collaborative partnership with the all internal and external team members to accomplish		High school diploma/GED and relevant project managemen progression in responsibility Management Professional (P equivalent combination of kr	t experience with a and eligibility to sit for Project MP) certification.Note: An

the all internal and external team members to accomplish the deliverables within the timeframes and budgets defined. Provides guidance to the project team and utilizes standard project management methodology. May also serve in a lead role and/or supervise lower-level staff. High school diploma/GED and seven (7) years of recent relevant project management experience with a progression in responsibility and eligibility to sit for Project Management Professional (PMP) certification.Note: An equivalent combination of knowledge, education, job or intern experience, training, or certifications that provides the necessary knowledge and skills to successfully perform the job at the level listed may be substituted year-overyear.

Job Code	Job Title	Salary Plan	Grade
ITP120	Programmer Analyst 1	SWD	К
Min Salary	Mid	Salary	Max Salary
\$44,998.81	\$59,3	143.37	\$73,287.92
Job Summa	iry	Entry Qualific	ations
servers, peripherals, and/ consistent procedures and maintenance in consultat staff. Converts project spe	or applications and implement d standards for general system ion with the Information Systems ecifications into procedure for bodes into computer system.	High school diploma/GED.	
Job Code	Job Title	Salary Plan	Grade
ITP121	Programmer Analyst 2	SWD	L
Min Salary	Mid	Salary	Max Salary
\$50,982.94		351.55	, \$81,720.15
Job Summa	rv	Entry Qualific	ations
computers, servers, perip mplement consistent pro general system maintena nformation Systems staff	n, maintain and troubleshoot herals, and/or applications and ocedures and standards for nce in consultation with the 5. Converts project specifications . Enters program codes into	High school diploma/GED and experience.	one (1) year of job-related
Job Code	Job Title	Salary Plan	Grade
ITP122	Programmer Analyst 3	SWD	М
Min Salary	Mid	Salary	Max Salary
\$56,310.72	\$73,6	677.24	\$91,043.76
Job Summa	ry	Entry Qualific	ations
Under broad supervision, maintain and troubleshoot computers, servers, peripherals, and/or applications and implement consistent procedures and standards for general system maintenance in consultation with the Information Systems staff. Converts project specifications into procedure for coding. Enters program codes into computer system. Owns assigned tasks.		High school diploma/GED and technology experience developing or supp	

Job Code	Job Title	Salary Plan	Grade
ITP123	Programmer Analyst Spv	SWD	Ν
Min Salary \$62,331.12		Salary 155.29	Max Salary \$101,579.45
Job Sum	220	Entry Qualif	ications
Supervises, guides, and of subordinate staff. Su croubleshooting in all p peripherals, and/or app procedures and standa n consultation with the Converts project specif	/or instructs the work assignments pervises the maintenance and hases of computers, servers, plications and implement consistent rds for general system maintenance Information Systems staff. ications into procedure for coding. nto computer system. Owns	•	d five (5) years of skill-specific
Job Code	Job Title	Salary Plan	Grade
ITP130	Database Analyst 1	SWD	I
Min Salary	Mid	Salary	Max Salary
\$38,452.58		42.29	\$61,832.00
Job Sum	nary	Entry Qualif	fications
daily administrating of closely with the Softwa applications. May provi Appropriately documer	vides assistance in monitoring and databases and servers. Works re Analysts in designing de technical assistance for projects. hts databases with systems and user es database support for agency staff.	High school diploma/GED an experience.	d two (2) years of job-specific
Job Code	Job Title	Salary Plan	Grade
ITP131	Database Analyst 2	SWD	J
Min Salary	Mid	Salary	Max Salary
, \$41,569.83		28.52	\$67,287.20
maintains moderately o	ion, designs, implements, and complex databases. Includes se dictionaries and integration of	Entry Qualifications High school diploma/GED and four (4) years of related experience; or two (2) years of experience at the lower level Database Analyst 1 (ITP130) or position equivalent.	

	Job Title	Salary Plan	Grade
ITP132	Database Analyst 3	SWD	К
Min Salary	Mid S	alary	Max Salary
\$44,998.81	\$59,1 [,]	43.37	\$73,287.92
Job Summa	rv	Entry Qualifica	tions
Under broad supervision, design, development, inte large/complex database sy	incumbents are proficient in the gration, testing, and support of ystems necessary to support the s of the agency. Owns assigned	High school diploma/GED and fi experience; or two (2) years of e level Database Analyst 2 (ITP131	experience at the lower
Job Code	Job Title	Salary Plan	Grade
ITP140	Network Administrator 1	SWD	J
Min Salary	Mid S	alary	Max Salary
\$41,569.83	\$54,4	•	\$67,287.20
Job Summa	r v	Entry Qualifica	tions
maintenance of networkin components. Prioritizes, d end user help requests. Pe duties for all networking, limited to, physical and vir	ales and perform preventative ng, software and hardware ocuments and actively resolves erforms network administration which may include but are not tual LANs, firewalls, security and stems for wired and wireless	High school diploma/GED.	
	Job Title	Salary Plan	Grade
Job Code			
Job Code ITP141	Network Administrator 2	SWD	К
ITP141 Min Salary	Mid S	Salary	Max Salary
ITP141		Salary	
ITP141 Min Salary	Mid S \$59,14	Salary	Max Salary \$73,287.92

security and network access control systems for wired and

wireless networks.

			. 1/15/25
Job Code ITP142	Job Title Network Administrator 3	Salary Plan SWD	Grade
Min Salary \$50,982.94	Mid Sa \$66,35	alary	Max Salary \$81,720.15
Job Summary		Entry Qualific	ations
Under broad supervision, scl preventative maintenance o hardware components. Prior resolves end user help reque administration duties for all but are not limited to, physic	f networking, software and ritizes, documents and actively ests. Performs network networking, which may include cal and virtual LANs, firewalls, control systems for wired and	High school diploma/GED and infrastructure experience.	
Job Code	Job Title	Salary Plan	Grade
ITP143	Network Administrator Spv	SWD	Μ
Min Salary \$56,310.72	Mid Sa \$73,67	•	Max Salary \$91,043.76
Job Summary		Entry Qualific	ations
Supervises, guides, and/or in of subordinate staff. Supervises, performance of preventative software and hardware com documents and actively reso Performs network administr which may include but are n virtual LANs, firewalls, secur	e maintenance of networking, ponents. Prioritizes, olves end user help requests. ation duties for all networking,	High school diploma/GED and specific network experience.	seven (7) years of skill-
Job Code	Job Title	Salary Plan	Grade
ITP150	Help Desk Analyst 1	SWD	I
Min Salary \$38,452.58	Mid Sa \$50,14		Max Salary \$61,832.00
Job Summary		Entry Qualific	ations
Under supervision, assist cus forward to second tier suppo subject matter expertise. We state employees, internal cu	ork and communicate with stomers, and/or external nation and services targeted to	High school diploma/GED and handling customers, questions providing information.	

			. , , , , , , , , , , , , , , , , , , ,
Job Code	Job Title	Salary Plan	Grade
ITP151	Help Desk Analyst 2	SWD	J
Min Salary	Μ	id Salary	Max Salary
\$41,569.83		4,428.52	\$67,287.20
Job Summ	ary	Entry Qualific	cations
Under general supervision issues or forward to second their subject matter expension with state employees, in	on, assist customers with tier one and tier support for issues beyond ertise. Work and communicate ternal customers, and/or external ormation and services targeted to	High school diploma/GED; or t the lower level Help Desk Ana equivalent.Note: An equivalen knowledge, education, job or i certifications that provides the skills to successfully perform t be substituted year-over-year.	lyst 1 (ITP150) or position t combination of ntern experience, training, or e necessary knowledge and he job at the level listed may
Job Code	Job Title	Salary Plan	Grade
ITP152	Help Desk Analyst 3	SWD	К
Min Salary	Μ	id Salary	Max Salary
\$44,998.81		9,143.37	\$73,287.92
Job Summ	arv	Entry Qualific	cations
Under broad supervision issues or forward to seco their subject matter expe with state employees, in customers to provide inf	, assist customers with tier one and tier support for issues beyond ertise. Work and communicate ternal customers, and/or external ormation and services targeted to ions. Owns assigned tasks. May	High school diploma/GED; or t the lower level Help Desk Ana equivalent.Note: An equivalen knowledge, education, job or i certifications that provides the skills to successfully perform t be substituted year-over-year.	lyst 2 (ITP151) or position t combination of ntern experience, training, or e necessary knowledge and he job at the level listed may
Job Code	Job Title	Salary Plan	Grade
ITP153	Help Desk Analyst Spv	SWD	L
Min Salary \$50,982.94		id Salary 6,351.55	Max Salary \$81,720.15
Job Summ	arv	Entry Qualific	cations
Supervises, guides, and/o of subordinate staff. Sup with resolvable matters o support for issues beyon	or instructs the work assignments ervises assistance to customers or forwarding to second tier d their subject matter expertise. with state employees, internal	High school diploma/GED; or t the lower level Help Desk Ana equivalent.Note: An equivalen knowledge, education, job or i certifications that provides the skills to successfully perform t	two (2) years of experience at lyst 3 (ITP152) or position t combination of ntern experience, training, or e necessary knowledge and

be substituted year-over-year.

information and services targeted to meet customer

be required to back up the managers.

expectations. Incumbents at this level should possess all skills required to perform all job responsibilities and may

Job Code	Job Title	Salary Plan	Grade
ITP160	IT Support Specialist 1	SWD	I
Min Salary	Mid	Salary	Max Salary
\$38,452.58	\$50,	142.29	\$61,832.00
Job Summary	,	Entry Qualifica	ations
ystem user support on a co or site visit. Troubleshoots e	s management information ontinuing basis either by phone end-user problems. Analyzes ications to meet users' needs. raining programs for	High school diploma/GED and t necessary to independently pro computer users in an assigned o	ovide technical support to
Job Code	Job Title	Salary Plan	Grade
ITP161	IT Support Specialist 2	SWD	J
Min Salary \$41,569.83		Salary 428.52	Max Salary \$67,287.20
Job Summary	,	Entry Qualifica	ations
either by phone or site visit.	pport on a continuing basis Troubleshoots end-user igns software modifications to velop and conduct training	High school diploma/GED and s or experience in information se system/network administration development and training and e independently provide technica in an assigned office/geographi	curity, privacy, and support, or applicatio experience necessary to al support to computer user
Job Code	Job Title	Salary Plan	Grade
ITP162	IT Support Specialist 3	SWD	К
Min Salary \$44,998.81		Salary 143.37	Max Salary \$73,287.92
Job Summary	,	Entry Qualifica	ations
Under broad supervision, provides management information system user support on a continuing basis either by phone or site visit. Troubleshoots end-user problems. Analyzes and designs software modifications to meet users' needs. May develop and conduct training programs for software/hardware users. Owns assigned tasks. May serve as a lead or train staff.		High school diploma/GED and t experience in information secur system/network administration development and training and e independently provide technica in an assigned office/geographi	rity, privacy, and support, or application experience necessary to al support to computer user

Job Code	Job Title	Salary Plan	Grade
ITP163	IT Support Specialist Spv	SWD	L
Min Salary	Mid S	Salary	Max Salary
\$50,982.94	\$66,3	51.55	\$81,720.15
Job Summar	v	Entry Qualifications	
of subordinate staff. Provid system user support on a c or site visit. Troubleshoots	instructs the work assignments des management information continuing basis either by phone end-user problems. Analyzes ifications to meet users' needs. training programs for	experience in information se system/network administrat development and training ar	ion and support, or application ad experience necessary to nical support to computer user phic area; or two (2) years of I IT Support Specialist 3
Job Code	Job Title	Salary Plan	Grade
ITP171	Information Technology Sp	v 1 SWD	К
Min Salary	Mid S	Salary	Max Salary
\$44,998.81	\$59,1	43.37	\$73,287.92
f subordinate staff. Super	y instructs the work assignments vises a team of IT professionals naintain information systems	Entry Qualit High school diploma/GED an engineering-related experier experience in an engineering	d six (6) months of nce or three (3) years of
Job Code	Job Title	Salary Plan	Grade
ITP172	Information Technology Sp	v 2 SWD	L
Min Salary \$50,982.94	Mid 5 \$66,3	•	Max Salary \$81,720.15
Job Summary Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises a team of IT professionals that define, develop, and maintain information systems within the organization. Reports to IT Manager		Entry Qualifications High school diploma/GED and one (1) year of engineering- related experience or four (4) years of experience in an engineering-related field.	

Job Code	Job Title	Salary Plan	Grade
ITP174	Info Technology Architect	SWD	Ν
Min Salary	Mid Sa	alary	Max Salary
\$62,331.12	\$81,95	5.29	\$101,579.45
Job Summa	arv	Entry Quali	fications
	or instructs the work assignments	Associate degree and five (5) years of job-specific
of subordinate staff. Assis	sts in planning, scheduling of team	experience that includes sys	tem analysis, design and
resources, status reportin	ng and completion of required	development, and relationship management.	
documentation for team	assignment and projects. Analyzes		
and develops work or pro	ject plans for team assignments.		
Analyzes and implements	s solutions to problems associated		
with assignments. Respor	nsible for project leadership:		
Coordinates the integrate	ed systems integrity, provides the		
coordination, communica	tion and project structure		
petween users of Informa	ation Services and third party		
oftware vendors or prog	rammers, provides systems and		
nstallation support and u	iser training. Develops and		
	dules, and assigns responsibilities		
	cipates in all aspects of software		
	esign and analysis and project		
planning and managemer	nt.		
Job Code	Job Title	Salary Plan	Grade

Job Code	Job Title	Salary Plan	Grade
ITP175	Info Technology Architect Sr	SWD	Р
Min Salary	Mid Salary		Max Salary
\$76,821.60	\$101,879.70		\$126,937.80

Job Summary

Supervises, guides, and/or instructs the work assignments of subordinate staff. Plans and schedules team resources, status reporting and completion of required documentation for team assignment and projects. Analyzes and develops work or project plans for team assignments. Analyzes and implements solutions to problems associated with assignments. Demonstrates project leadership: Coordinates the integrated systems integrity, provides the coordination, communication and project structure between users of Information Services and third party software vendors or programmers, provides systems and installation support and user training. Develops and controls the project schedules, and assigns responsibilities where appropriate. Accountable for all aspects of software development, systems design and analysis and project planning and management. Provides thought leadership and direction to other solutions architects.

Bachelor's degree in computer science, information systems, or related specialty from an accredited college or university and ten (10) years of job-specific experience that includes system analysis, design and development, and relationship management.

Entry Qualifications

	J		
Job Code	Job Title	Salary Plan	Grade
ITP180	IT Enterprise Busi Analyst 1	SWD	L
Min Salary	Mid Sa	alary	Max Salary
\$50,982.94	\$66,35	51.55	\$81,720.15
Job Summar	N	Entry Quali	fications
Under supervision, analyze business needs and partici implementation of new or serve multiple state entitie in the use of functional bus	es enterprise-wide customer pates in the planning, design and enhanced systems that may es. Supports the user community siness tools and support systems. procedures to be used in the	Associate degree and three (3) years of related experience; e at the lower level IT Business
Job Code	Job Title	Salary Plan	Grade
ITP181	IT Enterprise Busi Analyst 2	SWD	М
Min Salary \$56,310.72	Mid Sa \$73,67	•	Max Salary \$91,043.76
Job Summar	~	Entry Quali	fications
Under general supervision customer business needs a	, analyzes enterprise-wide and participates in the planning, n of new or enhanced systems	Associate degree and three (or two (2) years of experienc Enterprise Busi Analyst 1 (ITF	
Job Code	Job Title	Salary Plan	Grade
ITP182	IT Enterprise Busi Analyst 3	SWD	Ν
Min Salary \$62,331.12	Mid Sa \$81,95		Max Salary \$101,579.45
Job Summar	W	Entry Quali	fications
Under broad supervision, a customer business needs a design and implementatio that may serve multiple sta	analyzes enterprise-wide and participates in the planning, n of new or enhanced systems	Associate degree and three (or two (2) years of experienc Enterprise Busi Analyst 2 (ITF	

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Job Code	Job Title	Salary Plan	Grade
ITP183	IT Enterprise Busi Analyst 4	SWD	0
Min Salary	Mid Sa	alary	Max Salary
\$69,134.16	\$91,30	•	\$113,484.78
Analyzes and develops work assignments. Analyzes and i problems associated with as project leadership: Coordina integrity, provides the coord project structure between u and third party software ver provides systems and install training. Develops and contr assigns responsibilities whe all aspects of software deve	assist in planning and es, status reporting and umentation for team at have enterprise-wide impact. k or project plans for team implements solutions to ssignments. Responsible for ates the integrated systems dination, communication and users of Information Services ndors or programmers,	Entry Qualif Associate degree and five (5) five (5) years of job-specific e analysis, design and develops management.	years of related experience or experience, including system
serve in a lead role. Job Code	Job Title	Salary Plan	Grade

Job Code	Job Title	Salary Plan	Grade
ITP184	IT Enterprise Busi Analyst Spv	SWD	Р
Min Salary \$76,821.60	Mid Salary \$101,879.70		Max Salary \$126,937.80

Job Summary

Supervises, guides, and/or instructs the work assignments of subordinate staff. Plans and schedules team resources, status reporting and completion of required documentation for team assignment and projects that have enterprise-wide impact. Analyzes and develops work or project plans for team assignments. Analyzes and implements solutions to problems associated with assignments. Demonstrates project leadership. Coordinates the integrated systems integrity. Provides the coordination, communication and project structure between users of Information Services and third party software vendors or programmers. Provides systems and installation support and user training. Develops and controls the project schedules, and assigns responsibilities where appropriate. Accountable for all aspects of software development, systems design and analysis and project planning and management. Provides thought leadership and direction to other solutions architects.

Entry Qualifications

Associate degree and seven (7) years of job-specific experience including, system analysis, design and development, and relationship management or one (1) year of experience at the lower-level IT Enterprise Busi Analyst 3 (ITP183) or position equivalent.

Job Code	Job Title	Salary Plan	Grade
ITP191	ER Project Manager 1	SWD	М
Min Salary \$56,310.72		l Salary ,677.24	Max Salary \$91,043.76
Job Summary Under general supervision, applies project management knowledge, skills, tools, and techniques in supporting project leads and driving the development and application of project management methodology and culture. This job		Entry Qualifications High school diploma/GED and three (3) years of recent relevant project management experience, with a progression in responsibility and comprehensive knowledge of PeopleSoft Projects.	
cope. The incumbent will gencies daily.	and operates on an enterprise work with numerous state		
Job Code ITP192	Job Title ER Project Manager 2	Salary Plan SWD	Grade N
Min Salary \$62,331.12 Job Summar	\$81	A Salary Max Salary ,955.29 \$101,579.45 Entry Qualifications	
hanaging projects through efinition and approval thr valuation of all project de reate a collaborative partr xternal team members to vithin the timeframes and rovides guidance to the p roject management meth pecialized tasks and opera	the full life cycle from project ough implementation and liverables. The incumbent must nership with the all internal and accomplish the deliverables budgets defined. He or she roject team and utilizes standard odology. This job performs ates on an enterprise scope. The numerous state agencies daily.	High school diploma/GED an relevant project managemer progression in responsibility knowledge of PeopleSoft Pro Management Professional (P	ant experience, with a and comprehensive bjects and a current Project
Job Code	Job Title	Salary Plan	Grade
ITP193	ER Project Manager 3	SWD	0
Min Salary \$69,134.16		l Salary ,309.47	Max Salary \$113,484.78
Job Summar Inder limited supervision, nanaging the life cycle of a hrough implementation a	y this position is responsible for a project from project approval nd evaluation of all project nt must create a collaborative	Entry Qualif High school diploma/GED wi Management Professional (P years of job-specific experier limited to, leadership, persor	th a current Project MP) certification and eight (nce that includes, but is not

through implementation and evaluation of all project deliverables. The incumbent must create a collaborative partnership with all internal and external team members to accomplish the deliverables. Provides guidance to the project team and ensures the project and utilizes the standard project management methodology. This job performs specialized tasks and operates on an enterprise scope. The incumbent will work with numerous state agencies daily. High school diploma/GED with a current Project Management Professional (PMP) certification and eight (8) years of job-specific experience that includes, but is not limited to, leadership, personnel management, developing and managing client relationships to ensure successful completion of project deliverables, and maximum client satisfaction.

Job Code	Job Title	Salary Plan	Grade
ITP200	Digital Forensic Investigatr	1 LAW	LK
Min Salary	Mid	Salary	Max Salary
\$53,876.53	\$70,3	30.23	\$86,783.92
Job Summa	ary	Entry Qualifica	ations
computer operating syste criminal activity by retrie utilized in criminal activit and training to other stat forensic issues, testifies i	rms forensic examinations of ems, assists in investigating ving stored data from computers cies, provides technical assistance and local agencies on computer n court and works with the through training development and s.	Bachelor's degree in a related a college or university.	area from an accredited
Job Code	Job Title	Salary Plan	Grade
ITP201	Digital Forensic Investigatr	2 LAW	LL
Min Salary	Mid	Salary	Max Salary
\$58,262.95		61.55	\$94,460.15
Job Summ	ary	Entry Qualifications	
of computer operating sy criminal activity by retrie utilized in criminal activit and training to other stat forensic issues, testifies i	on, performs forensic examinations extems, assists in investigating ving stored data from computers cies, provides technical assistance and local agencies on computer n court and works with the through training development and s.	Bachelor's degree in a related a college or university and three experience; or two (2) years of level Digital Forensic Investigat equivalent.	(3) years of related experience at the lower
Job Code	Job Title	Salary Plan	Grade
ITP202	Digital Forensic Investigatr	3 LAW	LM
Min Salary	Mid	Salary	Max Salary
\$63,131.87	\$83,0	56.32	\$102,980.77
Job Summa	ary	Entry Qualifica	ations
Under broad supervision, performs forensic examinations of computer operating systems, assists in investigating criminal activity by retrieving stored data from computers utilized in criminal activities, provides technical assistance and training to other state and local agencies on computer forensic issues, testifies in court and works with the		Bachelor's degree in a related a college or university and five (5 experience; or two (2) years of level Digital Forensic Investigat equivalent.	 years of related experience at the lower

Internet Safety program through training development and

scheduling presentations.

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Job Code	Job Title	Salary Plan	Grade
ITP203	Digital Forensic Investigatr 4	LAW	LN
Min Salary \$68,536.37	Mid Sa \$90,48	•	Max Salary \$112,438.66
\$08,530.37	\$90,48		
Job Summary Under limited supervision, serves as subject matter expert (SME) and performs forensic examinations of computer operating systems, assists in investigating criminal activity by retrieving stored data from computers utilized in criminal activities, provides technical assistance and training to other state and local agencies on computer forensic issues, testifies in court and works with the Internet Safety program through training development and scheduling presentations. May also serve in a lead role.		Entry Qualifie Bachelor's degree in a related college or university and seve experience and industry-speci years of experience at the low Investigator 3 (ITP202) or posi	area from an accredited n (7) years of related fic certification; or two (2) yer level Digital Forensic
Job Code	Job Title	Salary Plan	Grade
ITP210	Criminal Justice IS Analyst 1	SWD	I
Min Salary \$38,452.58	Mid Sa \$50,14:		Max Salary \$61,832.00
Job Summary Under supervision, provides support to federal, state and local criminal justice agencies, private businesses and the general public relating to criminal justice information. Performs work related to operations, technical development, quality assurance, policy and operational standards, and user support with regards to CJIS Programs. CJIS Programs may include Criminal History Record Information, Uniform Crime Reporting, Sex Offender Registry, Protection Order Registry, NCIC, CJIS network or other services provided by the Georgia Crime Information		Entry Qualifie High school diploma/GED and at the lower level Criminal Jus position equivalent.	three (3) years of experience

Center.

Job Code	Job Title	Salary Plan	Grade
ITP211	Criminal Justice IS Analyst 2	SWD	J
Min Salary	Mid Sa	lary	Max Salary
\$41,569.83	\$54,42	8.52	\$67,287.20
Job Summa		Entry Qualificati	
state and local criminal just and the general public rela- information. Performs wo technical development, qu operational standards, and CJIS Programs. CJIS Progra Record Information, Unifor Offender Registry, Protect	rk related to operations, uality assurance, policy and d user support with regards to ams may include Criminal History	High school diploma/GED and tw experience or five (5) years of exp Criminal Justice IS Analyst 1 (ITP2	perience at the lower level
Job Code	Job Title	Salary Plan	Grade
ITP212	Criminal Justice IS Analyst 3	SWD	К
Min Salary	Mid Sa	lary	Max Salary
\$44,998.81	\$59,14	3.37	\$73,287.92
Job Summa	ry	Entry Qualificati	ions
	provides support to federal, state	High school diploma/GED and fou	ur (4) years of related

Under broad supervision, provides support to federal, state and local criminal justice agencies, private businesses and the general public relating to criminal justice information. Performs work related to operations, technical development, quality assurance, policy and operational standards, and user support with regards to CJIS Programs. CJIS Programs may include Criminal History Record Information, Uniform Crime Reporting, Sex Offender Registry, Protection Order Registry, NCIC, CJIS network or other services provided by the Georgia Crime Information Center. High school diploma/GED and four (4) years of related experience or seven (7) years of experience at the lower level Criminal Justice IS Analyst 2 (ITP211) or position equivalent.

Job Code	Job Title	Salary Plan	Grade
ITP213	Criminal Justice IS Analyst 4	SWD	L
Min Salary \$50,982.94	Mid Sa \$66,35		Max Salary \$81,720.15
state and local criminal j and the general public re information. Performs w technical development, operational standards, a CJIS Programs. CJIS Prog	on, provides support to federal, ustice agencies, private businesses elating to criminal justice york related to operations, quality assurance, policy and nd user support with regards to rams may include Criminal History	Entry Qualifi High school diploma/GED and experience or nine (9) years o level Criminal Justice IS Analy equivalent.	l six (6) years of related f experience at the lower
Offender Registry, Prote network or other service Information Center. Serv	form Crime Reporting, Sex ction Order Registry, NCIC, CJIS as provided by the Georgia Crime ves as highest advanced level ad may serve in a lead role.		
Job Code	Job Title	Salary Plan	Grade
ITP214	Criminal Justice IS Anlyst Spy	V SWD	Μ
Min Salary \$56,310.72	Mid Sa \$73,67	•	Max Salary \$91,043.76
of subordinate staff. Pro local criminal justice age general public relating to Performs work related to development, quality as standards, and user supp CJIS Programs may inclu Information, Uniform Cr Registry, Protection Orde	or instructs the work assignments vides support to federal, state and ncies, private businesses and the o criminal justice information.	Entry Qualifi High school diploma/GED and experience or eleven (11) yea level Criminal Justice IS Analy equivalent.	l eight (8) years of related rs of experience at the lower
Job Code	Job Title	Salary Plan	Grade
ITT010	Help Desk Support Spec 1	SWD	F
Min Salary \$30,700.42	Mid Sa \$38,89	•	Max Salary \$47,094.70
system users. Answers q	ary a, provides assistance to computer uestions or resolves computer erson via telephone, email or from	Entry Qualifi High school diploma/GED and providing software or hardwa	l one (1) year of experience

support.

problems for clients in person, via telephone, email or from

remote locations.

Job Code	Job Title	Salary Plan	Grade
ITT011	Help Desk Support Spec 2	SWD	G
Min Salary \$33,042.45	Mid Sa \$42,70	•	Max Salary \$52,364.30
	, provides assistance to nswers questions or resolves ents in person, via telephone,	providing software or hardw support; or one (1) year of ex-	d two (2) years of experience are customer and technical
Job Code	Job Title	Salary Plan	Grade
ITT012	Help Desk Support Spec 3	SWD	Н
Min Salary \$35,618.70	Mid Sa \$46,24	•	Max Salary \$56,872.73
system users. Answers que	provides assistance to computer estions or resolves computer son, via telephone, email or from	providing software or hardw support; or two (2) years of e	d two (2) years of experience are customer and technical
Job Code	Job Title	Salary Plan	Grade
ITT013	Help Desk Support Spec Spv	SWD	J
Min Salary	Mid Sa	alary	Max Salary
\$41,569.83	\$54,42	8.52	\$67,287.20
of subordinate staff. Super system users. Answers que	Ty instructs the work assignments rvises assistance to computer estions or resolves computer son, via telephone, email or from	(1) year in a lead worker, tea	d three (3) of experience are customer support of uter users which includes one im leader, or supervisory role; se at the lower level Help Desk
Job Code	Job Title	Salary Plan	Grade
ITT020	Communications Hardware S	Spec SWD	Н
Min Salary \$35,618.70	Mid Sa \$46,24	•	Max Salary \$56,872.73
Job Summar Under direct supervision, p programming, troubleshoo communications and telec	provides installation,	the installation and/or repai	d one (1) year of experience in

Job Code	Job Title		Salary Plan	Grade
ITT021	Communications Ha	rdware Spec	SWD	I
Min Salary		Mid Salary		Max Salary
\$38,452.58		\$50,142.29		\$61,832.00
Job Summary	1		Entry Qualif	ications
Under general supervision, programming, troubleshoo communications and telecc	provides installation, ting, and repair of data	in the in commu assignn	nstallation and/or rep inications, and/or tech nent; or one (1) year c inications Hardware S	d two (2) years of experience air of computers, nnical equipment in the area or of experience at the lower leve pec 1 (ITT020) or position
Job Code	Job Title		Salary Plan	Grade
ITT022	Communications Ha	rdware Spec	SWD	J
Min Salary		Mid Salary		Max Salary
\$41,569.83		\$54,428.52		\$67,287.20
Job Summary	1		Entry Qualif	ications
Under broad supervision, p programming, troubleshoo communications and telecc	ting, and repair of data	in the in commu assignn	nstallation and/or rep inications, and/or tech nent; or one (1) year c inications Hardware S	d three (3) years of experience air of computers, nnical equipment in the area or of experience at the lower leve pec 2 (ITT021) or position
Job Code	Job Title		Salary Plan	Grade
ITT023	Comm Hardware Spe	ec Spv	SWD	К
Min Salary \$44,998.81		Mid Salary \$59,143.37		Max Salary \$73,287.92
Job Summary	1		Entry Qualif	ications
Supervises, guides, and/or instructs the work assignments of subordinate staff and provides installation, programming, troubleshooting, and repair of data communications and telecommunications equipment.		in the in commu assignm Commu	High school diploma/GED and four (4) years of experience in the installation and/or repair of computers, communications, and/or technical equipment in the area assignment; or one (1) year of experience at the lower le Communications Hardware Spec 3 (ITT022) or position equivalent.	

Job Code	Job Title	Salary Plan	Grade
ITT030	Computer Operator 1	SWD	G
Min Salary \$33,042.45		l Salary ,703.38	Max Salary \$52,364.30
Job Summary Under direct supervision, operates computer and peripheral equipment. Performs clerical and maintenance tasks in support of a mainframe computer complex or other large centralized IT system.		Entry Qualifications High school diploma/GED and six (6) months of experien operating computer consoles and/or peripheral equipme	
Job Code	Job Title	Salary Plan	Grade
ITT031	Computer Operator 2	SWD	н
Min Salary \$35,618.70		l Salary ,245.72	Max Salary \$56,872.73
Job Summary Under general supervision, operates computer and peripheral equipment. Performs clerical and maintenance tasks in support of a mainframe computer complex or other large centralized IT system.		Entry Qualifications High school diploma/GED and one (1) year of experien operating computer consoles and/or peripheral equip	
Job Code	Job Title	Salary Plan	Grade
ITT032	Computer Operator 3	SWD	I
Min Salary	Mic	l Salary	Max Salary
\$38,452.58		142.29	\$61,832.00
clerical and maintenance computer complex or ot Develops operator train	ary peripheral equipment. Performs e tasks in support of a mainframe her large centralized IT system. ng plans and manages the problems. May serve as lead	Entry Qualification High school diploma/GED and two operating computer consoles and, equipment; or one (1) year of expo Computer Operator 2 (ITT031) or p) (2) years of experience /or peripheral erience at the lower leve
Job Code	Job Title	Salary Plan	Grade
ITT033	Computer Operator Spv	SWD	J
Min Salary \$41,569.83		l Salary ,428.52	Max Salary \$67,287.20
Job Summary Supervises, guides, and/or instructs the work assignments of subordinate staff, the operation of computer and peripheral equipment. Supervises/leads clerical and maintenance tasks in support of a mainframe computer complex or other large centralized IT system. Develops operator training plans and manages the resolution of		Entry Qualifications High school diploma/GED and three (3) years of experien operating computer consoles and/or peripheral equipment; or one (1) year of experience at the lower lev Computer Operator 3 (ITT032) or position equivalent.	

processing problems.

	log. Information re	childigy As of.	. 1/15/25
Job Code	Job Title	Salary Plan	Grade
ITT040	Telecommunications Tech 1	SWD	E
Min Salary \$28,571.29	Mid 5 \$36,0		Max Salary \$43,475.18
	perates and maintains radio and nent. Sends, receives and relays	Entry Qualifica High school diploma/GED and s in customer service or providing	ix (6) months of experience
Job Code	Job Title	Salary Plan	Grade
ITT041	Telecommunications Tech 2	2 SWD	F
Min Salary \$30,700.42	Mid 5 \$38,8		Max Salary \$47,094.70
Job Summary		Entry Qualifica	ations
Under general supervision,	operates and maintains radio uipment. Sends, receives and non-emergency	High school diploma/GED and o customer service or providing in	
Job Code	Job Title	Salary Plan	Grade
ITT042	Telecommunications Tech 3	B SWD	G
Min Salary	Mid S	Salary	Max Salary
\$33,042.45	\$42,7	03.38	\$52,364.30
telecommunications equipn	perates and maintains radio and nent. Operates and maintains ons equipment. Sends, receives and non-emergency	Entry Qualifica High school diploma/GED and to in customer service or providing or two (2) years of experience a Telecommunications Tech 2 (IT	wo (2) years of experience g information to the public; at the lower level
Job Code	Job Title	Salary Plan	Grade
ITT043	Telecommunications Tech S	Spv SWD	I
Min Salary \$38,452.58	Mid 5 \$50,1		Max Salary \$61,832.00
Job Summary Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises the operation and maintenance of radio and telecommunications equipment. Operates and maintains radio and telecommunications equipment. Sends, receives and relays both emergency and non-emergency communications.		Entry Qualifications High school diploma/GED and three (3) years of experience in customer service or providing information to the public or two (2) years of experience at the lower level Telecommunications Tech 3 (ITT042) or position equivaler	

Job Code	Job Title	Salary Plan	Grade
ITT050	Network Technician 1	SWD	н
Min Salary	Mid	Salary	Max Salary
\$35,618.70	\$46,	245.72	\$56,872.73
Job Sumn	nary	Entry Qualifica	tions
level Network Technicia support and maintenan systems and advises hig network status. Alerts s	n, responsible for assisting higher ans responsible for the operational ce for network systems. Monitors gher level Technicians/Supervisor of upervisor or more experienced failures or degradation and assists e action.	High school diploma/GED; or or computer-aided drafting.	ne (1) year of experience in
Job Code	Job Title	Salary Plan	Grade
ITT051	Network Technician 2	SWD	I
Min Salary	Mid	Salary	Max Salary
\$38,452.58		142.29	\$61,832.00
Job Sumn	nary	Entry Qualifica	itions
Under general supervision support and maintenant wireless and VoIP). Pro- provide stable, dependa multiple platforms. Cont computer networks. Ma LAN/WAN/wireless/Vol network facility and har	ion, responsible for the operational ce for network systems (including actively monitors networks to able network services across ifigures and troubleshoots	High school diploma/GED and o computer aided drafting; or one the lower level Network Techni equivalent.	e (1) year of experience at

management applications to identify network faults, to ensure the provision of data or other telecommunications access to customers, and the movement of information from one location to the other. Frequently reports to a

Network Operations Supervisor.

Job Code	Job Title	Salary Plan	Grade
ITT052	Network Technician 3	SWD	J
Min Salary	Mid	Salary	Max Salary
\$41,569.83	\$54 <i>,</i>	428.52	\$67,287.20
support and maintenance f wireless and VoIP). Proactiv provide stable, dependable multiple platforms. Configu computer networks. May m LAN/WAN/wireless/VoIP of network facility and hardwa timely problem resolution.	esponsible for the operational or network systems (including vely monitors networks to network services across ires and troubleshoots naintains	Entry Qualification High school diploma/GED and three in computer aided drafting; or one the lower level Network Technicia equivalent.	ee (3) years of experience e (1) year of experience at
access to customers, and th	a or other telecommunications he movement of information her. Owns assigned tasks. May		
Job Code	Job Title	Salary Plan	Grade
ITT053	Network Technician Spv	SWD	L

Min Salary	Mid Salary	Max Salary
\$50,982.94	\$66,351.55	\$81,720.15

Job Summary

Supervises, guides, and/or instructs the work assignments of subordinate staff and is responsible for the operational support and maintenance for network systems (including wireless and VoIP). Proactively monitors networks to provide stable, dependable network services across multiple platforms. Configures and troubleshoots computer networks. Maintains LAN/WAN/wireless/VoIP operations by working with network facility and hardware/software vendors to ensure timely problem resolution. Maintains and utilizes network management applications to identify network faults, to ensure the provision of data or other telecommunications access to customers, and the movement of information from one location to the other.

Entry Qualifications

High school diploma/GED and four (4) years of experience in computer aided drafting, which includes one (1) year in a lead worker, team leader, or supervisory role; or two (2) years of experience at the lower level Network Technician 3 (ITT052) or position equivalent.

Job Code	Job Title	Salary Plan	Grade
ITT060	Web Designer 1	SWD	J
Min Salary \$41,569.83		Mid Salary \$54,428.52	Max Salary \$67,287.20
Job Summar	v	Entry Qua	lifications
Under direct supervision, or using a variety of graphics techniques, and tools. Desi features, site animation, an Contributes to the design g appeal of the organization	designs and builds web pages software applications, igns and develops user interface nd special effects elements. group's efforts to enhance the 's online offerings. Designs the anization's strategies and goals	web design.	and one (1) year of experience in
Job Code	Job Title	Salary Plan	Grade
ITT061	Web Designer 2	SWD	К
Min Salary \$44,998.81		Mid Salary \$59,143.37	Max Salary \$73,287.92
Job Summar	v	Entry Qua	lifications
Under general supervision, using a variety of graphics techniques, and tools. Desi features, site animation, an Contributes to the design g appeal of the organization	, designs and builds web pages software applications, igns and develops user interface nd special effects elements. group's efforts to enhance the 's online offerings. Designs the anization's strategies and goals	in web design.	and two (2) years of experience
Job Code	Job Title	Salary Plan	Grade
ITT062	Web Designer 3	SWD	L
Min Salary \$50,982.94		Mid Salary \$66,351.55	Max Salary \$81,720.15
Job Summary Under broad supervision, uses a variety of graphics software applications, techniques, and tools. Designs and develops user interface features, site animation, and special-effects elements. Contributes to the design group's efforts to enhance the appeal of the organization's online offerings. Owns assigned tasks. May serve as lead or train staff.		High school diploma/GED a in web design.	ilifications and four (4) years of experience

Job Code	Job Title	Salary Plan		Grade
ITT070	Systems Support Tech	1 SWD		G
Min Salary	1	Mid Salary	Max Salary	
\$33,042.45	Ş	542,703.38	\$52,364.30	
Job Summary		Entry Qua	alifications	
Under direct supervision, p information system user su either by phone or site visit problems. May train end us	rovides management pport on a continuing basis	High school diploma/GED which included report writ tabulation, computation a	ting and data collection	
Job Code	Job Title	Salary Plan		Grade
ITT071	Systems Support Tech	2 SWD		Н
Min Salary	T	Mid Salary	Max Salary	
\$35,618.70	Ş	546,245.72	\$56,872.73	
Job Summary	1	Entry Qualifications		
Under general supervision, information system user su either by phone or site visit problems. May train end us	provides management pport on a continuing basis	High school diploma/GED experience, which include collection, tabulation, com	d report writing and da	ta
Job Code	Job Title	Salary Plan		Grade
ITT072	Systems Support Tech	3 SWD		I
Min Salary	1	Mid Salary	Max Salary	
\$38,452.58	\$	50,142.29	\$61,832.00	
Job Summary Under broad supervision, provides management information system user support on a continuing basis either by phone or site visit. Troubleshoots end-user problems. May train end users on software applications. May install and maintain personal computer hardware an		Entry Qua High school diploma/GED which included report writ tabulation, computation a	ting and data collection	

software. Owns assigned tasks. May serve as lead or train

staff.

	iog. Information re	echnology As o	1. 1/13/23
Job Code	Job Title	Salary Plan	Grade
ITT080	Criminal Justice IS Spec 1	SWD	G
Min Salary \$33,042.45		Salary 703.38	Max Salary \$52,364.30
Job Summary		Entry Qualifi	ications
Under direct supervision, pr and local criminal justice ag the general public relating t Has responsibility for projec CJIS Programs. CJIS Program Record Information, Uniform Offender Registry, Protectio	rovides support to federal, state encies, private businesses and to criminal justice information. cts and assignments related to ns may include Criminal History	High school diploma/GED.	
Job Code	Job Title	Salary Plan	Grade
ITT081	Criminal Justice IS Spec 2	SWD	н
Min Salary \$35,618.70		Salary 245.72	Max Salary \$56,872.73
state and local criminal just and the general public relat information. Has responsibi assignments related to CJIS include Criminal History Rec Crime Reporting, Sex Offend	provides support to federal, ice agencies, private businesses ing to criminal justice lity for projects and Programs. CJIS Programs may cord Information, Uniform der Registry, Protection Order < or other services provided by	Entry Qualifi High school diploma/GED and related experience.	
Job Code	Job Title	Salary Plan	Grade
ITT082	Criminal Justice IS Spec 3	SWD	J
Min Salary \$41,569.83		Salary 128.52	Max Salary \$67,287.20
Job Summary	1	Entry Qualifi	ications
Under broad supervision, pr and local criminal justice ag the general public relating t Has responsibility for projec CJIS Programs. CJIS Program Record Information, Uniform Offender Registry, Protection network or other services p	rovides support to federal, state encies, private businesses and to criminal justice information. cts and assignments related to ns may include Criminal History	High school diploma/GED and related experience.	d four(4) years of business

Job Code	Job Title	Salary Plan	Grade
ITT083	Criminal Justice IS Spec 4	SWD	К
Min Salary	Mid Sa	alary	Max Salary
\$44,998.81	\$59,14	•	\$73,287.92
Job Summary		Entry Qualifications	
state and local criminal ju and the general public rel information. Has respons assignments related to CJ include Criminal History F Crime Reporting, Sex Offe Registry, NCIC, CJIS netwo	ibility for projects and IIS Programs. CJIS Programs may Record Information, Uniform ender Registry, Protection Order ork or other services provided by nation Center. Serves as highest atter expert, providing	High school diploma/GED and si related experience.	x (6) years of business
Job Code	Job Title	Salary Plan	Grade
ITT084	Criminal Justice IS Spec Spv	SWD	L
Min Salary	Mid Sa	alary	Max Salary
, \$50,982.94	\$66,35	•	\$81,720.15
Job Summa	arv	Entry Qualifications	
Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises the support to federal, state and local criminal justice agencies, private businesses and the general public relating to criminal justice		High school diploma/GED and si related experience.	

information. Has responsibility for projects and

the Georgia Crime Information Center.

assignments related to CJIS Programs. CJIS Programs may include Criminal History Record Information, Uniform Crime Reporting, Sex Offender Registry, Protection Order Registry, NCIC, CJIS network or other services provided by