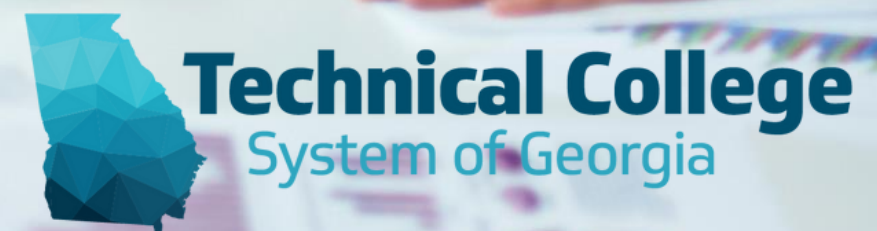




# 2022 WORKFORCE STRATEGIES INITIATIVE

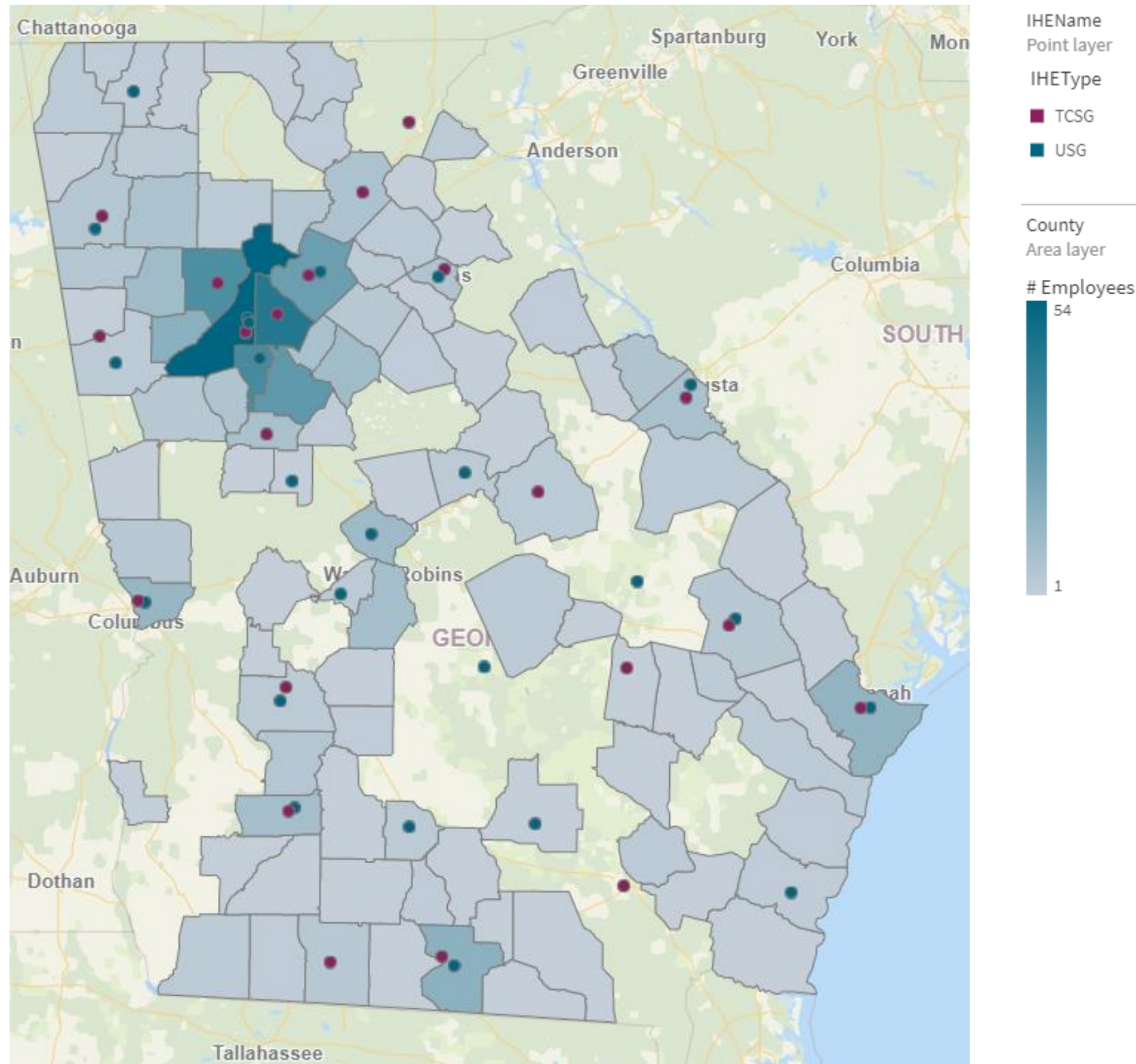




# Social and Human Services



# Location of People with Social Program Consultant and Economic Support Consultant Jobs



- People in social program consultant and economic support consultant jobs are located in several regions in the state
- 257 social program consultants or economic support consultants live in a county in the Atlanta Regional Commission, while 289 live in counties across the state

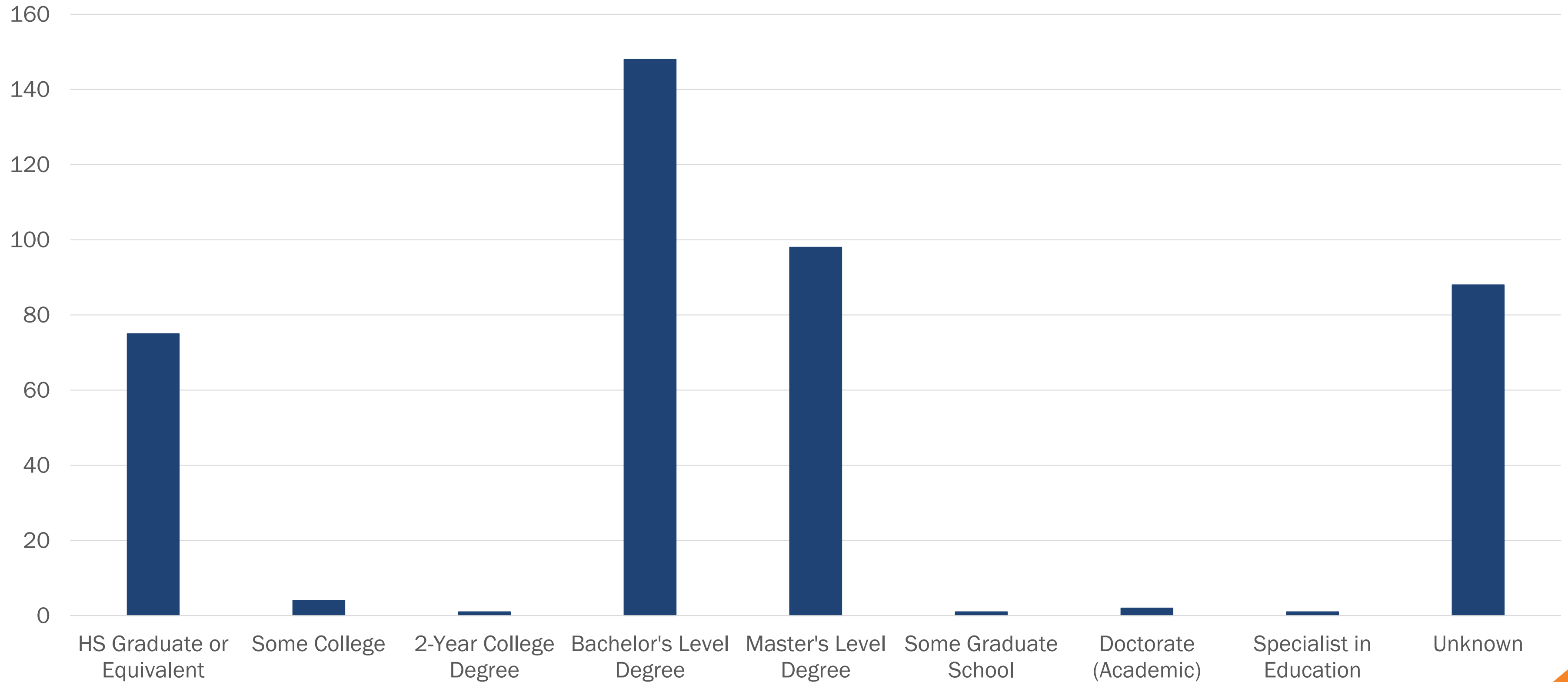
# Top 5 Agencies with the Highest Number of Social Services Program Consultants

Agency	June 2018 Employee Count	June 2021 Employee Count	Percent Change	FY21 Turnover Rate	FY21 Hires/Rehires	FY21 Separations
All Agency Totals (12)	424	418	-1.4%	7.9%	12	33
DHS - Division of Family and Children Services	147	135	-8.2%	5.6%	0	8
Department of Human Services	77	88	14.3%	9.9%	2	9
Department of Juvenile Justice	48	53	10.4%	0.0%	1	0
Department of Labor	40	41	2.5%	10.1%	2	4
Department of Behavioral Health and Developmental Disabilities	44	40	-9.1%	21.9%	3	9
All Other Agencies	68	61	-10.3%	5.7%	4	3

# Social Services Program Consultant Occupation

Job	June 2018 Employee Count	June 2021 Employee Count	Percent Change	FY21 Turnover Rate	FY21 Hires/Rehires	FY21 Separations
Total	424	418	-1.4%	7.9%	12	33
Social Svcs Prgrm Consultant 1	12	19	58.3%	20.1%	2	3
Social Svcs Prgrm Consultant 2	67	87	29.9%	5.8%	4	5
Social Svcs Prgrm Consultant 3	345	312	-9.6%	7.9%	6	25

# Social Services Program Consultant Education Level at Time of Hire





# 5 Agencies with Economic Support Consultants

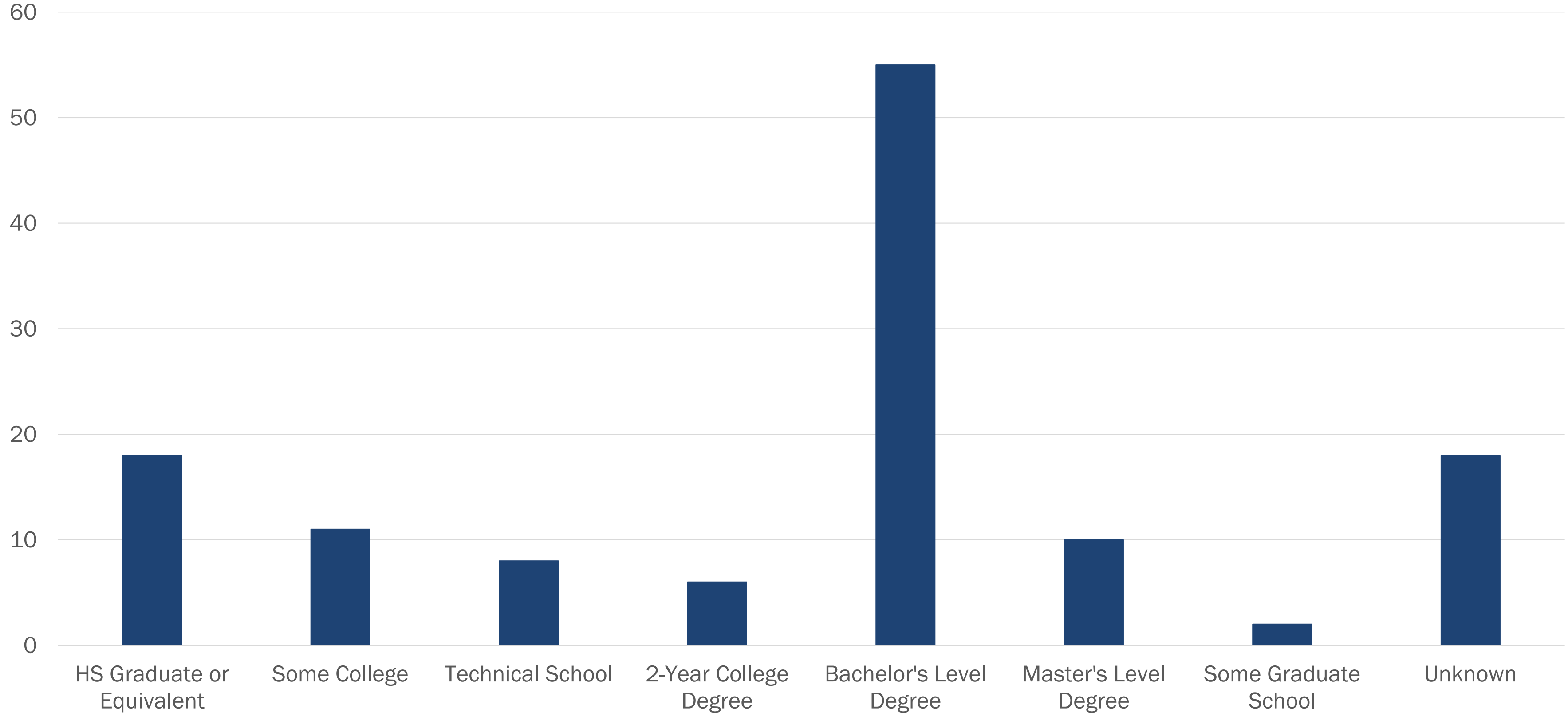
Agency	June 2018 Employee Count	June 2021 Employee Count	Percent Change	FY21 Turnover Rate	FY21 Hires/Rehires	FY21 Separations
All Agency Totals (5)	143	128	-10.5%	9.3%	3	13
Department of Early Care and Learning	72	66	-8.3%	11.8%	1	9
DHS - Division of Family and Children Services	42	39	-7.1%	9.8%	0	4
Department of Human Services	11	14	27.3%	0.0%	1	0
Department of Behavioral Health and Developmental Disabilities	8	8	0.0%	0.0%	0	0
Department of Community Health	10	1	-90.0%	0.0%	0	0

# Economic Support Consultant Occupation

Job	June 2018 Employee Count	June 2021 Employee Count	Percent Change	FY21 Turnover Rate	FY21 Hires/Rehires	FY21 Separations
Total	143	128	-10.5%	9.3%	3	13
Economic Support Cons 1	6	6	0.0%	0.0%	1	0
Economic Support Cons 2	126	110	-12.7%	10.7%	2	13
Economic Support Cons 3	11	12	9.1%	0.0%	0	0



# Economic Support Consultant Education Level at Time of Hire



# Social Services Job Descriptions



# Social Services Program Consultant 1

Job Code	Job Title	Salary Plan	Grade	Min Salary	Mid Salary	Max Salary
SSP040	Social Services Program Consultant 1	SWD	I	\$29,973	\$42,819	\$52,453

**Job Summary:** Under supervision, conducts research involving data collection and analysis, develops and implements policy, and administers social services programs.

**Entry Qualifications:** Bachelor's degree in a related field from an accredited college or university OR Four years of related experience.



# Social Services Program Consultant 2

Job Code	Job Title	Salary Plan	Grade	Min Salary	Mid Salary	Max Salary
SSP041	Social Services Program Consultant 2	SWD	J	\$32,970	\$47,101	\$57,699

**Job Summary:** Under general supervision, conducts research involving data collection and analysis, develops and implements policy, and administers social services programs.

**Entry Qualifications:** Master’s degree in a related field from an accredited college or university OR Bachelor's degree in a related field from an accredited college or university AND Two years of related experience OR Five years of related experience.

# Social Services Program

## Consultant 3

Job Code	Job Title	Salary Plan	Grade	Min Salary	Mid Salary	Max Salary
SSP042	Social Services Program Consultant 3	SWD	K	\$36,268	\$51,811	\$63,469

**Job Summary:** Under broad supervision, conducts research involving data collection and analysis, develops and implements policy, and administers social services programs.

**Entry Qualifications:** Master's degree in a related field from an accredited college or university AND Two years of related experience, One year of which as a supervisor or lead worker OR Bachelor's degree in a related field from an accredited college or university AND Four years of related experience OR Two years of experience at the lower level Social Svcs Prgm Consultant 2 (SSP041) or position equivalent.

# Economic Support Consultant 1

Job Code	Job Title	Salary Plan	Grade	Min Salary	Mid Salary	Max Salary
SSP050	Economic Support Cons 1	SWD	G	\$24,771	\$35,387	\$43,350

**Job Summary:** Under supervision, interviews and investigates applicants and recipients to determine eligibility for use of social programs and agency resources. Records and evaluates personal and financial data obtained from individuals. Initiates procedures to grant, modify, deny, or terminate eligibility for various aid programs.

**Entry Qualifications:** Associate's degree from an accredited college or university OR High school diploma or GED AND Two years of related experience which involved customer contact/interaction.



# Economic Support Consultant 2

Job Code	Job Title	Salary Plan	Grade	Min Salary	Mid Salary	Max Salary
SSP051	Economic Support Cons 2	SWD	H	\$27,248	\$38,926	\$47,685

**Job Summary:** Under general supervision, interviews and investigates applicants and recipients to determine eligibility for use of social programs and agency resources. Records and evaluates personal and financial data obtained from individuals. Initiates procedures to grant, modify, deny, or terminate eligibility for various aid programs.

**Entry Qualifications:** Bachelor's degree in a related field from an accredited college or university OR Associate's degree from an accredited college or university AND One year of related experience OR High school diploma or GED AND Three years of related experience OR Two years of experience at the lower level Economic Support Cons 1 (SSP050) or position equivalent.

# Economic Support Consultant 3

Job Code	Job Title	Salary Plan	Grade	Min Salary	Mid Salary	Max Salary
SSP052	Economic Support Cons 3	SWD	I	\$29,973	\$42,819	\$52,453

**Job Summary:** Under broad supervision, interviews and investigates applicants and recipients to determine eligibility for use of social programs and agency resources. Records and evaluates personal and financial data obtained from individuals. Initiates procedures to grant, modify, deny, or terminate eligibility for various aid programs.

**Entry Qualifications:** Bachelor's degree in a related area from an accredited college or university AND One year of related experience OR Associate's degree from an accredited college or university AND Three years of related experience OR High school diploma or GED AND Four years of related experience OR One year of at the lower level Economic Support Cons 2 (SSP051) or position equivalent.